

L2P Program

Berry Street Victoria is the Facilitator of the L2P program under the auspices of the City of Greater Shepparton, Shires of Strathbogie and Mitchell with funding provided by the TAC and managed by Vic Roads.



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L2P LEARNER DRIVER HANDBOOK

L2P LEARNER DRIVER MENTOR PROGRAM



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Your Driver Mentor Details

Good luck in achieving your 120 hours of driving experience!!!!!!!!!!!!!!



Don't forget to complete and sign your application form.

It would be a good idea for you to take this handbook with you when you are driving in the L2P Program.

Important things you need to know about your rights as a learner driver in the L2P Program.

- If you have any worries or concerns or want to make a complaint about your time in the program or about Berry Street you can call the Berry Street Office 03 58228100
- You should only ever travel with your Driver Mentor in the L2P Program Vehicle
- Your Driver Mentor and L2P Project Co-coordinator are bound by confidentiality. This means that any information you share with them will only be used within the L2P Program on a strictly 'need to know' basis.
- Your Driver Mentor cannot pass on any information about you to anyone outside the L2P Program, without your consent and the L2P Project Co-ordinator's agreement.
- There are a few reasons why your Driver Mentor can breach your confidentiality:
 - If they are concerned there is a risk of serious harm, including if you are under 18 a risk of sexual or emotional abuse
 - Where a Driver Mentor is aware you are involved in criminal activities

In any of these exceptional circumstances the L2P Project Co-coordinator may decide to inform the appropriate authorities, depending on the details of the situation. You will be informed of the breach of confidentiality prior to it happening, in the event of an emergency you will be informed at the earliest possible opportunity.

- You have the right to see any written information about you in the presence of your Driver Mentor and the L2P Project Co-coordinator.

L2P Program Description

The L2P Program aims to provide the opportunity for young people who face a significant barrier (economic, social or other) to successfully obtain the 120 required driving practice hours to gain their license with the support of a skilled local mentor.

L2P is a community-based volunteer program designed to provide access to driving practice on public roads for learner drivers under the supervision of a fully licensed mentor driver.

How does the program work?

- You will, through the support of a professional driving instructor, have lessons in the basics of driving a car. You will have basic car control before beginning driving sessions with your mentor. You will have access to up to seven (7) lessons with a registered driving school throughout your time in the program to assess progress your progress.
- You will be matched to a volunteer mentor who will guide your development as a safe driver.
- You will, with the assistance of your mentor be able to obtain on the road driving practice in a variety of travel conditions. This stage is essential for you to obtain your mandatory 120 hours of driving practice required by VicRoads.

What do you need?

- Must be between 16 and 20 years of age
- Must already have your learners permit
- Be identified as facing a significant barrier or disadvantage, prohibiting you from obtaining your driver's license.

About your Driver Mentor

Your volunteer driver Mentor will have undergone an interview, completed a Police Check, and obtained a Working With Children Check, VicRoads Driver History and reference checks to assess their suitability to be in a vehicle with you.

About the car you will be driving

The car you will be driving has a 4-star plus ANCAP rating, this just means that the car is very safe and meets the Australian Safety Standards.

About your driving lessons (hours)

- All your driving sessions will be arranged in consultation with the L2P Project Co-coordinator
- Bookings can be made via phone, or E-mail.
- Cancellation of bookings requires 24 hours' notice from the learner drivers, Volunteer driver mentor and the L2P Project Co-ordinator.
- Learner drivers are required to confirm their attendance at a driving session (via phone, sms or email) at least **two (2) hours prior**. If they fail to confirm attendance the session will be cancelled.
- If a learner driver fails to attend a pre-booked *professional driving lesson* without giving reasonable notice (reasonable notice being, at least the night before) then they will be required to pay a \$20 booking fee to the driving instructor.
- If a learner driver fails to attend three (3) driving sessions without giving reasonable notice **they will be exited from the program**. These criteria will be clearly explained at the beginning of the sessions.

What to do when you are driving

- You must always carry your Learner Permit at each driving practice session.
- When driving you must obey all road rules and laws.
- You must always listen to the instructions of your Driver Mentor.
- You **must** wear a seat belt at all times whilst in the vehicle.
- If your Learner Permit is suspended you must notify the L2P Project Co-coordinator.
- If you receive any traffic or parking infringements you must attend to them promptly.
- Keep the vehicle clean and tidy.
- Do not drink or eat in the vehicle.

What to do if you have an accident

- Ensure anyone injured is immediately attended to, if you need medical assistance call 000
- If you have an accident and there is another party involved do not admit liability.
- If your mentor is okay they will speak with the other party and if necessary call the police.
- Your mentor will get all the relevant details required from the other party
- If in the event your mentor is not capable or is injured and can't speak to the other party – call 000 and ask for the police and or ambulance

If the vehicle breaks down

- The vehicle is covered by 24hrs 7 day a week Roadside Assist. You will find the details on a card in the glove box