**Food Recall Information Sheet**

FSANZ 2019/36

Date: 31/05/2019 11:20 AM

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| **Recall Information** | |
| **Reason for Recall** | the presence of an undeclared allergens (dairy) |
| **Recall Level** | Consumer |
| **Recall Detection** | The recall is the result of routine government testing |
| **Pathogen** |  |
| **Corrective Action taken** | amended processing/handling procedures; improved communication procedures; other; training of staff; |
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| **Proposed Method of Disposal/Rectification** | Consumers – Return product to place of purchase for a full refund  Retailers – Isolate the affected product and destroy under managerial supervision OR for return to/collection by the manufacturer/importer |

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| **Product Information** | | | |
| **Food Description** | 500ml tub of It's Vegan gluten and dairy free coconut vanilla gelato  500ml tub of It's Vegan gluten and dairy free black carbon coconut gelato | | |
| **Product Name** | It's Vegan gluten and dairy free coconut vanilla gelato  It's Vegan gluten and dairy free black carbon coconut gelato | | |
| **Package Details** | **Package Description** | | **Package Size** |
| 500ml tub of It's Vegan gluten and dairy free gelato | | 500ml |
| **Date Marking** | Use By | | coconut vanilla gelato - 27/02/21  black carbon coconut gelato - 11/01/21 |
| **Batch Identification** | **Batch Code** | | **APN/EAN** |
| N/a | | coconut vanilla gelato -  9 346183 005359  black carbon coconut gelato -  9 346183 005410 |
| **Manufactured In** | VIC | | |
| **Distribution** | | | |
| **Units Imported/Manufactured** | Precise Quantity coconut vanilla gelato - 85 cartons - 510 units  Precise Quantity black carbon coconut gelato - 109 cartons - 654 units | | |
| **Units Warehoused** | Precise Quantity coconut vanilla gelato - 16 cartons - 96 units  Precise Quantity black carbon coconut gelato - 38 cartons - 228 units | | |
| **Time in Market** | coconut vanilla gelato - Since 28/02/2019 (13 Weeks)  black carbon coconut gelato - Since 12/01/2019 (20 Weeks) | | |
| **Affected states and territories** | **State/Territory** | | **Retail Outlets (point of sale)** |
| NSW: | Yes | SYDNEY CITY ORGANICS WHOLESALERS |
| VIC: | Yes | Independent grocers incl IGAs, delis and cafes |
| TAS: | Yes | IGA LINDISFARNE (MIKRO PTY LTD) |
| SA: | Yes | FESTIVAL DISTRIBUTORS |

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| **Company Information** | |
| **Name** | Aurora Foods Pty Ltd |
| **Address** | 96 Bakers Road  COBURG NORTH VIC 3058 |
| **Email** | m.fisicaro@me.com; pjoseph@dtsfoodassurance.com.au |
| **Company Recall Contact** | Matthew Fisicaro; Paul Joseph |
| **Contact Number** | (03) 9350 1800  MF - 0435 769 033 & PJ - 0439 918 608 |

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| **Communication Plan** | |
| **Communicated to Consumers via** | point of sale notice, social media, media release, website information |
| **Company Website** | [www.aurorafoods.com.au](http://www.aurorafoods.com.au) |
| **Public Contact Number** | (03) 9350 1800 |
| Consumers seeking information on the recall may be directed to the [FSANZ website](http://www.foodstandards.gov.au/industry/foodrecalls/recalls/Pages/default.aspx). | |