

Your rates at work

Your rates help deliver projects and services included in the Strathbogie Shire Council 2021/2022 Budget.

The Budget includes a **\$21.57 million investment in new capital works projects** and **\$30.3 million to continue delivering important services**, including childcare, maternal and child health, planning services, waste collection, parks and gardens maintenance, library services, maintaining valued community facilities and much more.

Some of the new projects to receive funding

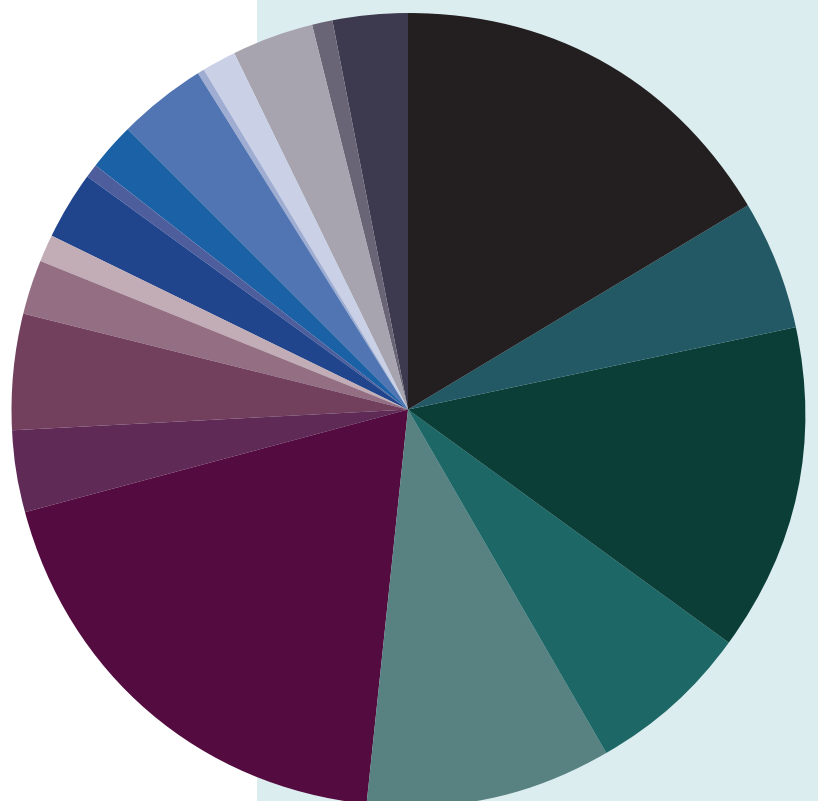
- Upgrade to the Nagambie-Locksley Rd Bridge
- A new Council website
- A splash park in Nagambie
- Nagambie Foreshore Walk
- Funding for the Strathbogie Recreation Reserve Pavilion
- Ruffy Recreation Reserve - north facing verandah
- Foothpath works in Avenel and Violet Town
- Rockies Pedestrian Footbridge in Euroa



Where every \$100 of rates and charges goes

For every \$100 we spend it go towards:

\$16.58	on road and bridges
\$5.09	on our organisation
\$13.41	on our parks and leisure
\$6.65	on property and facilities
\$10.03	on environment and waste
\$19.19	on asset depreciation
\$3.46	on economic development
\$4.49	on planning and amenity
\$2.32	on community safety
\$1.26	on community development
\$2.75	on family and youth services
\$0.42	on arts, culture and libraries
\$2.05	on communication and engagement
\$3.43	on customer service
\$0.47	on geographic information systems
\$1.24	on Council
\$3.38	on ICT
\$0.90	on human resources
\$2.88	on insurance





Making it easier to manage payments

When to pay your rates

Pay by four instalments by September 30, November 30, February 28 and May 31

How to pay your rates

- Part payments or payments in advance can be made at any time
 - All other payment methods can be found on your rate notice
- For more information, go to www.strathbogrie.vic.gov.au or contact our Rates team.

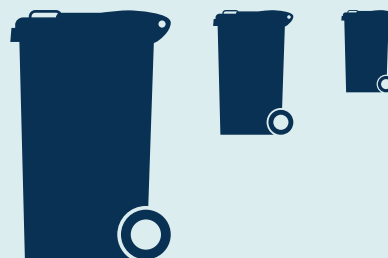
Receive your rate notice electronically

- Receive your rate notice via email by registering at strathbogrie.enotices.com.au
- This will also create an account to view previous years notices
- Apply through your online banking to receive your rate notices via BPAY View. Go to www.bpay.com.au/Personal/Receive-bills for more information

Downsize your waste bin and save

Residents can downsize their 240L garbage bin to a smaller 120L or 80L bin and potentially save money on your rate notice.

If you find you need more space for recycling or organics you can upsize your bin free of charge. For more information on what can go in each bin go to our website.



I am on a pension, am I eligible for any concessions?

Residents who hold any of the following cards may be eligible for the discounted rate:

- Pensioner Concession Card – issued by Centrelink or Department of Veterans' Affairs
- Department of Veterans' Affairs Gold Card – War Widow (WW)
- Department of Veterans' Affairs Gold Card – Totally and Permanently Incapacitated (TPI)

Please go to our website for more information

Financial hardship arrangements and COVID-19

We understand the current COVID-19 pandemic is impacting our community in different ways, and some individuals and businesses may be facing increased financial pressure at this time.

If you are having difficulty paying your rates, we have flexible payment arrangements that may help.

More details about our response to COVID-19 can be found on our website, along with our Rates and Charges Collection and Hardship Policy.

For more information, or to find out how to arrange a payment plan, please visit www.strathbogrie.vic.gov.au or contact our Rates team on **1800 065 993**.

