

# STRATHBOGIE SHIRE



ANNUAL REPORT  
2013 | 2014



*Food, Wine and Equine*



*"The Council has seen significant restructuring of the organisation over the past twelve months. The focus is to continue to strive for efficiencies through Best Practice services and the shared services program."*

**Steve Crawcour**  
CHIEF EXECUTIVE OFFICER



*A Good News Story*

# welcome to strathbogie

Welcome to Strathbogie Shire Council's 2013-14 Annual Report, an important Council publication designed to provide readers with an open and honest account of the organisation's activities.

Continuing our commitment to working in a sustainable way, the Strathbogie Shire has produced an online version of our annual report and we encourage customers and stakeholders to access the soft copy of the report at [www.strathbogie.vic.gov.au](http://www.strathbogie.vic.gov.au)

We hope you find our report informative and helpful in learning about our performance and achievements throughout the year.

The Strathbogie Shire works extremely hard to be a customer focussed Shire, and aims to provide an ideal lifestyle setting for new residents and businesses, with beautiful locations and welcoming communities, serviced by great schools, local hospitals, fine food and wine. Our strategy is simple: build lasting, valued relationships with our customers and stakeholders. This means understanding and meeting customers' needs and evolving our business processes to suit these needs.

## ABOUT THIS REPORT

The Strathbogie Shire is committed to clear and open lines of communication with our customers and stakeholders. This annual report provides a comprehensive record of our financial and non-financial performance for 2013-2014.

Under the Local Government Act (1989) The Strathbogie Shire is required to produce an annual report. However, we aim to go beyond this requirement and deliver reliable information to meet the needs of our customers, employees, elected members and stakeholders including:

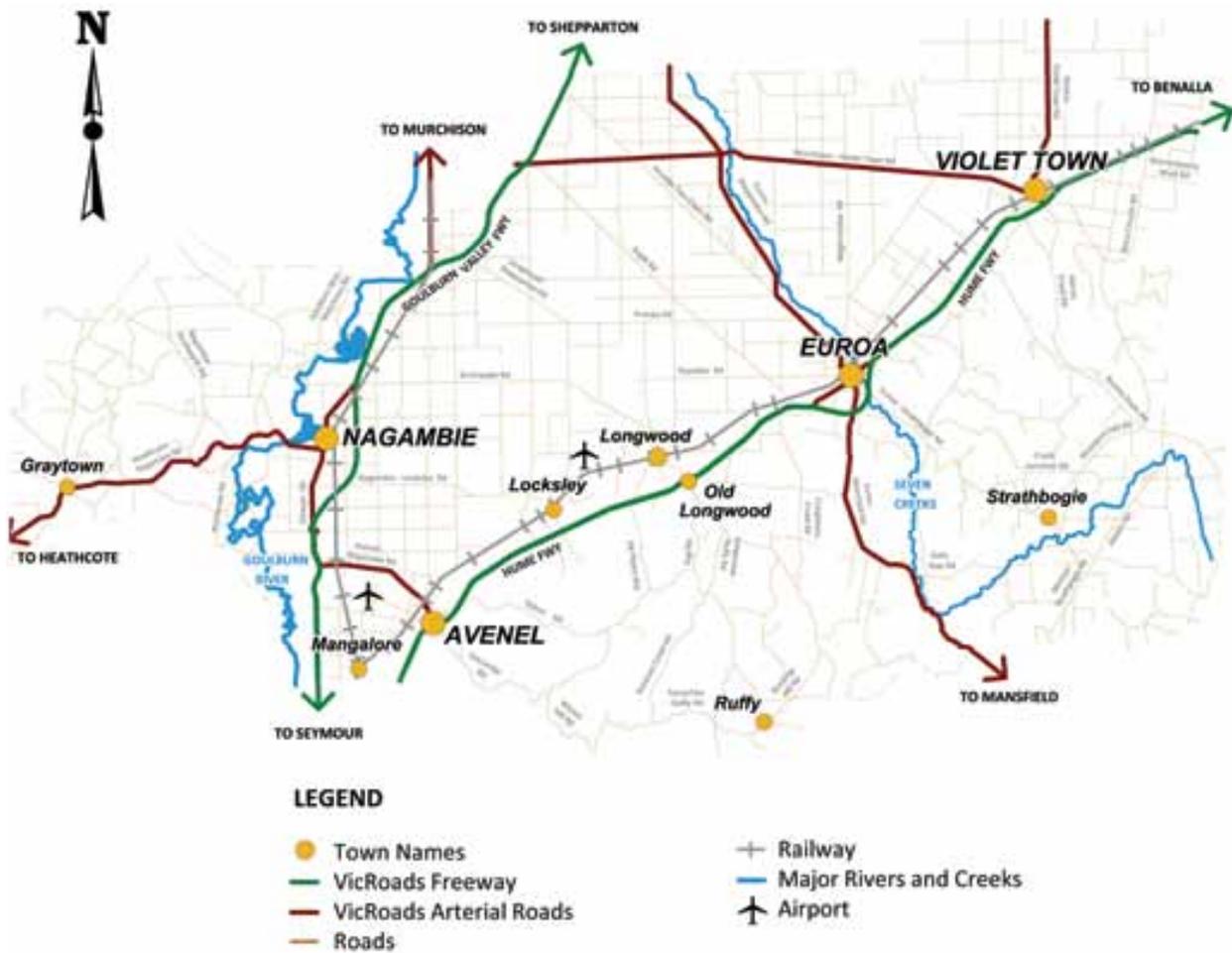
- Our people
- Our local communities
- Our local businesses
- The Minister for Local Government
- The Municipal Association of Victoria (MAV)
- Unions and industry associations
- Current and future developers

We encourage feedback on this annual report via either the feedback link in the footer of each page, email to [info@strathbogie.vic.gov.au](mailto:info@strathbogie.vic.gov.au) or by telephone on 1800 065 993

The Strathbogie Shire is committed to providing accessible services to its local residents from all culturally and linguistically diverse backgrounds. If you have difficulty in understanding the annual report, you can contact us on 1800 065 993 and we will arrange an interpreter to effectively communicate the report to you.

**To view previous reports, please visit [www.strathbogie.vic.gov.au](http://www.strathbogie.vic.gov.au)**

# welcome to strathbogie



## OUR PROFILE

Strathbogie Shire is a rural municipality located approximately two hours from the Melbourne CBD. We have diverse and picturesque communities served by townships such as Euroa, Nagambie, Violet Town, Avenel, Longwood, Ruffy and Strathbogie with a population of approximately 10,000 and growing (see page 2).

The Strathbogie Shire has a rural economic base of wool, grain, sheep and cattle production, extensive vineyards, world class wineries and a wide range of intensive cool climate horticultural enterprises. The region is also known as the Horse Capital of Victoria due to its ever expanding horse industry. Thoroughbred breeding studs are the cornerstone of this important industry, with many prestigious Melbourne Cup winners bred and trained in the shire. Nagambie is also the birthplace of Black Caviar, the world champion horse, and now has a life-size bronze statue sitting pride of place at Jacobson's Outlook.

## OUR ROLE

Local Governments are elected to represent their local communities; to be a responsible and accountable sphere of democratic governance; to be a focus for community identity and civic spirit and to provide appropriate services to meet community needs in an efficient and effective manner and to facilitate and coordinate local efforts and resources in pursuit of community goals.

## HIGHLIGHTS OF THE YEAR

\$7.9 million of Capital Works completed

Life-size bronze statue of Black Caviar officially opened at Jacobson's Outlook Nagambie

Mobile Customer Service project awarded the LGPro Customer Service Award

Digitisation of the Euroa Community Cinema (\$99,000)

Council's aged care service received a satisfaction rating of 92% from our clients.

Strathbogie Shire first Council in Hume Region to attain new Communication Access accreditation

Commenced major 'shared services' project for Bridge Management Plan with City of Greater Shepparton

Formation of a new Access and Disability Advisory Committee

Visitor Information Centre (Euroa Hub) opens in Binney Street Euroa

Governor of Victoria visits Strathbogie Shire

## CHALLENGES

Finding new ways to improve our community consultation and communication

Financial Assistance Grants removal resulting in loss of funding of approximately \$900,000 over three years

Achieving operational savings whilst still delivering quality services

Meeting the requirements of our long term financial plan and infrastructure gap

### Strathbogie Shire Council

109A Binney Street (PO Box 177) Euroa Victoria 3666 | **Opening Hours** Mon – Fri 9am to 5pm  
317 High Street Nagambie Victoria 3608 | **Opening Hours** Mon – Fri 10am to 4pm (limited services)

**Telephone** 03 5795 0000

**Freecall** 1800 065 993

**Fax** 03 5795 3550

**Website** [www.strathbogie.vic.gov.au](http://www.strathbogie.vic.gov.au)

**Email** [info@strathbogie.vic.gov.au](mailto:info@strathbogie.vic.gov.au)

# welcome to strathbogie

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## LOOKING AHEAD

\$460,000 redevelopment of Violet Town Library

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Saleyards roof development

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Southern entry of Nagambie's main street redevelopment

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Honouring our heroes project at Euroa RSL Club

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Euroa Community Conference Centre development

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Travellers Rest Stop development at the Sevens Creek Park in Euroa



VIOLET TOWN ENTRANCE TO TOWN



2014 ROYAL RUFFY GYMKANA



STRATHBOGIE TOWNSHIP



WHITE HART HOTEL LONGWOOD

# report content

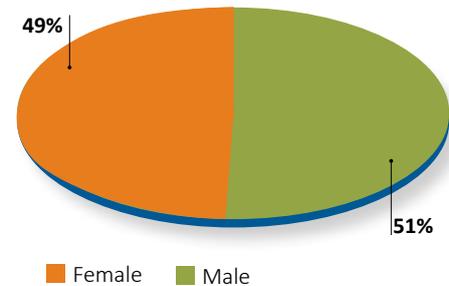
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# fast facts | strathbogie shire

**AREA** 3302 sq Km's

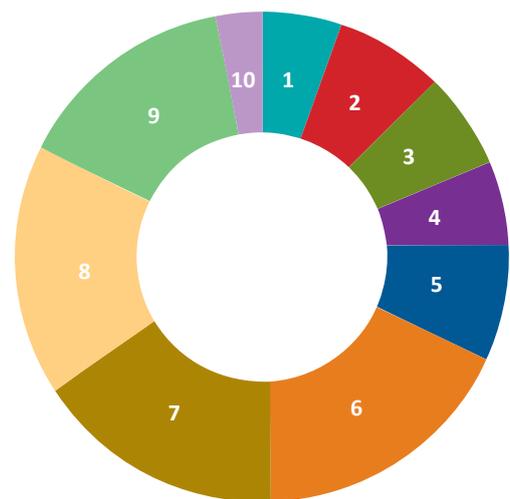
**POPULATION** 10,100 Male 51% | Female 49%

Predicted growth from Hume Regional Growth Plan	
Year	Population
2011	10,100
2021	10,500
2031	11,100



## POPULATION BY AGE GROUP

1. Babies and pre-schoolers (0 to 1)	5.1%
2. Primary Schoolers (5 to 11)	7.4%
3. Secondary Schoolers (12 to 17)	6.3%
4. Tertiary Education and Independence (18 to 24)	5.5%
5. Young Workforce (25 to 34)	7.5%
6. Parents and Homebuilders (35 to 49)	17.6%
7. Older workers and Pre-retirees (50 to 59)	16.4%
8. Empty nesters and retirees (60 to 69)	16.6%
9. Seniors (70 to 84)	14.35%
10. Elderly aged (85 and over)	3.2%



25,635 calls were answered in our call centre and 8,629 counter receipts issued by Customer Service

Total of 92 births from families within the Shire including three (3) sets of twins

190 volunteers currently participate in Delivering Meals on Wheels, Volunteer client transport, Planned Activity Luncheons, Mens Group, Swimming, Cinema and the Visitor Information Centres in Euroa and Nagambie

4,600 Meals on Wheels delivered

9,516 hours of home help provided

Total of \$131,000 in grant money distributed to community groups

More than 70 young people from across three (3) Shires participated in this year's Musomagic experience

Strathbogie Shire is responsible for 40km's of footpath across the Shire which would reach Euroa to Violet Town and back again

# vision | mission | guiding principles

## OUR VISION

A Shire that drives and supports investment for population growth, shared wealth and wellbeing.

## OUR MISSION

To actively consult with community, investors and industry through advocacy and collaboration; delivering quality infrastructure, lifestyle and sustainable economic and community development.

## OUR GUIDING PRINCIPLES

Councillors and staff at Strathbogie Shire Council are committed to the following principles (values) as a guide to all its decisions and actions:

### ***Good Governance***

We value innovation, integrity, accountability, strength, and consistency in leadership and decision making with adherence to robust, transparent and equitable policies and processes.

### ***Working together***

We value the ability to maximise outcomes by working in partnership and collaboration with an engaged community, government, regional bodies and other stakeholders.

### ***Quality Services***

We value the role of research, strategic planning, flexibility and innovation in delivering accessible and effective services and regional solutions that enhance the quality of life.

### ***Social Inclusion***

We value widespread participation in civic and community life among people of all abilities and backgrounds.

### ***Environment***

We value the shire's natural and built environment and the importance of local amenity on quality of life.

### ***Stability***

We value sound financial and resource planning and management to ensure Council's long term sustainability and provision of quality services and infrastructure.

APPLE BOBBING, CREIGHTON CREEK FAMILY DAY



# message from mayor & ceo

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This year Council has continued to pursue its long term vision for the Strathbogie Shire represented in its Council Plan (2013 Revision) and Long Term Financial Plan.

We strive toward a long term sustainable future, through good fiscal management (including reducing debt), encouraging and supporting future investment, shared Council services, and acting upon the needs of the entire community.

In 2013-2014, we are very pleased to have signed off the Memorandum of Understanding (MOU) for our Regional Collaborative Alliance with the City of Greater Shepparton, and will move into several phases of shared services during the 2014-2015 financial year that will realise significant operational savings for both Councils. Organisational Restructures have also provided further savings of over \$700,000 (salaries, motor vehicles, oncosts) and a reduction in staff by six (6) EFT (Estimated Full Time).

Our achievements this year are numerous, but none more memorable or exciting than the opening of the Black Caviar Statue at Jacobson's Outlook in Nagambie. A life-size bronzed statue of Black Caviar now stands in pride of place, watching over the beautiful lakes that are its fitting background. The beautification of this area has significantly enhanced the Strathbogie Shire's reputation as both premier tourist destination and the Horse Capital of Victoria.

Further to this, we have completed over \$7.9 million in Capital Works – which is a significant contribution toward maintaining what is undoubtedly one of the largest road networks in Regional Victoria.

Also a major achievement this year was the work required to convert the Euroa Cinema to digital, (which is highlighted on pages 17/18 of this report.) This project was completed at a value of \$99,000, and will allow the Euroa Cinema to show popular movies and latest releases, and ensure its customers continue to return and enjoy this service now and into the future.

On Tuesday the 12 of November 2013, the Strathbogie Shire was lucky enough to have a visit from the Honourable Alex Chernov, Governor of Victoria, and his wife, Mrs Elizabeth Chernov. Whilst visiting the Shire, the Governor launched the "Goulburn Explorer", which departed from Jacobson's Outlook in Nagambie, to Mitchelton Winery. Further visits included Swettenham Stud in Nagambie, a morning tea at the Shire Offices in Euroa, a visit to the honouring our hero's site in Euroa, a tour of the main street before finishing off with a tour of Lindsay Park.

We thank our local community, who have provided us with their valuable time and input through our Annual Road Shows, contribution towards our Action Groups and Section 86 Committees and for their volunteer efforts without which, many of our services and projects would simply not be achievable. We would also like to take this chance to thank our valued staff and Management, who strive every day to improve the 144 services that Council offers as a whole.

Please enjoy reading the highlights and achievements in this report. For further information please visit our website [www.strathbogie.vic.gov.au](http://www.strathbogie.vic.gov.au)

Warm regards

**Mayor Deb Swan and CEO Steve Crawcour**



**Cr Deb Swan**  
MAYOR



**Steve Crawcour**  
CHIEF EXECUTIVE  
OFFICER

# A Good News Story



## **EUROA LIONS PARK FACILITIES**

Euroa Lions Park in Clifton Street officially opened a new public toilet in December 2013. Council contributed \$8,000 towards the project and the Euroa Lions Club raised an amazing \$20,000 to have it finished. The addition of the toilet will make the park much more inviting for locals and tourists.

OFFICIAL OPENING OF THE NEW FACILITIES AT THE EUROA LIONS PARK BY COUNCILLORS AND MEMBERS OF THE EUROA LIONS CLUB.



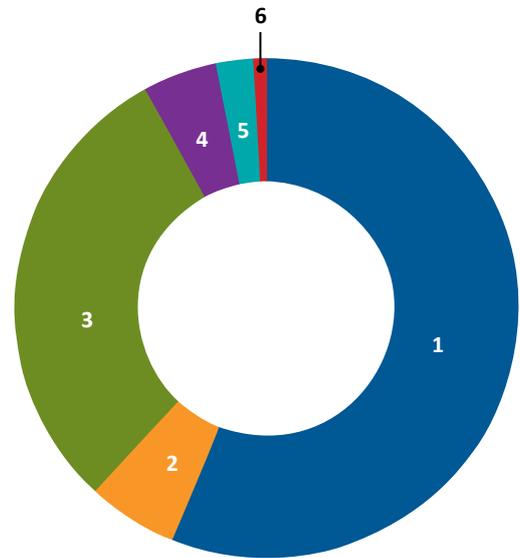
# finance snapshot

Council completed the 2013-14 year in a sound financial position.

Our revenue for the year was \$26.499 million and our expenditure was \$25.190 million which meant overall Council finished the year with a surplus of \$1.308 million. This was \$2.240 million better than we had planned in our 2013-14 budget.

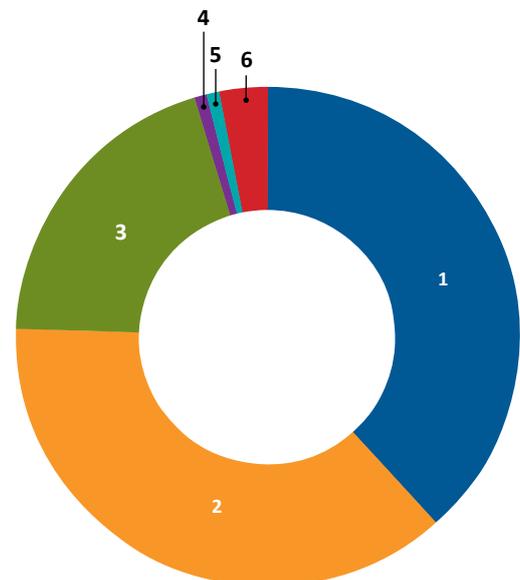
## WHERE OUR MONEY COMES FROM

<span style="color: blue;">■</span>	1. Rates and charges	56%
<span style="color: orange;">■</span>	2. User charges and fees	6%
<span style="color: green;">■</span>	3. Grants	30%
<span style="color: purple;">■</span>	4. Contributions	5%
<span style="color: teal;">■</span>	5. Other revenues	2%
<span style="color: red;">■</span>	6. Proceeds from sale of assets	1%



## WHERE OUR MONEY GOES (EXCLUDES CAPITAL EXPENDITURE)

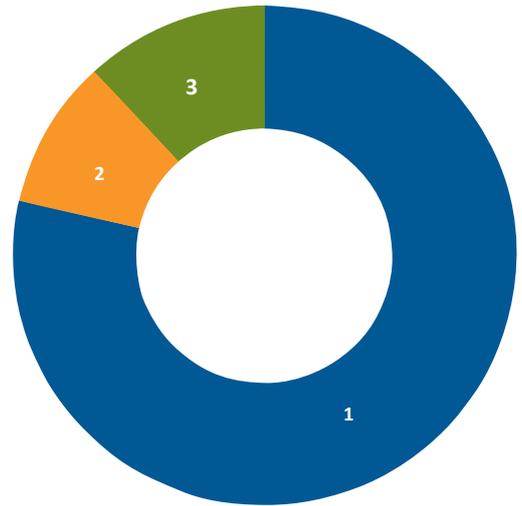
<span style="color: blue;">■</span>	1. Employee costs	-38%
<span style="color: orange;">■</span>	2. Materials and services	-37%
<span style="color: green;">■</span>	3. Depreciation and amortisation	-20%
<span style="color: purple;">■</span>	4. Finance costs	-1%
<span style="color: teal;">■</span>	5. Other expenses	-1%
<span style="color: red;">■</span>	6. Written down value of infrastructure renewed	-3%



## CAPITAL EXPENDITURE 2013-14 SPLIT

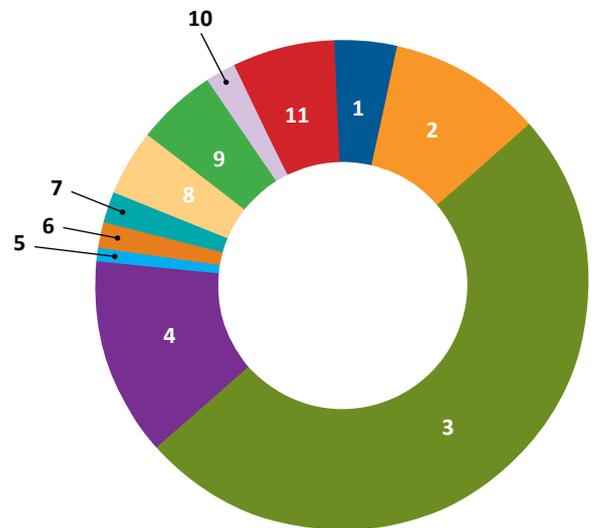
Capital Expenditure 2013-14 \$7.011 million

<span style="color: blue;">■</span>	1. Renewal assets	-78%
<span style="color: orange;">■</span>	2. Upgrade	-10%
<span style="color: green;">■</span>	3. New assets	-12%



## CAPITAL EXPENDITURE 2013-14 IN ASSET AREAS

<span style="color: blue;">■</span>	1. Land	4%
<span style="color: orange;">■</span>	2. Buildings	10%
<span style="color: green;">■</span>	3. Roads	50%
<span style="color: purple;">■</span>	4. Bridges and culverts	13%
<span style="color: cyan;">■</span>	5. Kerb and channels	1%
<span style="color: brown;">■</span>	6. Footpaths	2%
<span style="color: teal;">■</span>	7. Drains	2%
<span style="color: yellow;">■</span>	8. Plant and machinery	4%
<span style="color: lightgreen;">■</span>	9. Furniture and equipment	5%
<span style="color: lightpurple;">■</span>	10. Other Community Assets	2%
<span style="color: red;">■</span>	11. Work in progress	7%



# council wards

Strathbogie Shire Ward Councillors are elected every four years. A Council election was held on October 2012 and changes to ward boundaries as recommended in an electoral review were implemented. These changes included the reduction from six (6) wards to five (5) with the removal of the Goulburn Weir Ward, and the introduction of two (2) Ward Councillors to the Lake Nagambie Ward.

## ■ Lake Nagambie Ward

Includes Nagambie, Bailieston and Goulburn Weir and has a total population of 1,699 and 896 dwellings

## ■ Hughes Creek Ward

Includes Longwood, Locksley and Avenel and has a total population of 1,496 and 729 dwellings

## ■ Honeysuckle Creek Ward

Includes Violet Town, Miepoll and Boho and has a total population of 1,327 and 659 dwellings

## ■ Seven Creeks Ward

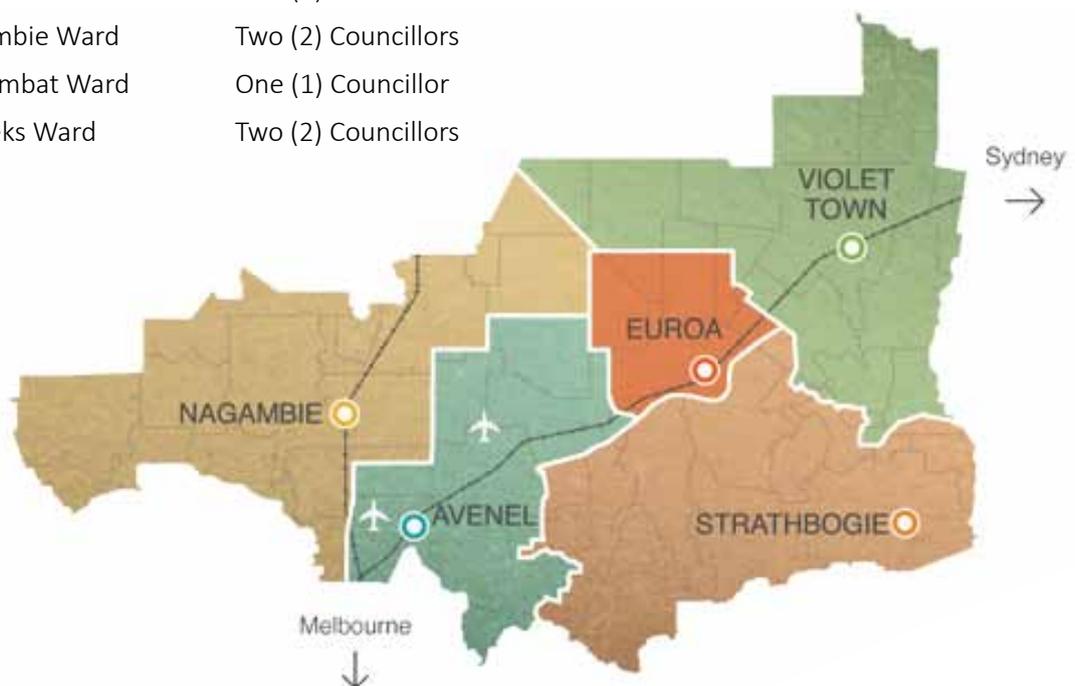
Covers Euroa and has a total population of 2,904 and 1,501 dwellings

## ■ Mount Wombat Ward

Includes Creighton Creek, Ruffy and Strathbogie and has a total population of 1,146 and 672 dwellings

**\*\*Statistics from the 2011 Census**

■ Hughes Creek Ward	One (1) Councillor
■ Honeysuckle Creek Ward	One (1) Councillor
■ Lake Nagambie Ward	Two (2) Councillors
■ Mount Wombat Ward	One (1) Councillor
■ Seven Creeks Ward	Two (2) Councillors



# meet your councillors

**TERM OCT 2012 – OCT 2016**

## Mayor Debra Swan

LAKE NAGAMBIE WARD

Debra Swan grew up in Melbourne and moved to Nagambie approximately 19yrs ago with her family. She has fond memories of travelling between Melbourne and Shepparton, where her grandparents lived, so making the move to Nagambie was like coming home. Debra's work history is varied and covers Hairdressing, Police Officer, Admin Officer within TAFE, Personal Care Assistant with DHS Shepparton and small business owner operator.

After a couple of years settling into Nagambie and with a strong interest in Tourism and marketing she was elected president of the Nagambie Lakes Tourism and Commerce Association which lead her to stand for council in 2008. In 2012 Debra was elected Mayor and also elected to represent the 12 councils of the North East on the board of the Municipal association of Victoria. She is chairman of the MAV Human Services committee and Deputy Chairman of the MAV Planning committee.

Debra has a passion for the arts both visual and performing and enjoys painting in acrylics and oils when she has time. Friends and family are always dear and she hopes to bring a strong sense of community, communication and collaboration to the role of councillor.

Being the Mayor has brought its challenges and she is keen to see positive changes in the way we interact with our communities. Debra is grateful for the opportunity she has been given to represent the community of Strathbogie Shire and acknowledges it is a privilege that she does not take for granted.



## Deputy Mayor Cr Colleen Furlanetto

SEVEN CREEKS WARD

Deputy Mayor, Colleen Furlanetto is currently serving her second term as Councillor for the Strathbogie Shire. Having lived in the Strathbogie Shire all her life, Colleen was elected into Local Government in 2008. Prior to this she was involved in the operations of a family earthmoving business servicing Euroa and District as well as having worked in the health field as a Registered Nurse for over 20 years.

"Coming from a rural farming background and having lived in the area all of my life I feel well connected to my local community. I am a long-term member of the Country Fire Authority (CFA), and assist locally where I can. I am a supporter to the many committees listed below to which I hope I bring value. I have a strong commitment to the history and preservation of our historical treasures, both living and past including the history of people and places alongside our many environmental treasurers. Rural communities face many challenges including available access to services that many in larger shires may take for granted. I am committed to community health, education, vocation and I am a strong advocate for 'A Right to Respect a Community Responsibility'."



# meet your councillors

**TERM OCT 2012 – OCT 2016**

- ▶ Colleen's qualifications include Diploma in Remedial Massage, Certificates in Information and Technology, Business Management and Whole Farm Planning. Official representations include Chair of the Municipal Association of Victoria (MAV) Prevention of Violence Against Women Network, Chair of the sub group- Human Services Committee, Subcommittee representative for the prevention of violence against Women (PVAW), Secretary of the North East Australian Local Government Women's Association (NE ALGWA), Rural Representative for the State Australian Local Government Women's Association, Board Representative for the Goulburn Murray Local Learning Education Network (GMLLEN) and its Strathbogie Shire Focus Group, Colleen is also a Board Representative for the Goulburn Valley Regional Library and has involvement in the Victorian Local Governance Association. In 2013 Colleen was appointed to the Victorian Disability Advisory Committee, a ministerial committee by Minister Mary Wooldridge.

## Cr Malcolm Little

HUGES CREEK WARD

Councillor Malcolm Little was re-elected unopposed in the 2012 elections for the Hughes Creek Ward. Currently serving his second term for the Strathbogie Shire Council, Malcolm has been both a Farmer and a Builder in the Avenel district for over 35 years. With significant expertise in the Planning area, Malcolm is currently the Chair of the Planning Committee, and is committed to seeing the progress and improved liveability of our local communities.

Other key issues that are a priority for Malcolm are pushing for improvements to the Avenel Railway Crossing to its overall improved safety, and freeing up land for industrial purposes to ensure that businesses, big and small have room to relocate, grow and develop in the Strathbogie Shire.

"Attracting industry is the key to developing and securing employment that will ensure that we can retain our existing youth. We at the Strathbogie Shire, are already being seen by our surrounding partners as the leaders in Planning expertise, and this is something that I would like to see supported and further developed to ensure that we remain competitive in the future. Our pivotal location, in the heart of Victoria has allowed us to develop a level of regional collaboration, which would not have been possible otherwise. Regional collaboration, and working together with the relevant Government Authorities is the key to success in economic growth. We as a Shire need to be lobbying Government Ministers at every opportunity to ensure that the Strathbogie Shire is the first place in rural Victoria that is thought of as the destination of choice for development. "

Malcolm is also a representative on the Goulburn Valley Bypass Group and the youth program L's to P's Committee. (<http://www.strathbogie.vic.gov.au/youth/12p-learner-driver-program>)

"Please feel free to give me a call and have a chat!"



## Cr Graeme 'Mick' Williams

SEVEN CREEKS WARD

Euroa born and bred, Mick Williams first applied for a job in the outdoor staff of Council in 1963, where he remained for thirty four years. Mick then was voted onto Council in 1997, and was the outgoing Mayor in 2012 for the Strathbogie Shire. Mick's interest is in road safety, being Chairman of Goulburn Valley Road Safety and executive for Road Safe Victoria. He was instrumental in the instigation of rumble strips at rail crossings and installing the wire fence divider on highways. He is also Chairman of the steering committee for the Victorian State wide 'drink driving campaign, called Look after Your Mates.

Mick's current priorities include a local push for the very fast trains to improve accessibility and transport options for local communities, whilst continuing his involvement in local sport which has always been his passion.



## Cr Alister Purbrick

LAKE NAGAMBIE WARD

Cr Alister Purbrick was elected as Strathbogie Shire Councillor for the Lake Nagambie Ward in late 2012, and has over 35 years' experience in the tourism, wine and liquor industries. Alister was appointed Chief Executive of Tahbilk in 1980 and immediately set a new strategic direction for the company which included a dramatic increase in vineyard planting in the Nagambie Lakes region, the construction of a new state of the art white grape processing facility (which revolutionised and dramatically increased the quality of Tahbilk's white wines) and the installation and commissioning of a modern fully automatic bottling line.

In 1990 a new strategic plan was agreed by the family and this plan has been followed and steadily implemented to this day. This has led to investment and control of a number of other distribution, winery and packaging operations, brand joint ventures and vineyard operations which include McPherson Wines, Four Sisters, The Wine Company, Moncreiffs and Ozpak.

Today the Tahbilk Group consists of 13 separate corporate entities and profit centres. Alister has also been actively involved in Australian Wine Industry affairs since 1984 and has held the following positions.

- President of the Winemakers Federation of Australia 1999 – 2001
- President of the Australian Regional Winemakers Forum 1989 – 1992 and 1994 – 1996
- Member of the Selection Committee of the Australian Wine and Brandy Corporation 1989 – 2003
- Member of the National Wine Health Steering Committee 1999 – 2001
- Inaugural Chairman of the Wine Industry National Environment Committee 2002 – 2005



# meet your councillors

## TERM OCT 2012 – OCT 2016

- ▶ • Inaugural Chairman of the Australian Wine and Brandy Bulk Wine Task Force 2000 – 2005
- Member of the International Trade and Technical Advisory Committee 1990 – 1997
- Member of the Marketing Development Advisory Committee (formerly the Australian Wine Export Council) 1993 – 2005

Alister was also the inaugural Chairman of Australia's First Families of Wine 2006 – 2010 (which was launched on 31st August 2009). Awarded Melbourne Wine and Food Festival "Legend" status in 2011. Received the Len Evans Award for Australian Wine Industry Leadership in 2012.

## Cr Pat Storer

### HONEYSUCKLE CREEK WARD

Pat was voted in as Councillor for the Honeysuckle Creek Ward in the 2012 Elections, and is serving his first term for the Strathbogie Shire Council. Pat is married to Catherine Storer and they have three adult children.

Having been a member of Victoria Police since 1978, Pat has worked mainly in the Goulburn Valley area, and has been a Police member based at Violet Town Station for the past four years.

Pat has had extensive involvement in sporting groups, and is a life member of both the Goulburn Valley Football Netball League, and the Mooroopna Football Netball Club. He played in the last two premierships won by the Mooroopna Football Club and the last two premierships won by the Congupna Football Club. Pat remains involved in coaching at both those clubs.

Pat is currently the secretary of the Violet Town Lions Club and is a member of numerous other community groups.

Included in Pat's list of impressive achievements, are the National Medal for service to the Victoria community, and the Victoria Police Ethical and Diligent Service medal for service to Victoria Police.

*"I have a strong connection and involvement with my community; I like to ensure that I have a good grasp of what is happening around the area, including local issues and the general needs of my local community. I am confident that I can provide professional representation and assist Council's decision making, ensuring it has a strongly focused commitment to delivering the projects and services needed by the Shire."*



## Cr Robin Weatherald

MOUNT WOMBAT WARD

Robin has previously served two terms for the Strathbogie Shire, and two terms for the Shire of Euroa before being elected again in late 2012.

With key interests in waste management ‘turning rubbish into reward’, Robin wants to see an increased understanding of recycling options for all Strathbogie Shire residents, whilst reducing landfill, through recycling of items such as steel, metals, plastic, wood, batteries and paper.

*“Recycling is in most cases free and even better, the list of recyclable items is growing very rapidly. I have a few innovations and ideas to make recycling a user friendly experience so over time. My operation and experience as a shire councillor is also based on asking hard questions and seeking explanation as to why not.”*

Robin is a member of the Voices for Sustainability group, which is about looking at the long term future and sustainability of our Shire. There now will be meaning full discussions in the new year looking at all options to improve ratepayer’s value for money.



## Councillor Remuneration

Councillors are reimbursed for expenses incurred in carrying out their duties. Reimbursements are made in accordance with Council’s “Councillors Expense Entitlement Policy.” A vehicle is provided for the use of the Mayor and Councillors as required – this vehicle is also available to Council as a pool vehicle when available.

REMUNERATIONS	2013/14 Mayor	\$42,794
	2013/14 Councillors	\$18,232

# meet your councillors

**TERM OCT 2012 – OCT 2016**



**COUNCILLORS** (*BACK ROW L/R*): PATRICK STORER - HONEYSUCKLE CREEK WARD; ROBIN WEATHERALD - MOUNT WOMBAT WARD; MICK WILLIAMS - SEVEN CREEKS WARD; MALCOLM LITTLE - HUGHES CREEK WARD; ALISTER PURBRICK - LAKE NAGAMBIE WARD. (*FRONT ROW L/R*): COLLEEN FURLANETTO - SEVEN CREEKS WARD; DEBRA SWAN - LAKE NAGAMBIE WARD.

## Council Meetings

Council Meetings are held on the third Tuesday of each month (except January) at 6pm in the Euroa Community Conference Centre to address issues in a timely fashion and incorporate community feedback into the decision making process. Special Council Meetings are scheduled as required to tackle more urgent matters.

# major projects | capital works

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**GOAL 1 A community that has equitable access to a range of quality services which respond to its diverse needs and supports the wellbeing of our communities (Community Wellbeing)**

Reintroduction of a Shire-wide Disability Advisory Committee. This will allow us to provide more active links between Council and the community, promoting a broad definition of access and inclusion (see page 44).

**GOAL 2 To promote and foster sustainable development in our natural and built environment**

Consultation with Goulburn Valley Water to improve and boost water storage facilities on the Seven Creeks has taken place

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Preparation to roll out a green organics collection to all townships across the Shire

**GOAL 3 To ensure prudent, transparent and strategic financial planning which results in a sound legacy for the future**

We continue to examine and determine underutilised Council assets

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Regional Collaborative Alliance commences between Council and the City of Greater Shepparton. This will allow for shared services across both Council

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Nagambie Depot locates to new site in Ballantynes Road. Work commences on site remediation in preparation for the sale of the Carrick Crescent Site

**GOAL 4 A Shire that builds trust and recognises community needs through transparent, accountable and democratic decision making**

Council Roadshow conducted successful tour of the Shires townships and spoke to residents about their wants and needs in relation to the Council Plan and Draft Budget

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Council Budget and Council Plan public submissions are included into Council decision making wherever possible

**GOAL 5 Encourage investment and development into the Shire by having a responsive and proactive business development culture**

Ongoing development and implementation of Economic Growth Master Plan

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Continued support for council to offer a “one-stop-shop” for development

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Continued support for Love Strathbogie campaign to market our townships

# major projects | capital works

## **GOAL 6** Ensure the Shire's infrastructure enhances efficiency for people and freight movement, service delivery and community amenities

Digitisation of the Euroa Cinema (see pages 17/18)

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Ongoing upgrade, repair and maintenance of the Shire road network through our capital works program (\$7.9million)

## **GOAL 7** A desirable and safe destination that supports the development of tourism and hospitality enterprises that drive economic growth across our Shire

Opening of Euroa Visitor Information Centre in Binney Street Euroa

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Continued support and involvement in Goulburn River Valley Tourism (GRVT) partnership

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Installation of the Black Caviar Statue at Jacobson's Outlook



## **GOAL 1**

REPRESENTATIVE MEMBERS OF THE ADAC COMMITTEE: (L/R) GRACE KENWORTHY, KIM USHER AND CAROL CROWE WITH COMMUNITY DEVELOPMENT OFFICER ANNA CLABBURN AND RURAL ACCESS OFFICER BERNIE EZEOKOLI. PICTURED HERE AT EUROA COMMUNITY EDUCATION CENTRE.

# A Good News Story

## EUROA COMMUNITY CINEMA UPGRADE

The Euroa Community Cinema was built in the 1930's and operated until the mid-1950's. Responding to community support, Council reopened the facility in November 2003 with the latest 35mm projection equipment. Seating upgrades and the installation of air-conditioning provided the community with a quality facility which maintained its popularity for ten years but it was increasingly difficult to meet public demands in the last twelve months due to the reduced availability of 35mm films for screening.

Council recognised these limitations and decided on the comprehensive introduction of digital projection equipment which was carried out in February 2014. The latest equipment was installed with increased sound system capacity providing a world class cinema experience. The upgrade, an investment of \$99,000 included the installation of specialised technology which provides the opportunity for greater community and commercial use of the cinema as it has the flexibility to utilise and screen DVD and Blu-ray technology to full cinema quality.

Cinema programming utilises current release movies chosen to reflect community interests and generally screens every Saturday and Sunday. A recent initiative is the 'First Friday Film' where foreign language or limited release films will be screened on the first Friday of each month at 8pm, following which patrons will enjoy a coffee or tea and chat about the movie in a film club environment.

Family friendly film nights are a major feature where the cinema opens early and families are encouraged to bring their dinner into the cinema to eat and enjoy prior to the movie starting – similar to that of the old drive-in experience! Youth focussed nights are also a regular feature where Council's Youth Committee organises a special Friday night screening with pizza and other treats being served prior to the movie. Charity screenings are an opportunity for local organisations to raise funds to benefit the community in some way. All these opportunities engage and entertain a broad cross section of the community with the aim being to listen to their ideas and provide the movies they want to see.

Movie screenings have increased since the beginning of the year and more than 70 movies will be shown this year. The project relies on around twenty volunteers who give their time as projectionists, and ticket and kiosk sales.

The cinema draws audiences from well beyond the shire boundary and in the months since the upgrade attendances have increased significantly. This is partly due to the digital system enabling earlier and easier distribution of movies to small independent cinemas.

**PHOTO GALLERY ON FOLLOWING PAGE 18.**



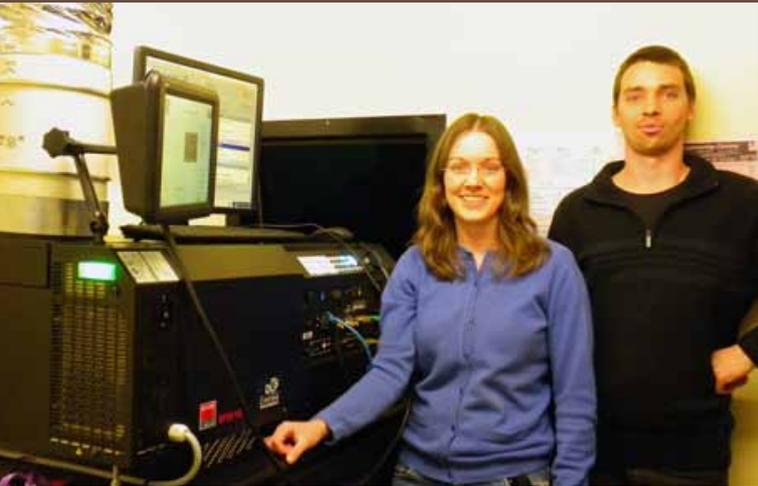
VOLUNTEER (L) SHAUN SILVER AND JUDI HANLON (R) VOLUNTEER MANAGER OF THE CINEMA.



(L/R): ROTARIAN RICHARD NETTLETON, YVONNE CLARK, ROTARIAN BERNIE O'DEA AND VERONICA DOXEY ATTENDED THE JOINT EUROA ROTARY AND LIONS CLUB FUNDRAISER .



REGULAR CINEMA PATRON - ELLEN DOYLE (L) BUYING HER TICKET FROM VOLUNTEER LORRAINE MILLARD.



(L/R): KATHERINE BELL AND DAVID CHISHOLM. PROJECTIONISTS FOR MANY YEARS, WITH THE RECENTLY INSTALLED DIGITAL EQUIPMENT.



(L/R): GEOFF ROBINSON AND JULIE BURDIS, REGULAR PATRONS OF THE CINEMA WITH CINEMA KIOSK VOLUNTEER REBECCA THRELFALL.

## A Good News Story



EUROA RED CROSS MEMBERS (L/R): JUDY MCLEAN, HELEN DEWAN, NANCY SULLIVAN AND HELEN DEWAN DRESSED AS BUTLERS FOR A REC CROSS FUND RAISING SCREENING OF 'THE BUTLER'.

BELOW (L/R): BERNADINE KELLY AND PAT KORETSKY PURCHASING TICKETS FROM LEANNE BAKER, CINEMA VOLUNTEER.



THREE YOUNG AUDIENCE MEMBERS BUYING THEIR TICKETS TO "RIO 2" FROM VOLUNTEER JOANNE THRELFALL. (L/R): ADA MCKEACHIE, SOPHIE AND MIKAYLA WAITE.



MEMBERS OF THE STRATHBOGIE RANGES WINE REGION ASSOCIATION AT THE SCREENING OF "RED OBSESSION" A DOCUMENTARY ON THE WINE INDUSTRY OF FRANCE AND CHINA. (L/R): SNOW BARLOW, ROSIE GARNER, SAM PLUNKETT, JENNY HOUGHTON AND BRONWYN DUNWOODIE.

# the organisation

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## EXECUTIVE MANAGEMENT TEAM

**The Strathbogie Shire is overseen by an Executive Management who are committed to its future Sustainability through strategic planning and an energetic, vibrant approach to the overall operations of Council.**

### **Steve Crawcour**

Chief Executive Officer

Steve was appointed Chief Executive Officer of Strathbogie Shire Council, effective 1 August 2011. Steve was previously Council's Director, Strategic and Community Development, a position he held since his commencement with Council in 2008. Steve has over 25 years' experience in Local Government and was previously employed by the Cities of Brimbank, Warrnambool and Springvale. He has an Advanced Diploma of Business Management, Diploma and Certificate in Occupational Health and Safety, Certificate in Critical Incidents Management, a Certificate in Telecommunications (Contact Centres) and a Diploma of Management. He is an Associate Fellow of the Australian Institute of Management, Fellow of LGPro (Local Government Professionals), a Member of the Safety Institute of Australia and a Member of the Australian Institute of Company Directors.



### **Phil Howard**

Deputy CEO

Phil first started with the Strathbogie Shire Council in 2006 and was appointed Director of Sustainable Development in November 2011. Phil has worked in Local Government for about 20 years and has held roles in finance, human resources and corporate services. Prior to Local Government, Phil was an accountant for the ANZ Bank. Phil is a Victorian Board member of the Planning Institute of Australia (PIA) and Board member of the Goulburn Valley Regional Collaborative Alliance. He holds memberships with LGpro, Victorian Planning & Environmental Law Association (VPELA) and the Hume Strategy Land Use Planning Group. Phil has qualifications in Master of Arts (Community Development), Graduate Diploma Rural & Regional Planning, Graduate Diploma in Management, Associate Diploma in Local Government, Diploma of Management and is a graduate of the Alpine Valleys Leadership Program.



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## SENIOR MANAGEMENT TEAM

### **Roy Hetherington**

Director of Asset Services

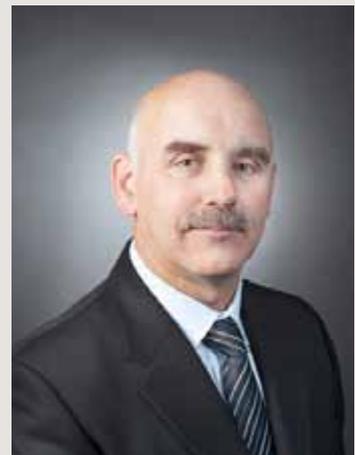
Roy was appointed Director Asset Services in December 2010. He is responsible for the management of Council's assets including buildings, roads, traffic management, bridges, drains, parks and waste management. Roy is a qualified municipal engineer with over 35 years' experience in local government. Over the years he has worked for many Councils large and small, city and country.



### **David Woodhams**

Director of Corporate and Community

David has 33 years of experience in Local Government across 6 municipalities and joined Strathbogie Shire Council in May 2012. David has a Bachelor of Business, a Diploma in Project Management, a Graduate Certificate in Management and is a member of LGPro, FinPro, and AIM (Australian Institute of Management).



### **Caroline Wallis**

Manager Community Development

Caroline joined Strathbogie Shire Council in 2008 and has managed the Community Development team since 2009. She worked in senior management in the Welfare, Employment Services, Commonwealth and Local Government sectors in metropolitan Melbourne and Gippsland, prior to relocating to the Strathbogie Shire. She also has a background in retail and customer service.

Caroline was awarded the Graduate Certificate of Business Administration by Deakin University in 2013. She has a Diploma of Business (Administration); Diploma of Management; Certificate IV Carbon Management; and Certificate in Australasian Inter-Service Incident Management Systems. She is a Fairley Fellow and member of LGPro and the Australian Local Government Women's Association. She is currently completing her certificate IV in Training and Assessment.



## **Cathy Fitzpatrick**

### **Manager Strategic & Financial Accounting**

Cathy has thirty years of finance experience and is a Certified Practising Accountant. She began her career in 1983 working for City of Kew and has since worked in both metropolitan and rural areas. She also worked for a Victorian state government authority for 12 years as a specialist Asset Accountant and then as Business Strategies Manager in the construction area. In recent years she has been involved with not for profit community organisations in group training and regional development organisations. She has a Bachelor of Business Degree with emphasis in Local Government and Accounting from RMIT.



## **Emma Kubeil**

### **Manager Economic Growth**

Emma commenced at Strathbogie Shire in 2007 as a Student Planner. Having worked within the Real Estate Industry for 13 years and a year within the Grain Industry, Emma had significant knowledge of property use and development and excellent customer service experience. During Emma's seven years at Strathbogie Shire, Emma has advanced significantly through applying herself to study whilst working full time and raising a family. Significant milestones for Emma whilst employed at Council have been the completion of her Graduate Diploma in Environment and Planning and in addition to her Diploma of Management Emma was awarded Regional Young Planner of the year award and runner-up in the state.



# the organisation

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## SENIOR MANAGEMENT TEAM

### **Peterson Asante**

#### Manager Projects and Works

Peterson commenced work with the Shire of Strathbogie as Manager Project and Works in August 2011. Prior to coming to Australia, Peterson had gained over 14 years working experience on major civil, mining and community infrastructure projects in Ghana, the United Kingdom and New Zealand. MSc Water, Energy and Waste; BEng (Hons) Civil Engineering; Diploma in Business Management; Engineering Technology Practitioner (IPENZ).



### **Phil Squires**

#### Manager Engineering

Phil commenced as Manager Engineering in January 2011. He is responsible for the management of policy, standards and Asset Management relating to renewal and sustainability of Council's physical assets such as: roads, bridges, buildings, underground drains, parks and reserves. Phil is a qualified civil engineer, municipal engineer and municipal building surveyor with over 40 years' experience involved with local government. Phil has worked for a number of rural Councils as well as a major Provincial City. After Council amalgamation in 1994, Phil was the Director of Engineering at this Council before taking up a position in consulting delivering local government services to Councils in Victoria. Bachelor of Engineering (Civil), Diploma of Engineering (Civil), Certificate Technology (Civil), Certificate Technology (Building Surveying). Phil is a Chartered Professional Engineer and a member of the Institution of Engineers Australia.



## **Purdey Wikman**

### **Manager Community Relations**

Purdey commenced as the Manager of Communications at Strathbogie Shire Council in late May 2011 and was promoted to the position of Manager Community Relations in November 2013. This department now encompasses areas including Communications, Customer Service and Records. Starting out in Government in 2004, Purdey was the Public Relations Manager for VicTrack in Melbourne before moving into Local Government in 2007. Purdey has worked in two previous Councils and the Roads and Traffic Authority in NSW in the areas of Road Safety Program Development and Tourism. Purdey has also managed the implementation of the Youth Connections Program in Echuca for the Department of Education, Employment and Workplace Relations (DEEWR). Graduate Diploma in Media and Communications, Certificate in Public Relations (Strategic Planning) and a Bachelor of Arts (Journalism).



## **Steven Hicks**

### **Manager Statutory Services**

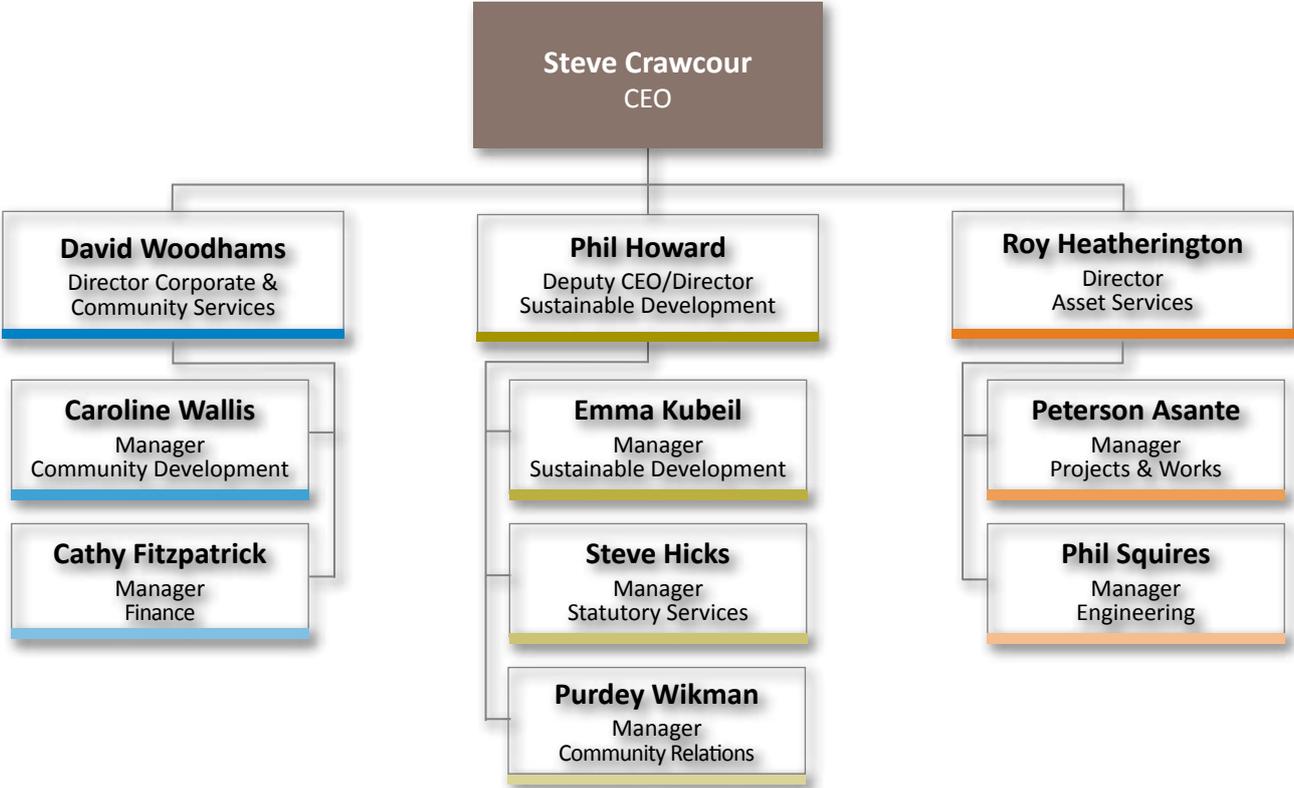
Coming from an engineering background, Steven started his career with Strathbogie Shire Council in Asset Services in 2000 undertaking engineering project work and made the move into Land Use Planning in late 2007. In a role that has evolved into managing Council's statutory services, Steven graduated as Master of Social Science (Environment and Planning) in 2010 and successfully completed a Diploma of Management/Impact Leadership in 2012.



For remunerations see Financial Report.

# the organisation

## ORGANISATION STRUCTURE



2014 EUROA AUSTRALIA DAY CELEBRATIONS - LEFT: AWARD RECIPIENTS. RIGHT:EUROA RESIDENTS CELEBRATING.

## OUR PEOPLE

### AWARDS & RECOGNITION

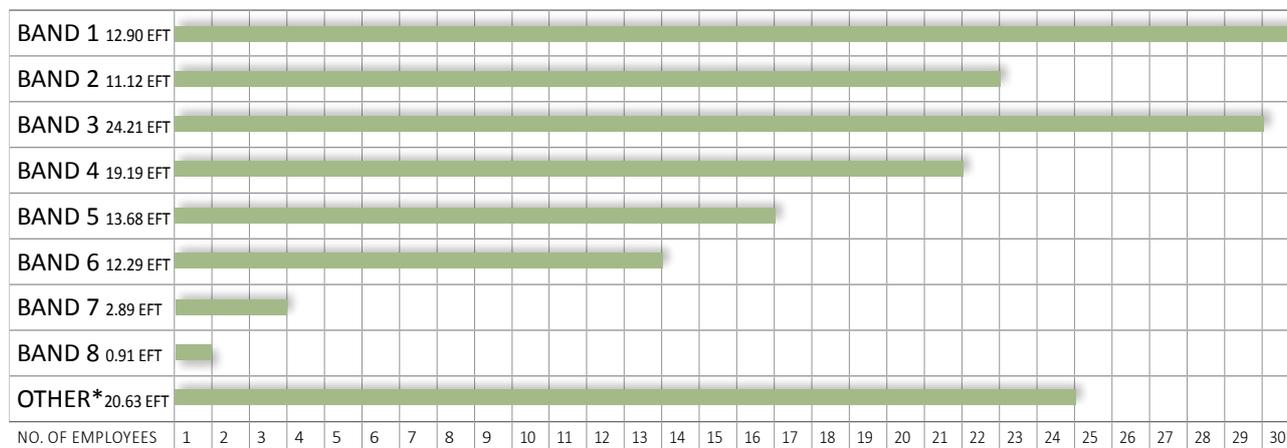
In November of each year a special celebration to recognise staff commitment and service is held. Certificates were presented to seven (7) staff members; they included two staff that were acknowledged for 30 years of service or more.

NAME	POSITION	YEARS OF SERVICE
Doug Quinlivan	Works Officer Nagambie	40
Marg Cullen	Community Care Worker	30
Alan Ericksen	Works Officer Violet Town	25
Denice Hemming	Community Care Worker	15
Bill Nanson	School Crossing Supervisor	10
Michelle Bromley	Records Officer	10
Sheryl Lockwood	Revenue Co-Ordinator	10

### TRAINING & DEVELOPMENT

There were a number of staff, who through the assistance of Council, successfully completed high level training and development. It is imperative that Council continue to develop our staff. This saves on long term recruitment and as has been demonstrated in the past it keeps families in our Shire.

### NUMBER OF STAFF IN EACH BAND



\*OTHER - Contracts, Annualised Agreements, Maternal Child Health.

# the organisation

## Male vs Female

Male = 62.14 EFT

Female = 55.68 EFT

## EMPLOYEES IN THE SHIRE BY GENDER (EFT)



## EQUAL OPPORTUNITY

The Council is an equal opportunity employer and is committed to providing a safe and supportive work environment that is free from discrimination, harassment and bullying and where all individuals associated with the organisation treat each other with respect.

The organisation has in place a number of policies and processes which outline the expected standards of behavior and why these standards are important. As part of the Council's commitment, we have designated contact officers in place and staff and managers continue to receive training on acceptable workplace behaviour.

## WORK HEALTH & SAFETY

Strathbogie Shire Council is committed to the health and safety of our workforce and has policies and procedures in place to ensure a safe work environment for all staff.

### Lost Time due to Injury

New Claims = 5 – all 5 new claims were closed in the same year

Closed Claims = 7

Remaining Claims from previous year = 2

Total lost time for 2013/2014 for new claims = 313 Days Lost for the new Claims for 2013/2014

### Significant breaches of work health and safety law

Council had no significant breaches of work health and safety law in the 2013/14 period.

## Volunteers

Strathbogie Shire Council has 190 dedicated volunteers who together contribute over ten thousand hours of valuable work every year. Council sincerely thanks all volunteers for their contribution. Residents who are interested in volunteering are encouraged to visit <http://www.strathbogie.vic.gov.au/community/volunteer-with-us> to find out what is available spanning the fields of aged care, youth services, Visitor Information Centres and Euroa Community Cinema to name a few.

## Freedom of Information

Responding appropriately to Freedom of Information requests is an essential component of transparent and accountable governance. Council must provide applicants with any and all information to which they are entitled, while preserving the privacy of third parties and its own legal privilege. During the 2013/2014 financial year Council received nine (9) Freedom of Information requests.

## Code of Conduct

Strathbogie Shire Council has developed a Code of Conduct for all employees, contractors and volunteers working on behalf of the Council to reflect the underlying principle that all of its business be conducted legally, ethically and with the highest standards of integrity and professionalism.



STRATHBOGIE SHIRE'S WHITE RIBBON WORK IS SIGNIFICANT IN OUR COUNCIL PLAN HEATH AND WELL BEING PLAN. IN JUNE EUROA WON THE 2014 INAUGURAL CARE CUP IN THE GVFL (WITH EFNC SUPPORT). NEXT YEAR THE TEAMS OF THE GVFL WILL HOLD ANOTHER WHITE RIBBON ROUND, SUPPORTING RAISING AWARENESS OF PREVENTION OF VIOLENCE.

# the organisation

## *A Good News Story*



VOLUNTEERISM ALIVE AND WELL IN THE SHIRE OF STRATHBOGIE.

ABOVE: THE HUB - ESTABLISHED TO PROVIDE INFORMATION TO BOTH THE LOCAL COMMUNITY AND TOURISTS, SITUATED AT THE ECEC IN BINNEY STREET EUROA.

BELOW: THE RELAY FOR LIFE EVENT HAS BEEN STAGED FOR A NUMBER OF YEARS AND HAS GROWN IN BOTH PARTICIPATION AND IN FUNDS RAISED, WITH AN UNPRECEDENTED AMOUNT OF OVER \$65,000 RAISED IN THE 2014 EVENT.



## PROJECTS AND WORKS

### CORE BUSINESS STATEMENT

The Projects and Works department is the arm of Council which delivers Council's capital works program. The department also provides maintenance and construction services on all Council infrastructure assets such as roads, footpaths, playgrounds, swimming pools, trees and buildings.

Additionally, the Projects and Works department provides solid waste services to the community in the form of reuse and recycling collection and disposal.

### HIGHLIGHTS FOR 2013/2014

#### Violet Town Railway Station Pedestrian and Cycling Link

**Project Scope** The project included construction of a new footpath to connect the Violet Town Railway Station to the town centre. The new footpath ensures a safe passage of travel for pedestrians from the Railway Station to the town.

**Project Cost** **\$20,208.45** **\$10,000 (grant)**  
**\$10,208.45 (council)**

#### Euroa Cinema Upgrade

**Project Scope** The project included installation of a new digital projector and Bio box that now allows the cinema to show the latest movies.

**Project Cost** **\$98,723**

#### Road Pavement Rehabilitation

**Project Scope** Rehabilitation of approximately 14.6km of road pavement within the Shire. The works included drainage improvements and pavement stabilisation.

**Project Cost** **\$1,125,459**

#### Road Reseal

**Project Scope** Resealing of approximately 51.27km of roads within the Shire.

**Project Cost** **\$1,029,450**

#### Road Widening

**Project Scope** Widening of selected narrow roads within the Shire to improve safety.

**Project Cost** **Euroa-Strathbogrie Road \$75,000**  
**Nagambie-Locksley Road \$70,000**



ABOVE: VIOLET TOWN PEDESTRIAN LINK | BELOW: EUROA FOOTPATH UPGRADE.

## Gravel Road Re-sheeting

**Project Scope** Application of gravel on selected roads within the Shire.

**Project Cost** **\$246,853**

## Bridge Rehabilitation

**Project Scope** Repairs and upgrades of selected bridges with applied load limits.

**Project Cost** **\$195,995**

## Binney Street Footpath Upgrade

**Project Scope** This project included the upgrade of the footpath in Binney Street. The purpose of the upgrade is to remove hazards from the existing aged footpath.

**Project Cost** **\$67,971**



## RELEVANT STATISTICS

The 2013/2014 financial year was a very productive year for the Projects & Works department because the department delivered substantial projects and services for the period as summarised below:

- Road Reseal- 50km- \$1.3million
- Road Pavement Rehabilitation – 14.5km- \$1.12million
- Gravel Road Resheet- 12km- \$329,000
- Waste to landfill- 2,364 tonnes
- Recycling (diverted from landfill) – 1170.74tonnes
- Swimming Pool Patrons- 29,878 across the Shire as follows:  
Euroa- 12,049 | Nagambie – 1,677 | Avenel – 3,881 | Violet Town- 12,271

## KEY PARTNER SHIPS

The Projects and works department formed partnership with the following institutions to deliver some community projects:

- Goulburn Broken Greenhouse Alliance (GBGA) to:
  - successfully obtain a government grant for Energy Efficient Street lighting Replacement
  - implementation of a Local Government Sustainability Training program
- Department of Primary Industries (DPI) and Landcare Groups to deliver the Roadside Weeds and Pest program
- Resource GV (Regional Waste Management Group) to deliver waste related program
- VicRoads and VicTrack to implement road and railway safety projects
- Goulburn Broken Catchment Management Authority (GBCMA) to work on
  - Violet Town Flood Mitigation
  - Euroa Post-flood Intelligence Study and
  - Nagambie Flood study projects.



LOCAL GOVERNMENT  
SUSTAINABILITY  
TRAINING WORKSHOP.

## ENGINEERING

### CORE BUSINESS STATEMENT

To advise Council on contemporary engineering policies and standards and to oversee their implementation. To provide high level quality Asset Management Services to achieve infrastructure sustainability.

### HIGHLIGHTS FOR 2013/2014

- Improving existing drainage systems through thorough investigations, survey and designs to enable 2013-14 drainage capital works projects
- Commenced “Shared Services” project of Bridge Management plan with assistance from City of Greater Shepparton. This is part of the Goulburn Valley Regional Collaborative Alliance.
- Embarked on bridge strengthening program
- Continued Road resealing, gravel resheating and sealed road pavement rehabilitation programs
- Continued bridge replacement and bridge improvement programs for example Mitchellstown Bridge over Majors Creek, Walkers Road Moglonemby and Nelsons Road Longwood
- Researched suitable freight routes to enable council to access Freight Route Funding in the future
- Started to process National Heavy Vehicle Route applications
- Development of a Naturestrip Policy
- Regional Water Monitoring Partnership agreement finalised
- Assisted VicTrack in the planning phase for four level crossing improvements throughout the Shire
- Undertook analysis of existing service areas of Parks and Gardens
- Continued road widening on Nagambie-Locksley Road and Euroa-Strathbogie Road.



DRAINAGE IMPROVEMENT WORKS  
IN VIOLET TOWN

## KEY PROJECTS FOR 2013/2014

Throughout the 2013-14 year, the Engineering Department completed a comprehensive design review process for proposed developments throughout the Shire. The major developments reviewed were: Stage 4 of Whroovale Estate's 33 lot proposed subdivision in Nagambie, Nagambie IGA extension and Mernda Avenue Euroa developments.

The Engineering department surveyed and designed "Link Footpath" between the rail crossing and Hotel in Cowslip Street Violet town.

We commenced a survey and design of three high flow relief drainage improvements at:

- Creek Drive's main drain Euroa,
- Butter-factory Road's main drain Euroa and
- Railway Street's main drain Violet Town.

These developments will improve the flow from drainage systems to the creeks in times of high water levels.

Modelled renewal requirements for all council assets and included new assets in councils CONFIRM asset data base.



COUNCILS ASSET SYSTEMS COORDINATOR VAL SALAKOWSKI (L) RECEIVING HIS CERT 4 IN SURVEYING FROM JOHN CARNEGIE (R) GOTAFE COMMERCIAL MANAGER-ENGINEERING.

## KEY PARTNERSHIPS

- VicRoads-Nagambie streetscape in Nagambie and drainage improvement for Euroa Mansfield Road in Euroa Township, were two such projects involving VicRoads
- Goulburn Valley Regional Collaborative Alliance
- Regional Water Monitoring Partnership for flood monitoring stations operations
- Goulburn Valley Water
- Goulburn Broken Catchment Management Authority
- VicTrack
- Surrounding councils
- North East Asset Management Group
- Infrastructure Design Manual Group
- MAV on Asset management matters for example. STEP program

## SUSTAINABILITY AND THE ENVIRONMENT

Councils sealed road pavements (that are in a condition that requires replacement or strengthening), are prioritized in condition order, and then programmed to be rehabilitated by utilizing the existing pavement and strengthening it with cement. The existing pavement is pulverized by a machine, and 3% cement added and pavement rehabilitated. This process minimizes the requirement for new crushed rock resources, and gives the pavement a longer life.

Val Salakowski (Asset Systems Coordinator, undertook a Carbon Accounting Course as part of the Goulburn Broken Local Government Sustainability Training Program with the National Centre for Sustainability.

## COUNCIL PLAN GOALS ACHIEVED IN 2013/2014

- Advocate for pedestrian crossing at the railway gates on Birkett Street Euroa
- Design in consultation with VicRoads, a suitable drop off pick up area in Anderson Street Euroa (Euroa Primary School).

## COMMUNITY DEVELOPMENT

### CORE BUSINESS STATEMENT

**Vision** Connecting and empowering people - enhancing and enjoying life

**Mission** We enhance the health, wellbeing and independence of our community members through quality and innovative programs.

We develop partnerships to increase opportunities for diverse and creative pursuits to all members of the community.

We develop and implement policies that support our communities' aspirations.

## HOME AND COMMUNITY CARE

### HIGHLIGHTS FOR 2013/2014

- Council's aged care service received a satisfaction rating of 92% from our clients. The data was collected through approximately 420 client survey responses issued by the Aged Care Quality Review process and our own internal survey.
- 56 Meals on Wheels volunteers were treated to a Christmas luncheon to say thank you for their hard work throughout the year. Our CEO Steve Crawcour and Councillors Malcolm Little, Mick Williams and Mayor Deb Swan attended along with Bill Sykes.
- Planned Activity Group Luncheons have included a variety of presentations by guest speakers to our clients including:
  1. Road Safe presentation by Mr John Weinert, who informed us about the importance of a proper assessment prior to purchasing a mobility scooter. Correct road usage and rights were also covered in this session.
  2. Safe Driving for older persons presented by Mr John Weinert. This presentation covered what the older person can do to assist in continuing to be a safe and confident driver in their senior years. The presentation was well received by all the participants.
  3. Our clients went on a wide range of outings, which included trips to The Pumpkin Seed Factory, Longwood Rockery, The Witches Garden, Lake Dartmouth, Tahbilk Wetlands Cruise and Tour and the Mansfield Zoo. These excursions were well attended.
  4. A felting workshop was run in conjunction with our community development officer, Anna Clabburn. These workshops encouraged people to depict their individual creativity, creating wall hangings and scarves.



STRATHBOGIE SENIORS WHO ATTENDED GOVERNMENT HOUSE SENIORS OF THE YEAR PRESENTATION.

## SENIORS WEEK HIGHLIGHTS

- Seniors Week held in October 2013 presented the movie 'Quartet' which was attended by 100 seniors from across Strathbogie Shire.
- A production of 'Scones, Lamingtons and Chocolate Roll' performed in the cinema complex had an attendance of 80.
- Government House Senior of the year presentation was attended by eight (8) of our seniors.
- Bus trip to Sunnymeade Gardens had 23 attend.

## VOLUNTEERS

- Currently we have 190 volunteers who participate in Delivering Meals on Wheels, Volunteer client transport, Planned Activity Luncheons, Mens Group, Swimming, Cinema and the Visitor Information Centres in Euroa and Nagambie.
- We worked in partnership with Euroa Health to present a movie 'One Chance' for all volunteers.

## KEY PROJECTS FOR 2013/2014

Strathbogie Shire Council's aged care service was awarded funding from the Department of Health for an **Access and Support Worker** position until the end of June 2015. We were very fortunate to recruit Cathy Smith, who relocated her family from the Grampians region to take up this role. Cathy has a wealth of experience in disability services. Her role involves outreach and networking to connect residents from Strathbogie Shire and City of Greater Shepparton to support, referrals and assistance to obtain Home and Community Care services. This innovative program helps people who are facing difficulty in accessing services and Cathy aims to support each person individually for up to eight (8) weeks to make sure they can access services to assist them to remain independent, healthy and happy.

In July 2013 the aged care program participated in the **National Quality Review** and achieved excellent results. The reviewers made particular note of the high satisfaction rating the service received from our clients. They were impressed with the quality of the individual care plans that are developed with our clients and the way that our community care staff work alongside our clients to promote a wellness and reablement approach to service provision. This means that our clients are more independent and encouraged to keep doing for themselves where they can and they receive tailored support for the tasks they are not able to do.

An area identified by the Reviewers for improvement related to the Food Safety regulations for our Planned Activity Group Luncheons. This meant that each group that provided fresh cooked food on site required a **Food Safety Plan**. Meetings were held with the volunteers at the various luncheon groups to talk about what was needed and the plans were developed. These now form part of our monitoring activities and means we are compliant with all of the legislation and regulations. Ultimately it means that our clients are kept safe and that we have the highest possible standards when preparing the luncheons.

A key project this year was the introduction of **Community Chef** as the new supplier for our meals on wheels program. As one of more than 20 Council share-holders, Strathbogie Shire Council can now offer exceptional quality, nutritious meals with guaranteed continuity of supply, prepared in a state-of-the-art production kitchen in Altona. Strathbogie Council is leading the way for Community Chef operations in the Hume region with the opportunity for many other neighbouring Councils to come on board in the future.



ST JOHNS MANSE - HISTORICAL BUILDING EUROA



WB GADD'S AVENEL

## RELEVANT STATISTICS

The service delivered the following hours of services – these are approximate figures due to the way the data is collected and recorded.

- 9516 hours of Home help
- 1345 hours of Personal Care
- 600 hours of Respite for Carers
- 800 hours of Property Maintenance
- 4600 delivered meals
- Eight (8) special Planned Activity Group events across the Shire;
- Planned Activity Group Luncheons held monthly in: Strathbogie, Gooram, Ruffy, Nagambie, Violet Town and Euroa.
- Mens Group held monthly

## KEY PARTNERSHIPS

We would like to acknowledge our food services partners: Violet Town Bush Nursing Centre, Nagambie HealthCare and Mi Kitchen for providing excellent food services for our Meals on Wheels programs across the Shire.

Our aged care team has partnered with the local Senior Citizens groups and Strathbogie Shire Health and Community Services Consortium to deliver a range of activities. These included a trip to Bendigo to experience Chinese history and culture, and an excursion to Healesville Wildlife Sanctuary.

Our most important partners are our volunteers and the family, friends and carers of our clients. Without their continued dedication we could not provide such high quality services to our community.

## SUSTAINABILITY AND THE ENVIRONMENT

The aged care team has looked at various ways to reduce printing. One product being explored is Ezitracker which would enable timesheets and rosters to be used electronically. This project is dependent on continued aged care funding and will be developed further in the new financial year.

## KEY DEPARTMENTAL CHANGES

The aged care team welcomed a new member, Olinda Poulton, who has extensive experience in the aged care, community development and welfare sectors. She works three (3) days per week with our aged care staff. Her experience is highly valued and she has quickly been welcomed into the team. She brings fresh ideas to ensure we continue to improve our services to the community. Olinda played a key role in the recovery program after the flood and tornado events in Moira Shire and currently works two (2) days per week at Greater Shepparton City Council in a similar role.

## Council Plan Goals achieved in 2013/2014

**Goal 1. A community that has equitable access to a range of quality services which respond to its diverse needs and supports the wellbeing of our communities (Community Wellbeing).**

The standard of the service provided by Home and Community Care is rated high as indicated in the survey responses, with a 54% response rate well above the average. We are meeting the National Standards and continue to review and improve our services to ensure that our community has access to the services they need.

## COMMUNITY PLANNING

The Community Development Officer – Community Planning, Robbie Rae, provides support, advice and facilitation for Council's many committees of management; sport and recreation organisations and manages the community grants program across the Shire.

### HIGHLIGHTS FOR 2013/2014

- Smarty Grants – a purpose-built, web-based on-line grants application portal that improves the transparency of decision making for community grants; and increases efficiency and effectiveness for funders and applicants
- Community Action Plans are being reviewed and updated. Most of the groups across the Shire have now submitted their new plans.
- The Instruments of Delegation for committees have all been reviewed and each Section 86 Committee has been contacted to explain the process and any changes. The reviewed Instruments of Delegation have been reissued to each Committee for sign off and will be presented to Council for signing.
- Licence Agreements for Committees of Management are being reviewed to ensure all regulatory requirements are met and Council is compliant with the Local Government Act.

### KEY PROJECTS FOR 2013/2014

The biggest change to Council's Community Grants program in many years commenced during 2013. The new program uses Smarty Grants, which offers so many benefits that it has been worth persevering to get it right. After many hours of work to set up all of the application forms, acquittal forms, administration forms for each separate grant program to deliver on-line applications and reporting, we rolled out the new program in time for the new grant rounds that opened in April 2014. With great excitement, four information sessions were run at various locations across the Shire, which were very well received. All comments, bar one, from the community members were very positive as the benefits were apparent to all. On-line applications are now rolling in for the Community Matching, Events and William Pearson Bequest.

- The next stage is to assess the submissions which include ranking them according to the criteria set down by Council. The criteria have weightings to encourage community projects that provide benefit to as many diverse community groups and members as possible. The next major task to complete the project is to set up the reporting components. This will provide streamlined reports for Council and ensure greater transparency and efficiency and more reliable data capture and storage.

## RELEVANT STATISTICS

- There are 46 committees of management in total that currently receive some level of assistance or support from the Community Development Officer.
- Council funded 33 groups in a range of grants streams. In addition, Council funds 8 Community Action Groups to support the projects outlined in their community plans.
- Council distributed a total of approximately \$131,000 in total grants to these community groups.
- Information Sessions for the Smarty Grants and community grants program held at Avenel, Nagambie, Euroa and Violet Town.
- Attended the AGM for the following groups- Euroa Third Age Club, Euroa Community Action Group, Violet Town Action Group, Strathbogie Tableland Action Group Graytown Action Group, Ruffy Action Group and facilitated the election of office bearers for the Euroa University of the Third Aged (U3A).
- Meetings attended included Nagambie Lakes Community House to help with a volunteers grant; support for the community garden; wood fired oven and courses offered. Avenel Neighbourhood House meetings and support with grants. Violet Town Community House to provide support with grants and courses offered.
- Meetings in Euroa and Nagambie U3A to introduce the idea of forming groups. This was very successful for Euroa which has been operating since mid 2013 with great attendances and a variety of interest groups offered.
- Meetings with the Euroa and Violet Town Men's Sheds to provide support with a range of issues. Assisted Nagambie Men's Shed in its formation, finding a location to erect a Shed and helping with Incorporation, forming a committee and accessing funding.
- Provided extensive help and assistance to the Show and Shine committee including volunteering on the day of the event.

## KEY PARTNERSHIPS

Robbie is now a member of the Board of Valley Sport to ensure representation for Strathbogie Shire.

## SUSTAINABILITY AND THE ENVIRONMENT

The new Smarty Grants system will do away with a lot of paper printing and contribute to a cleaner environment and save money for Council and grant applicants.

## COUNCIL PLAN GOALS ACHIEVED IN 2013/2014

- Goal 1** A community that has equitable access to a range of quality services which respond to its diverse needs and supports the wellbeing of our communities (Community Wellbeing).
- Goal 2** To promote and foster sustainable development in our natural and built environment (Environment).
- Goal 7** A desirable and safe destination that supports the development of tourism and hospitality enterprises that drive economic growth across our Shire (Tourism and Hospitality).



CR COLLEEN FURLANETTO AT THE NAGAMBIE SPEEDWAY, ONE OF OUR COMMITTEES OF MANAGEMENT.

## MATERNAL AND CHILD HEALTH (MCH)

### HIGHLIGHTS FOR 2013/2014

- We continued our partnership with the Friends of the Library group who provide books for newborn children and for children at their two yr old Key Ages and Stages Visit. This project is very well received by parents and directly contributes to literacy development amongst the Shire's children.
- An upgrade to the technology for the MCH program enables our MCH Nurses to access their emails while working remotely or undertaking home visits. This provides a more systematic delivery of messages and awareness for the whole team in MCH.

### KEY PROJECTS FOR 2013/2014

- The development of the draft framework for MCH and associated policies and procedures which support this was completed and rolled out. This ensures that our procedures align to departmental standards, and improves efficiency and consistency of practice particularly for relieving MCH Nurses.
- Continued to offer First Time Parent Group Programs – delivering four of these six week programs during the 2013/2014 period. Thirty families took the opportunity to engage with this program to support their parenting journey. Families from various towns across the shire including; Avenel, Nagambie, Euroa, Violet Town, Strathbogie, Longwood and Gooram attended.

### RELEVANT STATISTICS

- 92 Births in 2013/14
- We had three sets of twins born in the Shire
- There were a total of 1272 active children for the 2013/2014 period, of these 227 families were identified as 'at risk' – 17.85%
- 71 Referrals were made to various child health services.

### KEY PARTNERSHIPS

The MCH program key partnerships include the Department of Early Childhood Education; Friends of Euroa Library; Goulburn Valley Primary Care Connect – Positive Parenting Program; local GPs and health services; Family First.

All partners are key to the success of the MCH program and the health and development of children across the Shire.



PARENTS AND BABIES ENJOYING THEIR NEW BOOKS PROVIDED BY THE EUROA LIBRARY.

## SUSTAINABILITY AND THE ENVIRONMENT

Additional training and support has resulted in better understanding and use of the MCH software program which provides accurate reporting of information and efficient management of client records and appointments.

The introduction of a new Corporate Electronic Records Management System has also contributed to streamlined processes, less paper use and printing, and time savings.

## KEY DEPARTMENTAL CHANGES

The MCH department has been very stable with staffing and resources and there have no major departmental changes this year.

## COUNCIL PLAN GOALS ACHIEVED IN 2013/2014

**Goal 1. A community that has equitable access to a range of quality services which respond to its diverse needs and supports the wellbeing of our communities (Community Wellbeing).**

## ACCESS AND INCLUSION

### HIGHLIGHTS FOR 2013/2014

- Inaugural Big Euroa Yarn Bomb (in conjunction with 2013 Wool Week)
- Reformation of Disability Advisory Committee
- Participation in pilot season of 'You the Man', theatre incursion promoting gender equity
- Strathbogie first Council in Hume Region to attain new Communication Access symbol

### KEY PROJECTS FOR 2013/2014

#### Inaugural Big Euroa Yarn Bomb (in conjunction with 2013 Wool Week)

The Community Development team worked together to encourage the Wool Week Committee to support a Yarn Bomb of Euroa township, as a way of reinvigorating the long-standing annual event. Donations of wool, needles and baskets were solicited from the community and the local op shops readily came on board for the cause by passing on any donated wool. An IGA trolley was the first object to be decorated and this provided a 'mascot' out in the community several months ahead of the event. A number of 'knitting stations' were also placed around the Shire, in the Cinema, cafes and meeting places – to encourage further community participation in the preparations.



YOUTH COMMITTEE YARN BOMBERS.



EUROA CINEMA YARN CREATIONS.



FELTING WORKSHOP AT EUROA THIRD AGE CLUB.

As momentum built, people from all over the Shire were drawn in; local children, elderly citizens, council staff members, club members and shop owners in Euroa started knitting pieces towards the decoration of the main street of Euroa. Schools and local businesses were particularly enthusiastic in their responses: young school children, both boys and girls, learnt to finger knit and made panels for fences and trees in their school grounds. Other individuals worked hard to knit lengths, made to measure in order to cover specific objects, such as handrails and signposts or benches.

The installation days sparked many community conversations. The staff and volunteers, including members of the Youth Services Committee all joined forces to sew the pieces into place around Euroa. While sewing in the street, helpers were approached by many community members who expressed their delight at the colourful display. Many elderly community members stopped to chat, sharing their stories about the pieces they had knitted or how they learnt to knit/crochet themselves. They also spoke of how great it was to see people old and young knitting again.

The event was complimented by some creative workshops with visiting community artist Penny O'Neill and an exhibition of wool-based artworks at Sheila Inc (featuring some special loans of spindles, weaving and dvds from the Australian Tapestry Workshop.)

With sustainability in mind, all knitted panels were taken down and stored at the conclusion of Wool Week, to become the core of a repeat Yarn Bomb next year.



VISITING BASKETBALL PARALYMPIANS, SHELLEY AND LEANNE (SEATED FRONT L & C) MEETING WITH MEMBERS OF THE SHIRE ADAC COMMITTEE, JACK MCKERNAN (L) AND CLAIRE WHITE (R) AND CR COLLEEN FURLANETTO (SEATED FRONT R).

## REFORMATION OF DISABILITY ADVISORY COMMITTEE

This year saw the formation of a new Access and Disability Advisory Committee (ADAC), fulfilling Council's obligations under the Disability Discrimination Act (1992) to have a group able to provide an active link between the community and Council, promoting a broad definition of access and inclusion.

Advertising for membership of the new committee took the form of cultural presentations – in an attempt to build interest around a positive and empowered image of disability in the community. Community Development invited deaf puppeteer and author Asphyxia to come to the Shire to present her new book series. Audiences in Strathbogie, Euroa and Violet Town were enchanted by her signed presentations and the delicate but strong character of Martha, the key puppet protagonist in her stories.

Two paralympian basketball players Shelley Chaplin and Leanne Del Toso were also invited to speak to students at Euroa Secondary College as part of the recruitment process. Their amusing tales and vibrant personalities held the young people in awe and conveyed a strong message of perseverance and patience to all present.

The new ADAC commenced with a full membership of ten members from around the Shire and has built its foundations on lessons learnt from the previous DAC. Its initial work is to assist Council in the review of its *Inclusive Communities Plan*. The new Rural Access Officer Bernie Ezeokoli (shared with Shepparton and Moira Shires) is an active member of the group and is assisting all involved in becoming strong advocates for community development in this area.

## PARTICIPATION IN PILOT SEASON OF 'YOU THE MAN', THEATRE INCURSION PROMOTING GENDER EQUITY

The presentation of theatre incursion '*You the Man*' at Euroa Secondary College was the first initiative undertaken by Community Development in support of its work on the Prevention of Violence Against Women steering committee (assembled by Women's Health, Goulburn North East- WHGNE). Council has formally endorsed the working plan of the committee; a broad early intervention strategy which includes the promotion of 'courageous conversations' around gender equity.

*You the Man* is a play with one actor, performing in six different characters. The show raises some strong questions around gender relations and how bystanders are able to help prevent violence from occurring. Because of the strength of the messages conveyed, it was important to assemble a solid panel of professionals to support post-performance discussion. Representatives from WHGNE, Victoria Police, Uniting Care Community Education and the School were chosen for this purpose.

The pilot season of the *You the Man* performance was initiated by Deakin University and adapted from a North American play with the same title. As the College was among the first venues to receive the play, students' feedback about its content, and the post-event panel discussion, will provide important feedback to the University as they develop and refine their full touring schedule. Being part of the pilot also made the event free of charge to the School.



## STRATHBOGIE FIRST COUNCIL IN HUME REGION TO ATTAIN NEW COMMUNICATION ACCESS SYMBOL

Strathbogrie Shire Council was the first Council in the Hume Region to be accredited with the most recent tier in disability access recognition, the Communication Access Symbol. Ovens and King speech pathologist and ADAC member Karen Oswald assisted with the accreditation process by providing comprehensive training for information services and community development staff. Her presentations highlighted the challenges faced daily by individuals with complex communication difficulties – both genetic and acquired through accidental injury.

Both the Euroa Shire Office information desk and Nagambie Visitor Information Centre are now fully accredited. The new central town Information Centre in Euroa will be assessed also in the New Year. The Shire has also produced a new Mobility Map to assist people of all abilities in finding their way around the region's four largest towns.

### RELEVANT STATISTICS

Estimated number of people involved in Yarn Bomb: Wool donations (65), knitters (55), workshops (100), installation (65), audience (how long is a piece of wool...?! ) – all ages

Numbers at Access Committee promotional events Asphyxia (three events/ 138 participants all ages.)

Paralympians at Euroa Secondary (approx. 115 year 9/10 students)

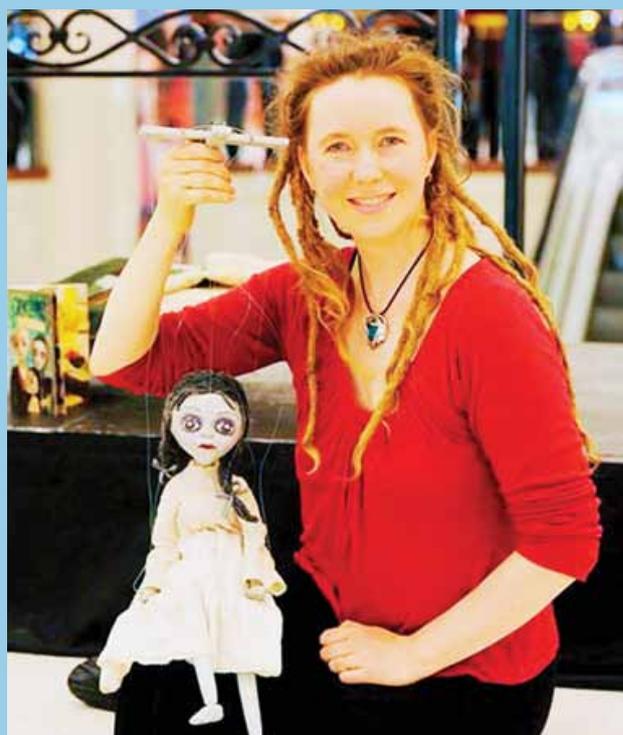
Number at *You the Man* theatre incursion : (70 x Year 9 students , four (4) School staff, four (4) professional panel members, two (2) Community Development staff and two (2) Community Services students observing)

Numbers involved in pre-accreditation Communication Access training: 35 staff members



ABOVE EUROA MAIN SHIRE OFFICE ENTRANCE - NEW COMMUNICATION ACCESS SYMBOL.

RIGHT: ASPHYXIA, DEAF PUPPETEER AND AUTHOR.



## KEY PARTNERSHIPS

- Ovens & King, Community Health Service – Communication Access training
- Greater City of Shepparton, Access Office and Disability Advisory Committee – advice on assembling Strathbogie’s new committee
- Womens Health Goulburn North East – Prevention of Violence Against Women steering committee and opportunities arising from this group – eg You the Man performance
- Numerous local community groups and individuals associated with *The Big Euroa Yarn Bomb*. (eg Euroa Third Age Club, Euroa Cinema, Euroa Primary School and St John Primary, Sheila Inc, Euroa Girl Guides, Youth Committee, local businesses )
- Australian Tapestry Workshop, Melbourne – lent tapestry, wools and DVDs at no cost for *The Big Euroa Yarn Bomb*.

## SUSTAINABILITY AND THE ENVIRONMENT

Community Development staff seek car- pooling opportunities whenever possible. In addition, one officer has elected to work one day per fortnight from home, further reducing car travel.

Strathbogie Shire have signed onto the *Getting There Network* – an information hub promoting public transport, a community vehicle pool and increasing qualified volunteer community driver numbers. Along with the suite of *Wayfinding* signage (due to commence rollout later in 2014 and designed to promote walking /cycling), this initiative marks the conclusion of the inter-Shire *Transport Connections Project*.

## KEY DEPARTMENTAL CHANGES

Community Development moved offices this year, to a space adjacent to Youth Services. The new location is facilitating closer communication between these two departments and has sparked further creative use of the Eclipse Café space.

A new Access Support Officer has also been appointed and is working with the Access and Inclusion and Rural Access Officer in the area of outreach and programming around disability, social inclusion and health and wellbeing.

## COUNCIL PLAN GOALS ACHIEVED IN 2013/2014

**Goal 1** A community that has equitable access to a range of quality services which respond to its diverse needs and supports the wellbeing of our communities (Community Wellbeing).

- New ADAC formation
- Communication Access accreditation
- Appointment of new Rural Access (shared with Moira and Greater City of Shepparton) and Access Support Officer

**Goal 2** To promote and foster sustainable development in our natural and built environment (Environment).

- Ongoing car-pooling & working from home option
- Signup to the *Getting There Network* public and community transport advocacy website and training suite

**Goal 7** A desirable and safe destination that supports the development of tourism and hospitality enterprises that drive economic growth across our Shire (Tourism and Hospitality).

- Involvement in gender equity work via the Prevention of Violence Against Women steering committee assembled by WHGNE.



AYAC NATIONAL YOUTH CONFERENCE, ADELAIDE PARTICIPANTS (L/R): BIANCA KELLY, DAMON RAYNER, MAX HARRISON, KATE ELLIS MP, MEG ELLIS, AARON GARTH (EXECUTIVE DIRECTOR, ULTIMATE YOUTH WORKER), THEMEDA CRANLEY-SCARFE, KERRY JOHNSTON (YOUTH DEVELOPMENT OFFICER STRATHBOGIE SHIRE COUNCIL) AND SARAH JORDAN (RESEARCH OFFICER AT ULTIMATE YOUTH WORKER).

## YOUTH

The Strathbogie Shire Council Youth team comprises Deb Ellis, Coordinator and Kerryn Johnston, Youth Development Officer. The program also comprises volunteer committees made up of local young people who have significant input into the design of each project; receiving training and support to develop their leadership and project-management skills and who participate in presentations to Council and other organisations. The program is funded by Department of Human Services and the funding requirements demand that all projects must be driven by the youth thus generating a high level of youth ownership of each project, contributing the project's success.

### HIGHLIGHTS FOR 2013/2014

- Five (5) young people attended the Australian Youth Affairs Coalition National Youth Conference in Adelaide August 2013
- Development of the first Strathbogie Shire Council Youth Strategy
- Musomagic 2014
- National Youth Week 2014
- Strengthened partnership with Euroa Community Cinema
- Stabilised partnerships with neighbouring Councils Murrindindi and Mitchell to deliver programs for youth

### KEY PROJECTS FOR 2013/2014

#### **Strathbogie Shire Council Youth Strategy**

This year we formed a key stakeholder group representing various agencies and departments which work with and/or advocate for youth to develop Council's inaugural Youth Strategy. This group included members of the Strathbogie Shire Council youth team, Euroa Secondary College, Victoria Police, FamilyCare, Berry Street and Primary Care Connect.

#### **AYAC National Youth Conference**

Deb, Kerryn and five (5) young people from the Strathbogie Shire Council Youth Committee attended the Australian Youth Affairs Coalition National Youth Conference in Adelaide, in August 2013. The conference was a three day event showcasing youth programs and various national youth issues. Key presenters spoke on various issues including youth homelessness, empowerment and leadership, change management and education. The young people who attended reported the opportunity to meet experts in various youth sectors and hearing from the leaders in the field as the most important learning from their participation in the conference. The youth participants presented to Council on their experiences and provided Council with a summary of the activities they participated in.

## A Good News Story



Talented local group 'Believers in Fiction' were the winners of the Murrindindi, Strathbogie Battle of the Bands held in flowerdale in August 2013, Band members (L/R): Duncan Rees, Matty Mitch, Zak Edwards, Miles Nicol and Jarrod Tilton went on to compete at the Hume Regional Finals in Bright in October but unfortunately did not win any titles.



## **MusoMagic**

In 2014 *MusoMagic* was a partnership between Strathbogie Shire Council, Murrindindi Shire Council and Mitchell Shire Council to create an expanded Musomagic program experience. More than 70 young people from across the three (3) Shires attended the program. They wrote and performed their own song and choreographed a group dance, which was uploaded onto YouTube.

The address of the clip is <http://www.youtube.com/watch?v=EWTQKmdHhns>

## **RELEVANT STATISTICS**

24% of the population in Strathbogie Shire are aged 0 – 24. Young people aged 5 – 24 numbered approximately 1800.

The youth team attended a range of key network meetings throughout the year including the Network of Youth Services meetings, Goulburn Murray Local Learning and Employment Network, FReeZA, L2P Program steering committee meetings, Youth Focus groups and programs meetings.

## **KEY PARTNERSHIPS**

Euroa Secondary College

Mitchell Shire Council/Murrindindi Shire Council

Sheila Inc Gallery

Euroa Community Cinema

National Show and Shine Event (Euroa Committee)

## **KEY DEPARTMENTAL CHANGES**

The Youth team has been very stable over the past few years and there have been no major departmental changes. The Youth Committee has welcomed several new members during the year, who contribute fresh ideas and enthusiasm to the program.

## **COUNCIL PLAN GOALS ACHIEVED IN 2013/2014**

**Goal**            **A community that has equitable access to a range of quality services which respond to its diverse needs and supports the wellbeing of our communities (Community Wellbeing).**

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## INFORMATION COMMUNICATION TECHNOLOGY(ICT)

### CORE BUSINESS STATEMENT

This department seeks to support the delivery of the Strathbogie Shire Council's business objectives as set out in Strathbogie Shire Council Plan. The demand for best practice implementation and operations of service delivery coupled with reducing costs is driving Council to innovate through information and communication technology. Information Communication Technology (ICT) is an enabler to improve productivity by modernising and automating processes and systems, assisting with service delivery improvement and ensuring Strathbogie Shire Council invests responsibly in relevant technologies.

### HIGHLIGHTS FOR 2013/14

- Email server upgrade enabling increased mobility for users & high availability
- Implementation of cloud based ICT Systems Disaster Recovery aligning with Business Continuity
- Roll out of mobile devices to Works Officers to enable field based asset inspections and maintenance with a focus on productivity enhancements
- Relocation of Strathbogie Shire Data Centre to allow for future expansion & growth
- ICT staff member completed training for Certification in Lean Six Sigma Green Belt, allowing for a business efficiency focus on future projects and ongoing process analysis
- Replacement internet link for Euroa office enabling more reliability for remotely connected users including mobile customer service and field based users
- Implementation of a new Electronic Document Management System to replace the existing system

### RELEVANT STATISTICS

- This year has seen a slight increase in ICT support requests from the organisation compared with previous years
- The rollout of mobile devices to Works Officers has reduced the departments printing costs by at least 70% along with a 50% reduction of work order administration time
- Achieved greater than 99% target for ICT Systems availability 

## ► KEY PARTNERSHIPS

As an internal support function of Council, the ICT department, partners with all internal departments to ensure efficient work practice can be achieved via advancement in technology. The team also provide immediate support for the current ICT environment. Examples of these partnerships include;

- Implementation of a replacement GIS System for the organisation – ICT partnered with GIS to provide improved GIS capabilities for all staff, including the “What’s NearMe” project
- Implementation of a replacement Electronic Document Records Management System (EDRMS) – ICT partnered with the Records department in order to replace the existing system. The new EDRMS has increased usability, leading to an increase in the number of records registered
- Mobility for Works Staff – ICT completed the configuration requirements and subsequently partnered with the Works Administration Officers in order to rollout mobile devices in the field
- Assist with implementation of Town Planning & Building applications – ICT partnered with both Building & Planning departments and assisted with the configuration and migration of data from the legacy systems



GRADER DRIVER GARRY DOWELL WITH HIS NEWLY ISSUED MOBILE DEVICE.

# GEOGRAPHIC INFORMATION SYSTEMS

## CORE BUSINESS STATEMENT

Visually connecting the community with Council information by sharing sources. Mapping information is becoming the way in which council and community can share large amounts of data in a digestible format.

## HIGHLIGHTS FOR 2013/14

- **Councils GIS software converted to IntraMaps Enterprise**

IntraMaps is Council's internal information portal to communicate geospatial and corporate data. Council has various corporate databases that can be accessed via IntraMaps and added to datasets from the state government and other information sources. IntraMaps is the central portal to enhance the value of the data by allowing it to be visualised and analysed within an interactive map. IntraMaps has proven to be a popular, robust solution that can be relied on as a productive solution for Council staff.

- **Introduction of 'What's Near Me?' into our Council Website**

This is a simple, easy to use application that has been added to our website to share spatial and corporate data with the community. By entering their address, or their future address a ratepayer, or investor can ascertain datasets that are relevant to them. Information such as who their Councillor is and how to contact them. Their garbage and recycling collection days and their planning scheme information. They can also find out where their closest school, doctor, waste depot and other services and agencies are within our municipal boundary.

## STATISTICS

The GIS department is currently mapping Councils Assets to improve mobile solutions to record inspections and maintenance of our Assets. This enables council to record inspections and maintenance of assets in the field reducing time spent in the office and giving management the information required in their decision making.

At present the GIS team have mapped 1216 sites, 2819 segments of road, 512 bridges and culverts, 276 footpaths, 211 buildings and structures, 21 playgrounds and 73 parks. These mapped objects are linked to the Asset Management Database and can be viewed with the data in IntraMaps.

164 paper maps have been produced for different council departments and community groups working with council staff on community projects.

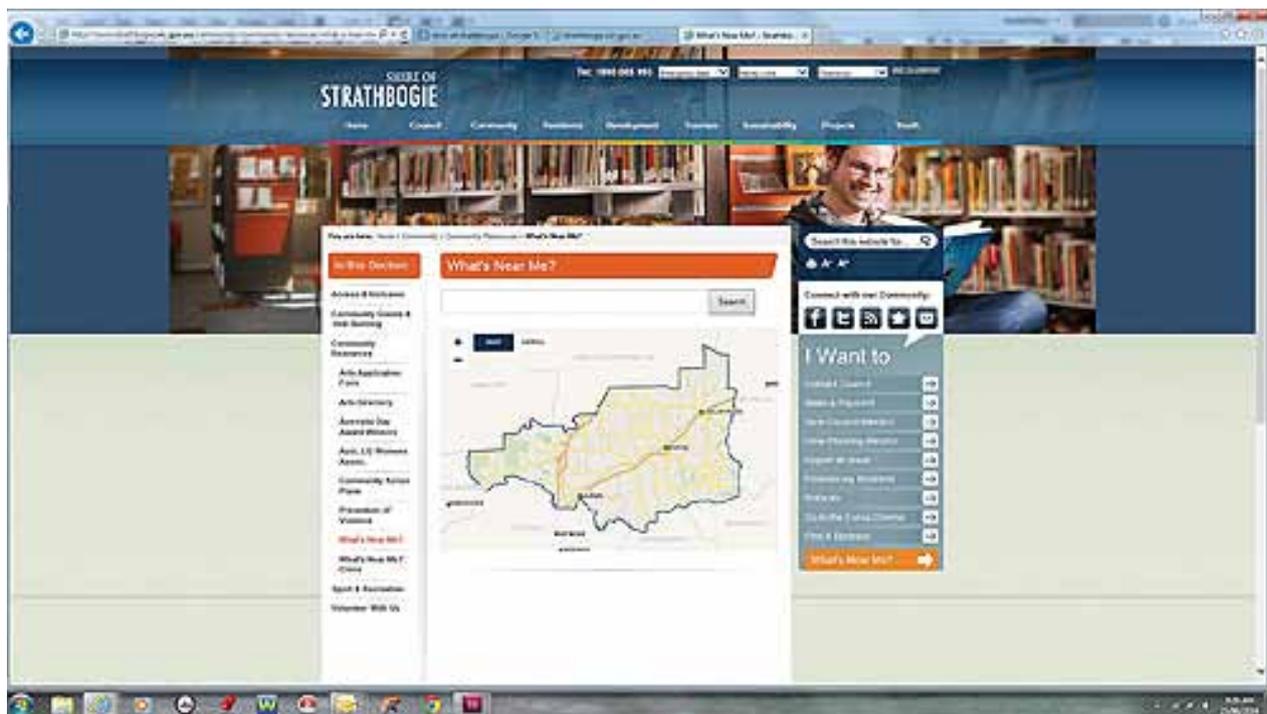
591 edits of state government data of new addresses, subdivisions and property splits have been sent to maintain state datasets that agencies such as "000" refer to.



## ► KEY PARTNERSHIPS

The Project and Works team and the GIS team have been in partnership over several years, using a GIS mobile solution to capture data to manage their urban tree datasets for inspections and maintenance requirements. This year the Project and Works team have migrated the data across to Councils corporate asset management database and have 10,452 trees mapped within the townships of the Strathbogie Shire whereby maintenance and inspections can be carried out in the field reducing paperwork and time spent in the office.

In partnership with our Economic Growth Officer and Business Enterprise Euroa the GIS team produced the street map to be displayed with advertising for the Euroa Map Board in Binney Street, Euroa.



'WHAT'S NEAR ME?' ON OUR COUNCIL WEBSITE.

<http://www.strathbogie.vic.gov.au/community/community-resources/what-s-near-me>

## COMMUNITY RELATIONS

### CORE BUSINESS STATEMENT

*“Working together to achieve great outcomes.”*



### HIGHLIGHTS FOR 2013/2014

- Development of new Community Relations Department in Nov 2013
- Mobile Customer Service wins the LGPro Customer Service award
- Refurbishment of the Shire Reception Foyer
- Customer Service training for all Community Relations Staff
- Standardised, professional staff uniforms
- Development of Community Engagement Guidelines and Procedures
- Regional Living Expo – progression of Love Strathbogie Branding
- Progression of our Social Media Sites
- Continuing website improvement with inclusion of social media newsfeed
- Assistance with Regional Collaborative Alliance Branding

### KEY PROJECTS FOR 2013/2014

The Development of the Community Relations Department has been a major initiative for 2013/2014. In what was once just the Communications Department with two staff, has now grown to a department of 11 staff also encompassing the Customer Service and Records functions.

#### ***Major initiatives have included:***

- Improving staff training to ensure that we establish a benchmark for customer service
- Improving the overall look and feel of the Shire Reception Foyer to provide a more professional and polished first impression to our customers.
- Improving our customer service in general – always trying to end phone calls on a positive note.
- Cross training across departments such as planning and communications – to ensure that we have more staff with increased knowledge to better answer our customer enquiries.
- Dedicated training days for Infowise – so that we can continue to improve our overall electronic record keeping.

# sustainable development directorate

## 2013 LOCAL GOVERNMENT PROFESSIONALS CUSTOMER SERVICE AWARD WINNER

This award is provided by the Local Government Professionals body recognising an individual or team initiative, or the development and implementation of a project or program that has achieved a significant improvement in services through an effective and innovative approach. Strathbogie Shire Council's Customer Service team was awarded this title for their Mobile Customer Service Project on 30th August 2013.

The Customer Service team broke new ground, providing a cost neutral, remote service that is delivered to the communities' door. It provides a green alternative for residents to travelling to another town for support. The consumer based technology deploys a Mobile Customer Service solution that extends face to face customer service into other towns at no extra cost. It allows full utilization of staff by means of a mobile call centre with full switching possibilities and is flexible in operation in that there is only a need for 3G connections and a power point regardless of location. The service also has the potential to assist in disaster recovery and emergency management support. The service creates a greater connection with the wider community allowing for improved face to face service and resulting in equitable access to Council staff and services.

After trialing the service in various locations we have an ongoing service provided every Thursday at the Visitor Information Centre in High Street Nagambie between 10:30 and 3:00pm.



ABOVE - THE CUSTOMER SERVICE TEAM: BACK (L/R) ANDREA RICHARDS, JUDY COX, ERIN LAW, AILEEN DAVIDSON, REBECCA SQUIRES, DAVID WOODHAMS FRONT (L/R) DEBRA CLINCH & KYLIE DOWELL.

LEFT - GOVERNMENT PROFESSIONALS CUSTOMER SERVICE AWARD CERTIFICATE.

## LOVE STRATH-BOGIE @ REGIONAL LIVING VICTORIA EXPO 2014

The Love Strathbogie Brand was first established for the purpose of marketing the Strathbogie Shire to “Melbournites” looking at making the tree change to Regional Victoria – at the Regional Living Expo in 2013.

It was extremely well received and as such, the branding has been ramped up in 2014 to ensure our stand looked fresh and modern.

Considerable work was undertaken in developing new marketing products to be delivered by our friendly Expo team (comprising both Staff, Management and Councillors) to the 9,000 strong crowd. Hot pink was the colour of the weekend, and we were constantly being asked how the Love Strath-bogie Brand was developed.

Other Shires wanted to have it and everyone was asking where they could get a hot pink t-shirt and balloon. The building was a sea of pink balloons by the end of the day it was impossible to keep up with demand.

The key to Love Strath-bogie’s success has been inclusion. Inclusion of all of our townships under the one marketing banner. The Love Strath-bogie logo has been sent far and wide to our Tourism Groups and Businesses for their own use.

Another key to its success has been starting small. 2013 allowed us to test the success of Love Strath-bogie before deciding on what our future investment levels would be. We continue to be surprised on how well Love Strath-bogie has been received, and to a certain extent this has crossed boundaries into our corporate uniform. Love Strath-bogie however still remains our destination branding, and is now being used at events, Visitor Information Centres, in our local newspapers, our Council Advertising, website and much more.



VOLUNTEERS, STAFF AND COUNCILLORS MANNED THE STRATHBOGIE SHIRE’S STAND AT THE REGIONAL LIVING VICTORIA EXPO 2014



# sustainable development directorate

## RELEVANT STATISTICS

### Customer Service

25,635 calls answered in our call centre

8,629 counter receipts were issued

16,300 people visited the shire office (approx.)

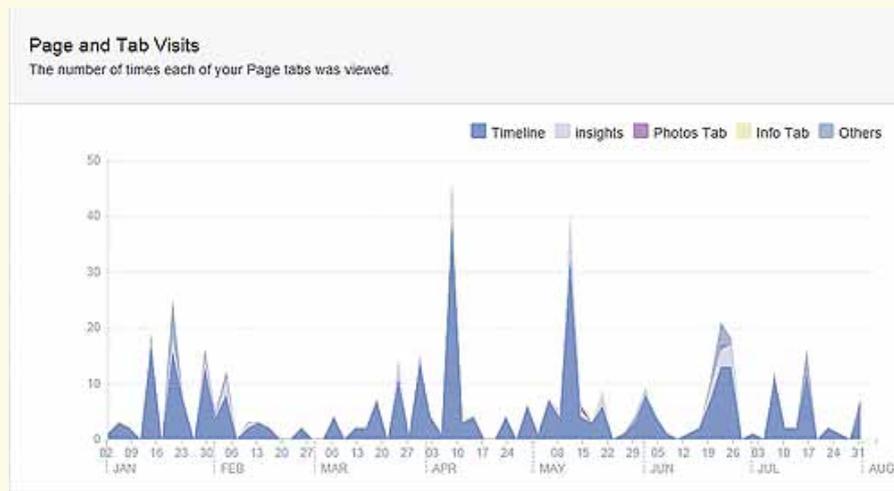
### Social Media

108 facebook likes in 12 months

98 twitter followers in 12 months – 87 tweets and following 116

### Website

15,718 page views from 1st April 2014 – 1st July 2014

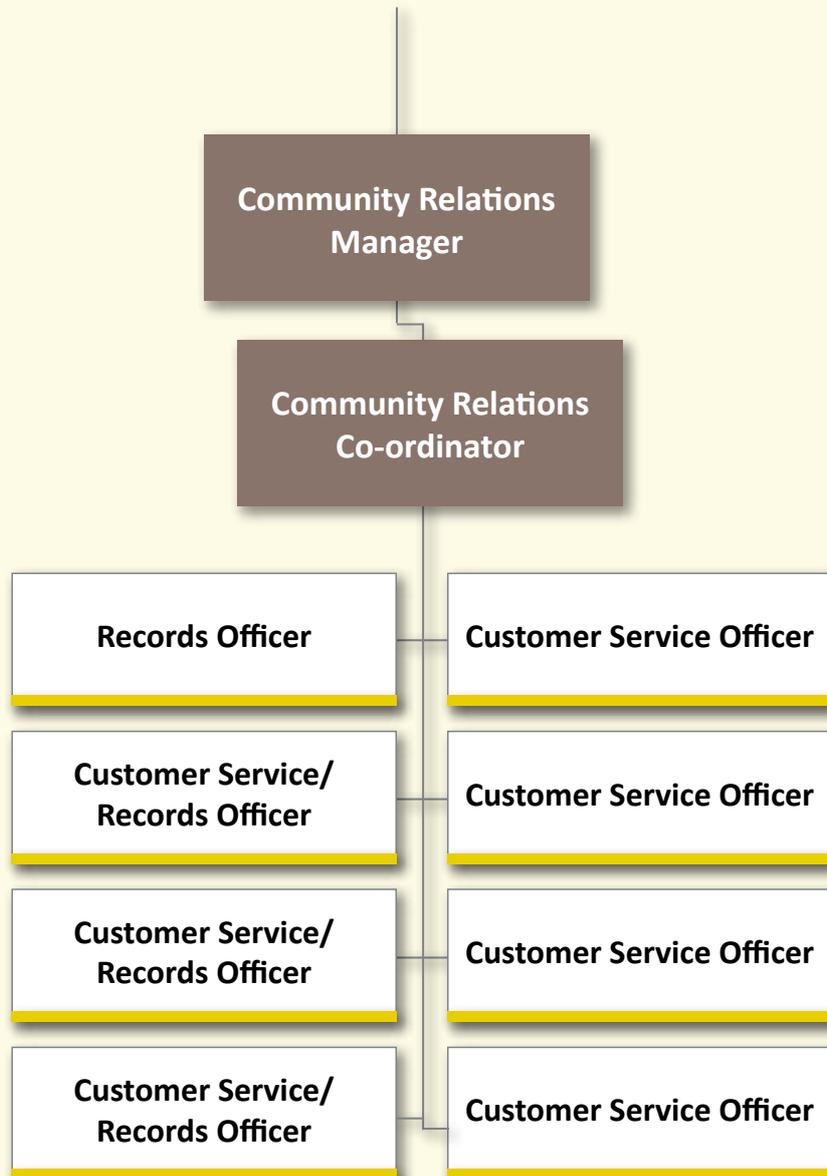


THREE (3) MONTHS SNAPSHOT - WEBSITE STATISTICS 1ST APRIL 2014 – 1ST JULY 2014



SEVEN (7) MONTH SNAPSHOT – FACEBOOK VISITS

## KEY DEPARTMENTAL CHANGES



## ECONOMIC GROWTH

### CORE BUSINESS STATEMENT

To provide for development which is sustainably sound economically, socially and environmentally.

It is our aim;- ***To grow the Shire by attracting quality investment into the municipality.***

### HIGHLIGHTS FOR 2013/2014

#### ***Strategic Planning***

- Completion of the Planning Scheme Review and implementation – This gives clear direction for potential developers
- Land re-zoned for Rural Living in Euroa
- Further re-zoning of land for General Residential in Nagambie
- Implementation of the new suite of Planning Zones from the Minister
- Completion of Stage 2 Heritage Study and commencement of Planning Scheme Amendment for implementation



## KEY PROJECTS FOR 2013/2014

**Amendment C50** has been completed and implemented into the Strathbogie Planning Scheme. This Amendment is seen as a huge achievement for Strathbogie Shire Council. The planning department completed the amendment in house with local knowledge. Where consultants may charge upwards of \$90k for a review, we were able to complete as part of our operational expenses. We are proud to say that the Local Policies are owned by Council and reflect the style of development for the Shire. In particular, our Sustainable Intensive Agriculture Policy sets new standards for developers when considering co uses on site. Essentially making us leaders in the field.

**Amendment C65** – Rural Living in Euroa. This Amendment was completed as a rezoning of land with a Planning Permit application attached to it. This process has not occurred in recent years in Strathbogie Shire, however given the sites history and the numerous proposals, it was determined that the most appropriate way to rezone this land was to have an application for the planning permit to allow subdivision to occur at the same time. This provided certainty to adjoining landowners and other interested parties that the land would be developed in accordance with the advertised proposal.

Whilst this land has been re-zoned we now await the land owner to develop the site.

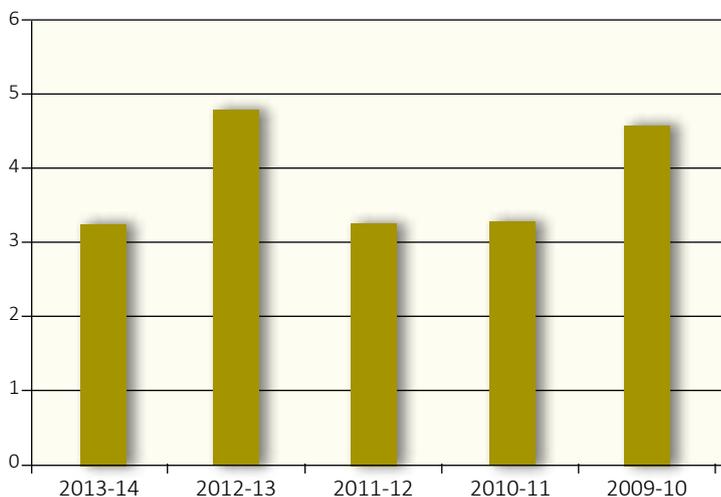
## NEW PLANNING ZONES

The State Government proposed a new suite of Planning Zones this year and as a result, has enabled our Farming Zone to consider a greater range of uses. In addition the Residential zones have new names.

What does this mean for people in our towns of Euroa and Nagambie? If your land was zoned Residential 1 Zone, it is now known as the General Residential Zone, and our Business 1 Zones are now all Commercial Zones.

## RELEVANT STATISTICS

### AMENDMENTS COMPLETED



## KEY PARTNERSHIPS

Regional Development Victoria

Department of Transport Planning and Local Infrastructure

## STATUTORY PLANNING

- 185 Planning Applications received
- 156 Planning Applications determined
- Review of planning systems

Our Statutory Planning team consists of one (1) full time dedicated planner. Jennifer Dowling joined our team in October 2013 as our Team Leader of Planning. Jennifer joined us after having spent three (3) years at Campaspe Shire.

Major planning applications received this year include a Broiler Farm application on the border of our shire which a planning permit was issued with significant conditions to ensure quality development.

Our other major application was for a \$1.5 million re-development of the Euroa hotel which included the installation of 30 gaming machines. In short, the application was appealed by a single objector. The application was heard before VCAT over a period of 4 days. After a 6 week wait, the Members of VCAT determined that they would not consider the social or economic matters as they felt this would be part of a gaming application and that they could only consider whether the location was deemed a strip shopping centre.

More funding has been announced for the Regional Flying Squad to provide much needed assistance to Councils for projects which would simply not be able to be achieved due to resourcing. The announcement of \$9.2Million dollars over four years between 39 Councils is much welcomed.

In our own internal review of processes, we have implemented new software which we have had some teething problems with (to be expected) however long term it will save us time and money. It is anticipated that by reviewing our software and processes that this assists in increasing our processing time of applications.

## ECONOMIC DEVELOPMENT

- Completion of the Economic Development Masterplan
- Implementation of the 1st year actions into software program for management and reporting

Our 2013-2017 Economic Development Masterplan can be viewed on our Council website. This plan is quite an ambitious plan which will be reviewed annually to ensure alignment with the Council Plan.

Our Economic Development Masterplan as Priority Areas no.'s 5 and 6, Small Business and Tourism states the following;-

### **Priority Area 5, Small Business**

*Support a growing, networked and innovative small business sector which will grow local jobs and provide quality goods and services to the local community and the wider economy.*

### **Priority Area 6, Tourism;**

*Support packaged tourism experiences and events leading to consistent growth in visitor numbers for both day-trips and overnight stays.*

This year we are proud sponsors of the first annual Strathbogie Shire Business Awards. Our two main business communities through Business Enterprise Euroa (BEE) and Nagambie Lakes and Tourism (NLTC) have worked collaboratively in the development of this event. We congratulate them on their work thus far and look forward to 1 August 2014.

Some initial work has been completed in collating data from our local real estate agents in determining the reasons for people relocating to our region, away from our region and within our region. Early days yet for data, stay tuned.

From a Tourism perspective, Emma Kubeil, Manager of Economic Growth, has recently been appointed as Strathbogie Shire Council's representative on the board of directors for Goulburn River Valley Tourism, (GRVT). Goulburn River Valley Tourism has a Memorandum of Understanding with four regional councils, Strathbogie, Shepparton, Mitchel and Murrindindi. This approach to tourism is of a collective regional significance. Goulburn River Valley Tourism is chaired by the Honourable Fran Bailey and is comprised of both Council representatives and skills based representatives. Manager of Economic Growth, Emma Kubeil and Ian Firth of Fowles Wines in Avenel have been appointed as the skills based representatives.

Recently launched is the *Destination Management Plan* for the region. It is anticipated that to follow will be the development of an investment prospective for the region detailing the information within the Destination Management Plan.





THE JAYCO HERALD SUN TOUR - LEFT: BERNIE CUMMINGS, EUROA RIDER OF THE 1930S (R) AND PHIL LIGGETT 'THE VOICE OF CYCLING' (L) | RIGHT: NICK GALL (L), CEO OF ROWING VICTORIA AND CR MALCOLM LITTLE (R).

## EVENTS

- The return of the Show and Shine to Seven Creeks Park.
- Regional Living Victoria Expo
- Euroa Hub
- Familiarisation Tours
- The return of the Jayco Herald Sun Tour

This year's events have been as hectic as ever. With our waterways in Nagambie, many of our regular rowing regattas took place over the summer months and into March. In addition some new events have been secured for the Regatta Centre precinct.

The Rotary Show and Shine proved a massive success and saw the return of families who enjoy the festive atmosphere.

Council in conjunction with Euroa Health and the Euroa Community Education Centre created a centre known as the Euroa Hub in Binney Street. The hub acts as an informal drop in centre for visitors and locals to source information on community services available in the area and places to visit. The operation of the Euroa Hub would not be possible without the tremendous effort of our 40 or more volunteers on our books and dedicated coordinator Nola Dudley.

Euroa Hub and the Visitor Information Centre in Nagambie provide valued information to all who drop in. The promotion of our region is vital in attracting visitors, overnight stays and new residents. Throughout the course of the year, we provide familiarisation tours for our volunteers and this year featured visits to, Ruffy Produce store and the Ruffy Odd Jug, Black Caviar, Tahbilk and Mitchelton Wineries, a tour on the lake and Goulburn River aboard to Goulburn Explorer River Cruiser and a visit to Swettenham horse stud.



OPENING OF THE BLACK CAVIAR STATUE AT JACOBSON'S OUTLOOK ON THE FORESHORE OF LAKE NAGAMBIE.

These tours are made possible in many ways, through government grants promoting awareness campaigns, business opening their doors through their generosity to assist in promotion of their business and leadership from Council in promoting the region.

Our centres are now also playing an important role in collating data for us to analyse in determining where our visitors are coming from and where they are headed, why they have come, what they are looking for etc. This will assist Council in marketing the Shire and determining any priority projects.

## **SUSTAINABILITY AND THE ENVIRONMENT**

When talking sustainability and environment, one tends to immediately consider natural environment. In terms of legislation for our natural environment, we have seen significant change in this regard. The implementation of new regulations for native vegetation within Planning Schemes statewide has provided much debate throughout the state. The new regulations appear to be enabling some processes to be smoother and easier to interpret whilst other components require a much more detailed assessment.

## **CLOSING COMMENTS FROM THE MANAGER**

Our Economic Growth Department consisting of all items mentioned has had an active year as always. Yes there are road blockers, hurdles and challenges. Do we love what we do? Absolutely. Are we passionate? Absolutely. Do we have the region at heart? Absolutely. Until next year, *LOVE STRATHBOGIE*

## STATUTORY SERVICES

### CORE BUSINESS STATEMENT

#### *Statutory Services' Vision*

To deliver quality statutory services and support strategic directions.

#### *Statutory Services' Mission*

We will strive to deliver quality statutory services which:

- will provide our customers with services and initiatives that facilitate sustainable community development and wellbeing; and
- inform our stakeholders of strategic directions.

### HIGHLIGHTS FOR 2013/2014

- Launch of Transport Safety Victoria's statewide summer safety campaign at Nagambie
- Footpath Trading and Activity Guidelines
- Domestic Animal Management Plan
- Promoting food safety through education and compliance
- Tobacco control
- Veterinary Agreements

### KEY PROJECTS FOR 2013/2014

#### **Local Laws and Ranger Services**

##### *Community Local Law*

The completed review of Footpath Trading and Activity Guidelines and Domestic Animal Management Plan finalises the suite of supporting documents in a planned review of Strathbogie Shire Council's Community Local Law. The review of the local law is not regulated to be undertaken until the year 2020 but legislative change, along with initiatives in areas such as green waste handling, provides an opportunity to review and adapt the current laws. The review will be subject to a community consultation processes in line with State Government's Better Practice Local Laws guidelines.

### ***Veterinary Service Agreements***

Council has sought to provide the most efficient and equitable model for the delivery of Council's veterinary services. Council has entered into agreements to utilise, as required, the veterinary services operating within the municipality to work with Council in providing services for the purpose of treating and examining animals contained, housed or in the care of Council.

### ***Animal Rehoming Agreements***

Council resolved to enter into re-homing agreements under S84Y of the Domestic Animals Act 1994 for domestic animals with 'not for profit' organisations to increase re-homing opportunities for unwanted animals beyond the boundaries of the municipality. Council has also recently entered into formal agreements with local practices to rehome animals. This initiative seeks to significantly reduce the number of unwanted animals having to be euthanised annually.

### ***Council animal management***

Legislative change and the local promotion of a 'free ride home' for errant pets in cases where registered and micro-chipped animals can be readily identified and re-united with their owners, usually within the same day, is reaping rewards. Over the previous reporting period Council saw a 60% decrease in the impounding of domestic dogs. Following on from this 2013/2014 figures show the numbers of impounded dogs have decreased by approximately 40%. Significantly, over the busy Christmas school holiday period no dogs were impounded and the 7 dogs found at large were readily identified and given a 'free ride home'.

It is hoped that initiatives for re-homing and education regarding pet desexing will arrest the increasing numbers of unwanted cats and high levels of animals euthanised. There has been some success through efforts to find homes for stray cats but reclaimed and re-homed cats still only account for 10% of total animals impounded. By comparison, the success rate for rehoming and reclaimed dogs is currently 96%.

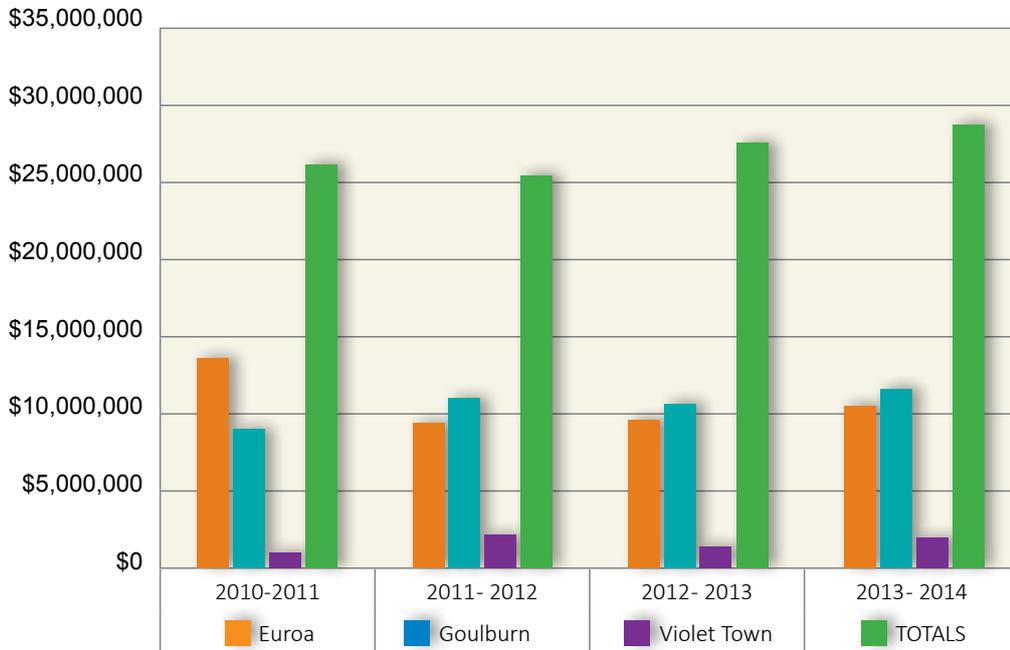
### **Building Services**

Council's Building Services continues to concentrate on regulatory compliance to ensure that the community is generally not subject to risks associated with non-compliant building activity. Council's Municipal Building Surveyor has been working in the following areas:

1. Swimming pool/safety barrier inspections/compliance
2. Commercial buildings and essential services, including fire safety services
3. Doing final inspections and finalising old/lapsed building permits generally
4. Issuing an extensive list of notices and orders in response to complaints on alleged illegal building works
5. Deciding on applications for report & consent, mostly to do with siting issues

It is worthwhile re-emphasising that whilst Council has the capability to prosecute matters, its primary objective is to seek compliance through working cooperatively with property owners.

## BUILDING ACTIVITY COMPARISON



THE ICONIC MITCHELTON WINERY GETS A FACELIFT.

### ***Domestic and commercial building activity***

Whilst domestic building activity is prominent throughout the Shire it is encouraging to see investment in the commercial sector. Mitchellton Winery have undertaken extensive building works, most of which were internal consisted of refurbished commercial kitchen, public sanitary facilities, public reception/function rooms and wine tasting/sales. Through the guidance and assistance provided by Council's building and planning units, the owners have been able to ensure this iconic site and its refurbishment meets all expectations.

## **Environmental Health**

### ***Promoting Food Safety and Enforcement***

Strathbogie Shire currently has 135 registered food businesses across the municipality and continues to provide a proactive educational service to food business proprietors. Promoting 100% food safety through education and compliance has seen all registered food premises inspected within the municipality where 11% of businesses required minor follow up inspections to comply and only 3.5% of businesses required formal enforcement to comply.

### ***Tobacco Activity Service Agreement 2012/2015***

The Tobacco Activity Service Agreement with the MAV is ongoing and forms part of the Victorian Health and Wellbeing Plan 2011-2015 which aims to reduce smoking prevalence among adults and the uptake of smoking by young people whilst reducing exposure to second-hand smoke. Council submitted the interim report in January 2014 and has exceeded the required tobacco education visits. A total of 54 tobacco inspections were conducted since July 1, 2013.

### ***Tobacco Controls around children's playgrounds and sporting facilities***

Council is in the final stages of rolling out signage and education materials in line with a recent Department of Health changes to Tobacco control legislation banning smoking within 10 metres of children's playgrounds and sporting facilities where there is junior sport participation. Whilst Council officers and the Police have prosecution powers under the legislation, Council is seeking voluntary compliance from the general public through education and awareness through signage.

### ***Electronic Food Sampling App***

Strathbogie Shire has participated in the Department of Health pilot program for an electronic food sampling App. The pilot began in June 2014. The purpose of the pilot is to test and assess the App and compare it to traditional paper versions of the sampling form. It is intended to provide for a more efficient electronic based system for food sampling. The electronic food sampling App will be available to Council at no extra cost over the next five years.

## ***Department of Health statewide Temperature Control Survey Strathbogie***

Shire participated in the Department of Health statewide Temperature Control Survey targeting Class 2 food businesses storing or displaying food samples under temperature control. The survey will collate data about how Victorian food businesses are storing ready to eat potentially hazardous food under temperature control. All food businesses analysed in the Shire received a satisfactory laboratory result. The final report from the Department of Health has yet to be issued.

## ***Effluent Disposal Systems and Council's Domestic Wastewater Management Plan***

Septic tank system applications continue to be received by Council for new installations in the Shire as development pressures provide for increased housing in the rural environment. To ensure sustainable development is achieved, Council has commenced work on a Domestic Wastewater Management Plan. The plan will provide development guidance for unsewered properties across the municipality. The basis for the plan is guided by the risk analysis methodology used by the Mansfield Shire Council Domestic Wastewater Management Plan state sponsored pilot project. Strathbogie Shire Council's adopted approach is based on readily available quantitative data in the form of mapping developed in house by Council's Geographical Information Systems Officers. This document will provide a risk based approach to assess the impacts of on-site domestic wastewater treatment with particular reference to protecting sensitive areas around waterways and in special catchment areas.



INSTALLATION OF ABSORPTION TRENCHES AS PART OF ALL WASTE SEPTIC SYSTEMS.

## **Boating Safety**

### ***Signage and buoyage works***

Council continues to work with Transport Safety Victoria (TSV) in rolling out service provision under its obligations as Waterway Manager under the new Marine Safety Act 2010. Work carried out this year has seen a rationalisation of signage on our waterways with a view to providing clarity of rules for users and de-cluttering the waterway to improve the visual amenity. To provide further improvements Council has carried out works to remove a number of structures in the northern section of Lake Nagambie which have presented a potential hazard. There has also been work to establish delineated access lanes through potentially hazardous sections of the Goulburn River. This along with the completed signage work allows for a comprehensive review of current boating rules to provide a concise and clear set of rules for both waterway users and regulators.

### ***Summer Safety Campaign***

The state-wide launch of Transport Safety Victoria's (TSV) summer safety campaign was hosted by Strathbogie Shire Council at Lake Nagambie. Those officials attending the launch of the campaign included Dr Bill Sykes, the local member for Benalla, SSC Deputy Mayor, Colleen Furlanetto, Paul Corkill, TSV and Council's Boating Safety Officers. The message was '*Don't let your boat go up in smoke*' targeting ski boats and house boats which have petrol powered inboard engines. Statistically these are the vessels most prone to catching fire as highlighted earlier this year with a boat fire on the Goulburn River.

### ***Smarter Boat Ramp Ticketing***

With the need to replace aging ticket machines at the Nagambie Regatta peninsula boat ramp Council has entered into a partnership with service provider CelloPark to use smart phone technology as an alternative to the purchase and maintenance of a new ticket machine. Smartphone users (iOS and Android) download the free App, complete the one time signup process providing a credit /debit card (or CelloPark prepaid card), mobile number and towing vehicle licence plate details. Non Smartphone users can call CelloPark direct to start a parking session. Alternatively pre-paid tickets are available at Nagambie's Visitor Information Centre.

### ***Compliance on the Waterway***

Boating safety was a message that needs to be continually promoted not unlike the campaigns conducted on our roads. Council's boating safety officers main role is educational, collection of data, checking safety equipment and regulating speed. Often these are high profile inspections around heavy use areas such as at the Nagambie Lakes Leisure Park. On average 15 boats are inspected every time the Patrol Boat is on the water. Council's boating safety officers have issued a number of official warnings and where warranted, infringements. Reporting highlights that there are very few re-offenders. Transport Safety Victoria's boating officers have made a number of visits to our waterway and have reported a high level of compliance. The Williamstown based water police have also visited our waterway and provided positive reports on activity. They have 60 officers to patrol across the state and coordinate marine rescue. Local feedback has provided comment as to improvement in boating behaviour. General positive comment has been received regards the rationalisation of signage on our waterways and resulting improvement to the visual amenity.



DR BILL SYKES (L), THE LOCAL MEMBER FOR BENALLA, PAUL CORKILL (R), TRANSPORT SAFETY VICTORIA AT SAFETY LAUNCH SMARTER BOAT RAMP TICKETING

## **Waterway Management**

Council has commenced a review of its waterway strategy, the Nagambie Waterways Recreational and Commercial Strategy. Since the adoption of the strategy on 21 September 2010 a number of legislative and strategic changes have occurred including;

- Marine Safety Act 2010 coming into effect on 1 July 2012.
- Goulburn-Murray Water's Nagambie Waterways Land & On-water Management Plan 2012.
- Draft Goulburn Broken Regional Waterway Strategy 2013 – 2021.
- Strathbogie Shire Council Plan 2013-2017.

Another significant change to the Nagambie environment since the introduction of the plan is the opportunities presented by the completion of the Nagambie Bypass. A consideration for the strategy will be an expanded outlook for the townships' business and recreational focus to include interaction with and connectivity to the waterway. The review of the strategy will be an opportunity for inclusive consultation in the development of a master plan for the waterway involving landowners, users and relevant stakeholders. In parallel with the strategy development, Council is also currently working with Transport Safety Victoria in a comprehensive boating safety rules review to provide for simpler controls and greater clarity.

## **Victorian Auditor-General's Recreational Maritime Safety report June 2014**

The close of the reporting period has seen the release of the Recreational Maritime Safety report June 2014 by the Victorian Auditor-General's office. The audit assessed the effectiveness and efficiency of the state's marine safety regulatory framework in minimising safety risks for recreational maritime uses. It examined the Director, Transport Safety, supported by Transport Safety Victoria (TSV), in his role as the state's regulator



SAILABILITY DAY ON LAKE NAGAMBIE.

# sustainable development directorate

- ▶ of recreational maritime safety and as a waterway manager. It also examined five other waterway managers, the related enforcement activities of Victoria Police, and the Department of Transport, Planning and Local Infrastructure's (DTPLI) role in coordinating regulatory policy and legislation advice relating to marine safety. The findings may lead to an increase in activity and compliance reporting but with Strathbogie's proactive approach to waterway management our current practices and documented activity should place Council in a good position to respond positively to any regulatory change.

## KEY PARTNERSHIPS

The Statutory Services Department continues to reinforce and develop agency, industry and contract partnerships in bringing a range of ready made skills and experience to effectively and efficiently meet the challenges of service provision and regulatory compliance across the Shire.

Statutory Services, through contracted services and partnerships, has continued on a program of continuous improvement across all its business areas. Building on the work achieved over the previous financial year, recent auditing demonstrates that Council is on track in achieving required standards and gained improvements in compliance, inspection and reporting as part of its regulatory responsibilities.

Active membership with representative agencies such as the LG Pro Statutory Services Special Interest Group provides a platform to advocate for reform in seeking efficiencies through legislative change.

Once again the message is one of seeking compliance through education and if necessary, having a robust prosecution service at Council's disposal.



SUNSET OVER THE ROWING COURSE AT LAKE NAGAMBIE.

## KEY DEPARTMENTAL CHANGES

The restructure of Council's business areas has seen the development of a core team of Council Staff complimented by Contract Services and Partnerships in providing a range of statutory functions and services. This has provided opportunities to create more cohesive functionality between officers, customer service and the finance group. The intent is to empower staff, provide greater interdepartmental understanding of Council's core functions and improve service delivery through initiatives such as over the counter permit enquiries and delivery services.

## COUNCIL PLAN GOALS ACHIEVED IN 2013/2014

The Council plan recognises both strategic and community calls for the provision of passive and active recreational facilities and pathways.

### Council Plan Goal 6

#### Strategy 6.4 Provide passive and active recreational facilities and paths

**Actions;**

- **Investigate the development of a no boating or fishing area at River Street and introduce a no life guard swimming area.**

The Council Plan nominated no boating area at River Street is currently set aside in the Waterway Rules as prohibited to vessels as per Schedule 91.12(a). and designated by markers accordingly. Whilst Council does not designate swimming areas in the waterway, including the lake, it does set aside no boating areas where passive use of the waterway can be enjoyed.

- **Support the Nagambie Lakes Recreational and Commercial Stakeholders Waterways Committee in implementing the Actions in the On Land and On Water Strategy.**

The Manager Statutory Services provides ongoing support in action implementation as Council representative on the Nagambie Lakes Recreational and Commercial Stakeholders Waterway Committee and Council representative on the Goulburn-Murray Water On-Land On Water Implementation Working Group.

In addressing both the above actions, the intent of the current review of the waterway strategy is to provide a detailed analysis of user groups, their needs, and the provision of the appropriate zoning of activity and supporting infrastructure.

# governance

## AUDIT COMMITTEE

The duties and responsibilities of the Audit Committee include:

- The review of Council's annual financial statements, standard statements and performance statement prior to their approval by Council.
- Review of matters arising from the external audit and monitoring action taken on these issues
- Determining the scope of the internal audit program and the effectiveness of the function. Reviewing reports of the internal auditor and monitoring actions taken on recommendations.
- Monitoring and assessing Council's risk management system, risk register and progress of risk treatments.

### Members

John McInnes (Chair), Councillor Graeme Williams (Councillor Representative), Claire Taranto (Community Representative) and John McCracken (Community Representative).

## PLANNING COMMITTEE

The duties and responsibilities of the Planning Committee include:

- To determine planning applications that have public objections, proposed dwellings in the farming zone, rural subdivisions under the minimum size use and applications that are recommended for refusal.
- Review planning applications received and determine if they need to come before the committee. To determine strategic planning scheme amendments
- To authorise officers to attend the Victorian Civil and Administrative Tribunal (VCAT).

### Members

Cr Malcolm Little (Chair), Mayor Deb Swan, Deputy Mayor Colleen Furlanetto, Cr Graeme Williams, Cr Alister Purbrick, Cr Patrick Storer and Cr Robin Weatherald.



THE ALGWA STATE CONFERENCE (L/R): VANESSA ROBINSON, CHASE AND TYLER FOUNDATION, CR COLLEEN FURLANETTO, MAYOR DEB SWAN, AMANDA MCLAREN.

## MEETING ATTENDANCES

1 JULY 2013 / 30 JUNE 2014

COUNCILLOR	NORMAL COUNCIL MEETING	SPECIAL COUNCIL MEETING	PLANNING COMMITTEE
CR MICK WILLIAMS	10	10	15
CR COLLEEN FURLANETTO	11	11	13
CR DEBRA SWAN	10	10	13
CR PAT STORER	10	10	14
CR MALCOLM LITTLE	10	10	15
CR ALISTER PURBRICK	9	9	9
CR ROBIN WEATHERALD	9	8	16

## ADOPTED POLICIES

The following key documents were adopted by Council during 2013/2014

DOCUMENT	ADOPTED
Acceptance of Gifts and Hospitality Policy	16 July 2013
Arts & Culture Policy	20 August 2013
Commercial Garbage and Recycling Collection Policy	22 October 2013
Competition Code & Trade Practices Act Compliance Policy	16 July 2013
Contract Management and Control Policy	22 October 2013
Council Meeting Agenda Policy	3 October 2013
Council Reserves and Facilities Policy	22 October 2013
Councillors' Expense Entitlement Policy	3 October 2013
Disaster Recovery and Business Continuity Policy	18 February 2014
Firearms Policy	22 October 2013
Footpath Construction & Reconstruction Policy	22 October 2013
Governance and Protocols Code Policy	17 September 2013
Hire of Public Halls Policy	17 September 2013
Household Garbage & Recycling Collection Services Policy	22 October 2013
Information Security Policy	15 October 2013
Mayor & Councillors Correspondence Policy	17 September 2013
Media Policy & Protocols	22 October 2013
Motor Vehicle Policy	15 October 2013
Nagambie Elderly Persons Units Policy	3 October 2013
Playgrounds Management Policy	22 October 2013
Privacy Policy	15 October 2013
Procurement Policy	16 July 2013

# governance

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## ► DOCUMENT

	ADOPTED
Protected Disclosure Policy	3 October 2013
Public Notices Policy	3 October 2013
Public Road Register Policy	22 October 2013
Records Management Policy	15 October 2013
Recycling Arrangements for Educational Institutions Policy	22 October 2013
Risk Management Policy	22 October 2013
Road Naming Policy	22 October 2013
Roadside Fatality Memorials Policy	22 October 2013
Roadside Maintenance – Spraying & Slashing Policy	22 October 2013
Rural Road Reserve Revegetation Policy	22 October 2013
Social Media Policy	15 October 2013
Special Rate and Charge Scheme Policy	22 October 2013
Total Asset Management Policy	22 October 2013
Tourism Events & Festivals Policy	22 October 2013
Tourism Funding Principles Policy	22 October 2013
Tourism Related Directional Signage Policy	22 October 2013
Transfer of Council Records to Places of Deposit Policy	15 October 2013
Urban Tree Policy	22 October 2013
Vehicle Crossing to Access Private Land from a Public Rd Policy	22 October 2013
Waste Management Arrangements for Rateable and Non-Rateable Public User Groups within Urban Townships Policy	22 October 2013
Youth Development Policy	20 August 2013

More on Plans, Policies, Strategies and Reports can be found on our website at:-  
<http://www.strathbogie.vic.gov.au/council/plans-policies-strategies-a-reports>

## COUNCIL AND COMMITTEE STRUCTURE

### The Strathbogie Shire Council appoints Committees of Management to:

Manage, promote and maintain Council owned or controlled facilities

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Develop Community Action Plans, representing the needs and aspirations of the local community in which they represent, and to co-ordinate and implement these plans

### There are two different types of Committees of Management;

Those appointed under Section 86 of the Local Government Act 1989 and Instrument of Delegations known as Section 86 Committees; and

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Those who are appointed under a Licence Agreement.

Council acknowledges the importance of the Council/Community partnership ethic underpinning the arrangements and emphasis its commitment to supporting the valuable service provided to local communities by the various committees listed below:

<b>Reserves and Facilities Committees</b>
Avenel Memorial Hall
Balmattum Recreation Reserve
Boho South Hall
Creightons Creek Recreation Reserve
Euroa Band Hall
Euroa Bowls Club
Euroa Croquet Club
Euroa Friendlies Reserve
Euroa Historical & Genealogical Society
Euroa Lawn Tennis Club
Euroa Mini Rail
Euroa Little Theatre Club
Euroa Third Age Club
Goram Soldiers Memorial Hall
Longwood Community Centre
Miepoll Public Hall
Moglonemby Hall
Nagambie Bowls Club
Nagambie Croquet Club
Nagambie Recreation Reserve
Nagambie Senior Citizens

<b>Reserves and Facilities Committees</b>
Nagambie Tennis Club
Nagambie Speedway Club
Ruffy Recreation Reserve
Strathbogie Memorial Hall
Strathbogie Recreational Reserve
Tablelands Community Centre
Violet Town Community Complex
Violet Town Golf Club
Violet Town Recreation Reserve

<b>Community Action Groups</b>
Avenel Action Group
Euroa Community Action Group
Graytown Action Group
Longwood Action Group
Nagambie Action Group
Ruffy Action Group
Strathbogie Tableland Action Group
Violet Town Action Group

## MEMBERSHIPS

The Strathbogie Shire Council is a member of the following organisations:

- Livestock Saleyards Association
- Local Government Professionals
- Municipal Association of Victoria
- Records Management Association of Australia, and
- Victorian Employers' Chamber of Commerce and Industry
- Victorian Local Governance Association

## LOCAL LAWS

Council has adopted a series of local laws that aim to protect and enhance the community's general way of life and wellbeing. They provide for peace, order and good government. We have the following local laws in place:

### **Local Law No. 1 – Meeting procedure (2010)**

This Local Law is the Strathbogie Shire Council Meeting Procedures and Common Seal Local Law No 1 2010. The objectives of this Local Law are to:

- a. Provide a mechanism to facilitate the good government of the Council through its formal meeting procedure;
- b. Regulate and control the election of Mayor, any Deputy Mayor and the chairperson of any Special Committees;
- c. Regulate and control the procedures governing the conduct of meetings;
- d. Regulate and control the use of the Council's seal;
- e. Provide for the administration of the Council's powers and functions; and
- f. Provide general order and good government of the municipal district

### **Local Law No. 6 – Community (2010)**

The purpose of Community Local Law No. 6 is to provide for the peace, order and good Government of the Strathbogie Shire by:

1. **Regulating and controlling uses and activities on Council land and roads so that the Council is aware of uses or activities which may:**
  - Be detrimental to the amenity of the area or the enjoyment of facilities on land or roads; or
  - Cause damage to Council and community assets; or
  - Create a danger or expose others to risk; or
  - Interfere with the safety and convenience of people travelling on or using Council land or roads; or
  - Impede free and safe access for people, and in particular those with sight and movement impairment or disabilities;

2. **Managing, regulating and controlling activities and uses on any land which:**

- May be dangerous, or cause a nuisance or be detrimental to the amenity of the area or the environment; or
- Are directed at maintaining a healthy and safe environment for residents and visitors; or
- Promote community expectations and demands about their desired lifestyle and the availability of goods and services provided to them;
- Identifying activities and uses that are not permitted so as to achieve the purposes in sub clauses (1) and (2); and
- Providing for the administration of the Council's powers and functions.

## LEGISLATIVE CHANGES

- **Indexation of Financial Assistance Grants (FAGs)** have been frozen for the next three years as part of the Federal Government's cut backs in the 2014 Budget. This decision means the grants will not be increased in line with CPI and population increases, and local government will have to reassess its spending priorities. In the first year alone, this means councils will miss out on an expected \$96 million increase in Financial Assistance Grants for the provision of essential local services and infrastructure in local communities.

Councils across the board will have to re-evaluate what services and infrastructure they can provide as the level of funding remains static for the next three years.

These grants are used to maintain a great range of infrastructure including local roads, bridges, parks, swimming pools, libraries and community halls, as well as services to the young, the elderly and community groups. Decisions will be made at a local level about how these funds are used, and clearly some services will suffer.

Council has had to find approximately \$147,000 from the 2014/15 draft budget to cover the Federal Government's cut backs in its 2014 budget. Council estimates that the freezing of FAG's grants will reduce income and then expenditure over the three year period, by \$899,000 approximately.

- **Indexation of Fuel Levy and what this means to Council**

On 13 May 2014, the government announced in the 2014–15 Budget that it will secure funding for additional productivity-enhancing road infrastructure projects by re-introducing biannual indexation by the consumer price index of excise and excise-equivalent customs duty for all fuels except aviation fuels. Biannual indexation will commence from 1 August 2014 which will see an increase in fuel prices that will place a further challenge on the delivery of the Council Budget. Increases in fuel prices affect many areas of Council including the cost of delivering the core services of maintaining roads and rubbish collection. These factors may influence Council's ability to meet and deliver its Capital Works Program in future.

## **OMBUDSMAN INVESTIGATIONS FOR 2013/14**

There were two (2) investigations in 2013/14.

## **ELECTION PROCESS**

Local Council elections are held on the last Saturday of October every four years. The next round of council elections will be held on 22 October 2016.

If a vacancy occurs during a council term, the vacancy will be filled via a by-election or countback depending on the electoral structure applying.

The Victorian Electoral Commission (VEC) is responsible for administering Council elections.

Once voting is finished, one of two counting systems is used to determine the results:

- Preferential Counting (wards with a single Councillor) – To win an election that is being counted using the preferential system, the candidate must have more than half of the total votes.
- Proportional Counting (wards with multiple Councillors) – To win the election a candidate must win a specific portion of votes.

More information on the election results can be found at [www.vec.vic.gov.au](http://www.vec.vic.gov.au)

## **REGULATORY REQUIREMENTS**

### **Best Value**

Strathbogie Shire Council is committed to best value principles as per the Local Government Act 1989 and as such is commencing full review of all 144 services that are currently offered to the community.

### **Carers Recognition**

From 1 July 2012, Victoria has new legislation that recognises, promotes and values the role of carers. Strathbogie Shire Council acknowledges the important contribution that people in care relationships make to our community and the unique knowledge that carers hold of the person in their care.

# corporate planning framework

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## WHAT IS THE ROLE OF A COUNCIL?

As a statutory body Strathbogie Shire Council is one of 79 Victorian Councils that derives its role, powers and functions primarily from the Local Government Act 1989.

### Under s3D of the Act:

1. A council is elected to provide leadership for the good governance of the municipal district and the local community.
2. The role of council includes:
  - a. Acting as a representative government by taking into account the diverse needs of the local community in decision making;
  - b. Providing leadership by establishing strategic objectives and monitoring their achievement;
  - c. Maintaining the viability of the council by ensuring that resources are managed in a responsible and accountable manner;
  - d. Advocating the interests of the local community to other communities and governments;
  - e. Acting as a responsible partner in government by taking into account the needs of other communities; and
  - f. Fostering community cohesion and encouraging active participation in civic life.

The Strathbogie Shire Council performs this role by setting the strategic direction of the municipality, establishing and guiding policies, setting service delivery standards and monitoring the performance of the organisation on behalf of our community.

## HOW ARE DECISIONS MADE?

### Council decisions are made in one of two ways:

1. By resolution at Council meetings and Special Committees of Council
2. By Council officers under delegated authority

Most decisions of an operational nature have been delegated to officers through the Chief Executive Officer (CEO). This system recognises the CEO's responsibility under the Local Government Act in managing the day-to-day operations of the organisation.

# corporate planning framework

## DEALING WITH CONFLICT OF INTEREST

During the course of dealing with matters that come before Council for decisions, individual Councillors and members of staff may find that they, or their immediate family, have either a financial or some other advantage that could be interpreted as having undue influence on the outcome.

To ensure transparency in the decision-making process of Council, both Councillors and staff are required to declare and document their interest in a matter. Where Councillors have declared an interest they take no part in the decision-making process. During 2013/14 8 declarations of Interest only (where they did not leave the meeting) were registered by Councillors and 5 declarations of conflict of interest.

## CORPORATE PLANNING DOCUMENTS

To ensure transparency and accountability to the community and other levels of Government, Council is required to produce effective reporting on the spending of public money to deliver services and infrastructure.

The Victorian Government is introducing new reporting requirements for the 2014-15 reporting cycle to improve the process and strengthen transparency.



# corporate planning framework

## PERFORMANCE AGAINST THE COUNCIL PLAN TO 30TH JUNE 2014

**GOAL 1** A community that has equitable access to a range of quality services which respond to its diverse needs and supports the wellbeing of our communities (Community Wellbeing)

**OBJECTIVE 1.1.** Plan, support and / or deliver a broad range of responsive and accessible services To our diverse community

**STRATEGY 1.1.1.** Enhance the wellbeing and participation of our community

**ACTION 1.1.1.01.** Continue to support and participate in the Strathbogie Health and Community Services Consortium

Position(s)	Target Date	% Complete	Status	Comments
Chief Executive Officer	30-Jun-2014	100%		Fourth Meeting for the year to be conducted on Friday 4th July 2014.

**ACTION 1.1.1.02** As part of Council's Health and Wellbeing Plan identify ways to promote shire-wide health and wellbeing

Position(s)	Target Date	% Complete	Status	Comments
Manager Community Development	30-Jun-2014	100%		New projects include participation in Act Belong Commit - a mental health program; membership of the executive committee of the GVPCC.

**ACTION 1.1.1.03.** Investigate the formation of a Youth Council and seek funding

Position(s)	Target Date	% Complete	Status	Comments
Manager Community Development	30-Jun-2014	100%		Funding for a youth council has not yet been identified; however Youth Engage Funding may offer an opportunity to incorporate a youth council into the program - this depends on youth participation. The Youth Strategy has been adopted.

**ACTION 1.1.1.04.** Reintroduce a shire-wide Disability Advisory Committee

Position(s)	Target Date	% Complete	Status	Comments
Manager Community Development	30-Jun-2014	100%		The preparation work for a renewed Disability Advisory Committee has been completed. The committee has been formed and has met. The committee will review the Inclusive Communities Plan as one of its first projects. No further action - committee formed.

 IN PROGRESS  NOT STARTED  COMPLETED  UNDER REVIEW  ON GOING

# corporate planning framework

## PERFORMANCE AGAINST THE COUNCIL PLAN TO 30TH JUNE 2014

**GOAL 1** A community that has equitable access to a range of quality services which respond to its diverse needs and supports the wellbeing of our communities (Community Wellbeing)

### **ACTION: 1.1.1.05. Support Community Action Groups to develop methods of improved communication during emergencies**

Position(s)	Target Date	% Complete	Status	Comments
Manager Community Development	30-Jun-2014	100%		Actions have been completed throughout the year to support community action groups to improve communications in emergencies.

### **ACTION 1.1.1.06. Advocate that every child should have a competent learn to swim opportunity**

Position(s)	Target Date	% Complete	Status	Comments
Manager Community Development	30-Jun-2014	100%		Letter drafted and will be sent to Minister for Education and Sport and Recreation Victoria advocating that learning to swim programs to be incorporated in the school curriculum.

### **ACTION 1.1.1.07 Collaborate and provide support to the development of Community Action Group Action Plans**

Position(s)	Target Date	% Complete	Status	Comments
Manager Community Development	30-Jun-2014	100%		The community development officer has provided significant support to the action groups across the Shire this year. Plans have been reviewed and updated. Funding has been provided. The action groups form part of the community planning program and council support is ongoing.

### **ACTION 1.1.1.08. Support the "Prevention of Violence Against Women and Children Supporting Safer Communities" Action Plan**

Position(s)	Target Date	% Complete	Status	Comments
Manager Community Development	30-Jun-2014	100%		Council has provided ongoing support for the Action Plan and continues its involvement in white ribbon day events and involvement in the Preventing Violence Against Women network.

### **ACTION 1.1.1.09. Review and improve the Community Engagement Plan**

Position(s)	Target Date	% Complete	Status	Comments
Manager Communications	30-Jun-2014	80%		Training to take place in August 2014 for key identified staff, Management and Councillors.

 **IN PROGRESS**  **NOT STARTED**  **COMPLETED**  **UNDER REVIEW**  **ON GOING**

### ACTION 1.1.1.10. Investigate opportunities for shire-wide youth cultural activities

Position(s)	Target Date	% Complete	Status	Comments
Manager Community Development	30-Jun-2014	100%		Council's youth program includes FreeZA events, national youth week events, Youth Engage program, and strategic planning. Support for youth is ongoing and partly dependant on continued state government funding.

### ACTION 1.1.1.11. Design in consultation with VicRoads a suitable drop off / pick up area in Anderson Street, Euroa (Euroa Primary School)

Position(s)	Target Date	% Complete	Status	Comments
Manager Engineering	31-Dec-2013	100%		Met with Principal of school. Explained purpose of survey and design. Engaged consultants to undertake work. Sent the Preliminary Plan to School Principal and have received comments back from the school council. Design modified to suit school council comments. VicRoads representatives have visited the site. Consultants have the design 100% complete. VicRoads have inspected the plans.

### ACTION 1.1.1.12. Work with Euroa Rotary / Euroa Citizens Band to design and construct a sound shell at Euroa Band Hall

Position(s)	Target Date	% Complete	Status	Comments
Director Asset Services	28-Feb-2014	100%		Following initial discussions with the Band Hall Committee, the Rotary Club has scoped its project and redirected funding towards the Memorial Oval "Euroa Conference Centre" project. In February 2014, the club proposed to relocate a verandah from memorial oval to the Band Hall to function as a sound shell. Council has assisted with the preparation of construction drawings. The Rotary Club intends to complete the construction by end of September 2014.

### ACTION 1.1.1.13. Support the development of a men's shed program across the shire.

Position(s)	Target Date	% Complete	Status	Comments
Manager Community Development	30-Jun-2014	100%		Support for the Men's sheds across the Shire has been provided and will continue into the future as part of Council's community development program.



IN PROGRESS



NOT STARTED



COMPLETED



UNDER REVIEW



ON GOING

**GOAL** 1 A community that has equitable access to a range of quality services which respond to its diverse needs and supports the wellbeing of our communities (Community Wellbeing)

**STRATEGY** 1.1.2. Increase community services to Nagambie post bypass

**ACTION** 1.1.2.01. Advocate for a full time child care facility in Nagambie

Position(s)	Target Date	% Complete	Status	Comments
Manager Community Development	30-Jun-2014	100%		Letters advocating for full time childcare in Nagambie have been sent to relevant Ministers.

**ACTION** 1.1.2.02. Advocate for funding of Nagambie Lakes Community House

Position(s)	Target Date	% Complete	Status	Comments
Manager Community Development	30-Jun-2014	100%		All actions required to support the funding of the Nagambie Lakes Community House have been completed. Council will continue to offer support to neighbourhood houses across the Shire through its community development program.

**ACTION** 1.1.2.03. Advocate for an ambulance service based in Nagambie

Position(s)	Target Date	% Complete	Status	Comments
Manager Community Development	30-Jun-2014	100%		letter has been completed and sent to Ambulance Vic.

**ACTION** 1.1.2.04. Advocate for a high school in Nagambie

Position(s)	Target Date	% Complete	Status	Comments
Manager Community Development	30-Jun-2014	100%		Letter sent to relevant Ministers advocating for a High School in Nagambie.



IN PROGRESS



NOT STARTED



COMPLETED



UNDER REVIEW



ON GOING

# corporate planning framework

## PERFORMANCE AGAINST THE COUNCIL PLAN TO 30TH JUNE 2014

**STRATEGY 1.1.3. Provide equitable and high standard public transport services/facilities**

**ACTION 1.1.3.01. Advocate for improved train station facilities across the shire**

Position(s)	Target Date	% Complete	Status	Comments
Chief Executive Officer	30-Jun-2014	100%		Cr Williams will represent the Shire on the Railway Reference Group which is an ongoing committee established by the Government and relevant authorities.

**ACTION 1.1.3.02. Advocate for better time-tabling and shuttle services / Shepparton to Seymour & Wodonga to Seymour**

Position(s)	Target Date	% Complete	Status	Comments
Chief Executive Officer	30-Jun-2014	100%		The Transport Ombudsman attended an Assembly of Council Meeting to discuss timetabling, Myki and various other VicTrack and VLine issues.

 IN PROGRESS
  NOT STARTED
  COMPLETED
  UNDER REVIEW
  ON GOING

# corporate planning framework

## PERFORMANCE AGAINST THE COUNCIL PLAN TO 30TH JUNE 2014

### GOAL 2 To promote and foster sustainable development in our natural and built environment (Environment)

**OBJECTIVE 2.1.** To continue to protect and enhance the natural and built environment for current and future generations

**STRATEGY 2.1.1.** Encourage clean, green environmental initiatives

**ACTION 2.1.1.01.** Work with GBCMA to review flood mitigation requirements for residential buildings in Euroa and surrounds with the ability to release land for residential use

Position(s)	Target Date	% Complete	Status	Comments
Director Asset Services	30-Jun-2014	100%		Draft report (Euroa post flood mapping) adopted by Council on April 15, 2014.

**ACTION 2.1.1.02.** Consult with GVW to improve and boost water storage facilities on the Seven Creeks

Position(s)	Target Date	% Complete	Status	Comments
Director Asset Services	30-Jun-2014	100%		Completed

**ACTION 2.1.1.03.** Establish a Shire-wide Sustainable Development Reference Group

Position(s)	Target Date	% Complete	Status	Comments
Director Sustainable Development	31-Dec-2014	75%		Terms of reference adopted by Council - June 14 Council Meeting. Call for nominations - July 14

**ACTION 2.1.1.04.** Continue to develop the Violet Town flood mitigation scheme

Position(s)	Target Date	% Complete	Status	Comments
Manager Projects & Works	30-Jun-2014	95%		Council is in the process of finalising design of an alternative option for protection houses currently prone to flooding by installing a number of culverts and construction of flood retaining walls instead of raising houses.



**ACTION 2.1.1.05. Introduce an Organic Household Waste Service**

Position(s)	Target Date	% Complete	Status	Comments
Manager Projects & Works	31-Jan-2014	100%		Council is working with other Councils in the region for green organics to be included in the next waste contract. Contract will be let in the 2014/15 financial year.

**ACTION 2.1.1.06. Provide a secure water supply to the Euroa Showgrounds**

Position(s)	Target Date	% Complete	Status	Comments
Director Asset Services	30-Jun-2014	100%		The project has been deferred by Council. It is listed for potential funding in the future.

**ACTION 2.1.1.07. Participate in Regional Street Lighting Retro-Fit Program**

Position(s)	Target Date	% Complete	Status	Comments
Manager Projects & Works	30-Jun-2014	100%		Council has obtained Government funding for the project and is working with other Council's in the GBGA region to implement the contract. Physical works will commence in 2014/15 financial year.

**ACTION 2.1.1.08. Complete the Violet Town Landfill capping project**

Position(s)	Target Date	% Complete	Status	Comments
Manager Projects & Works	30-Jun-2014	55%		Council has received verbal confirmation from EPA regarding the reclassification of the landfill to a 'Type 3' landfill. This will enable Council to utilise the existing design with minimum modification. Council has commenced monitoring of landfill gas, storm water and ground water to compile data in support of the application to determine the classification of the landfill type. We have submitted further information in support of the landfill reclassification to EPA and awaiting response.



IN PROGRESS



NOT STARTED



COMPLETED



UNDER REVIEW



ON GOING

# corporate planning framework

## PERFORMANCE AGAINST THE COUNCIL PLAN TO 30TH JUNE 2014

**GOAL** 2 To promote and foster sustainable development in our natural and built environment (Environment)

**STRATEGY** 2.1.2. Develop, maintain and protect our natural and built assets

**ACTION** 2.1.2.01. Support Violet Town Action Group in preparation of a master plan for the Violet Town Rec. Reserve area

Position(s)	Target Date	% Complete	Status	Comments
Manager Community Development	30-Jun-2014	100%		The Community Development Officer has provided support to Violet Town Action Group and the master plan has commenced; the consultant has been appointed; and funding from Council has been allocated.

**ACTION** 2.1.2.02. Support the Euroa Environment Group to develop a Shire-wide Significant Tree Register on public land

Position(s)	Target Date	% Complete	Status	Comments
Director Asset Services	30-Jun-2014	100%		Second meeting planned for February 2014. Discussions at that time revealed that there will be some delay until other projects are completed. Council support remains on offer to the group to assist when the group can proceed.

**ACTION** 2.1.2.03. Update Council's Tree Management Plan

Position(s)	Target Date	% Complete	Status	Comments
Director Asset Services	30-Jun-2014	100%		Consultation complete and urgent works completed at Violet Town Recreation Reserve.

**ACTION** 2.1.2.04. Support the actions in the Shire's Community Safety Fire Action Plan

Position(s)	Target Date	% Complete	Status	Comments
Director Asset Services	30-Jun-2014	100%		Action plan completed.

**ACTION** 2.1.2.05. Work with the "Bush Crew" where possible as part of the Shire's revegetation programs

Position(s)	Target Date	% Complete	Status	Comments
Manager Projects & Works	30-Jun-2014	80%		Council is working with the 'Bush Crews' on projects wherever this is possible. Some Council officers and Bush Crew team have received training together with the view of working in tandem to maintain vegetation regrowth.

IN PROGRESS
 NOT STARTED
 COMPLETED
 UNDER REVIEW
 ON GOING

**ACTION 2.1.2.06.** Investigation cost neutral funding options for the employment of an Environment / Planning / Sustainable Development Officer once an industry standard position description is developed and costed

Position(s)	Target Date	% Complete	Status	Comments
Director Sustainable Development	30-Jun-2014	60%		Investigating options with neighbouring Councils, as per the current budget deliberations.

### **GOAL 3** To ensure prudent, transparent and strategic financial planning which results in a sound legacy for the future (Financial)

**OBJECTIVE 3.1.** Provide best practice management and administrative systems and structures to support the delivery of Council services and programs

**STRATEGY 3.1.1.** Rationalise Council owned assets

**ACTION 3.1.1.01.** Sell the Euroa Youth Club Hall and relocate current use to a suitable location

Position(s)	Target Date	% Complete	Status	Comments
Director Asset Services	30-Jun-2014	100%		Agreement with users reached, relocation to occur late 2014.

**ACTION 3.1.1.02.** Relocate Nagambie Shire Depot to Industrial Estate

Position(s)	Target Date	% Complete	Status	Comments
Manager Projects & Works	31-Mar-2014	100%		Construction of the new depot offices is completed and functioning as planned. Council staff moved into the new depot in November 2013.

**ACTION 3.1.1.03.** Develop for residential use and sell Nagambie Shire Depot

Position(s)	Target Date	% Complete	Status	Comments
Director Asset Services	30-Jun-2014	100%		Land available for purchase.

IN PROGRESS 
 NOT STARTED 
 COMPLETED 
 UNDER REVIEW 
 ON GOING

**GOAL** 3 To ensure prudent, transparent and strategic financial planning which results in a sound legacy for the future (Financial)

**ACTION** 3.1.1.04. Investigate and determine underutilised assets within the Shire

Position(s)	Target Date	% Complete	Status	Comments
Director Asset Services	30-Jun-2014	100%		Asset sales program has been included in 2014/15 budget.

**STRATEGY** 3.1.2. Continue to focus on improving operational efficiencies by decreasing costs

**ACTION** 3.1.2.01. Continue to drive the Shared Service Project with Shepparton and Moira Council's in an endeavour to reduce operating expenditure and ensure efficiencies of service

Position(s)	Target Date	% Complete	Status	Comments
Chief Executive Officer	30-Jun-2014	100%		Strathbogie and Shepparton as the Regional Collaborative Alliance have sent out their first EOIs for Legal Services and Service Planning Projects. In addition to this Shared Grader operations are being investigated.

**ACTION** 3.1.2.02. Target major Capital Works Projects to seek government funding to reduce Council's costs

Position(s)	Target Date	% Complete	Status	Comments
Director Asset Services	30-Jun-2014	100%		Funding secured for Violet Town pedestrian link and fire access roads. Funding application made for Nagambie main street. Heritage grants for Kirwans Bridge applied for but not successful.

**ACTION** 3.1.2.03. Explore and take up partnership opportunities of non-core services with other Shires and Organisations

Position(s)	Target Date	% Complete	Status	Comments
Chief Executive Officer	30-Jun-2014	60%		Council continues to review HACC Services and will also commence a new Meals on Wheels program from the 1st July using Community Chef.

**ACTION** 3.1.2.04. Benchmark Business Units under the Best Value Legislation to ensure efficient, effective and relevant

Position(s)	Target Date	% Complete	Status	Comments
Director Corporate and Community	30-Jun-2014	30%		CT Management has been engaged to progress service plans for all Council services.

 **IN PROGRESS**  **NOT STARTED**  **COMPLETED**  **UNDER REVIEW**  **ON GOING**

### ACTION 3.1.2.05. Review Council's Long Term Financial Plan and Rating Strategy

Position(s)	Target Date	% Complete	Status	Comments
Director Corporate and Community	31-Oct-2013	100%		Council has developed the draft 2014/2015 budget including reviewing the rating strategy and the LTFP.

### ACTION 3.1.2.06. Reduce Council's infrastructure gap in a financially responsible manner as per Council's Long Term Financial Plan

Position(s)	Target Date	% Complete	Status	Comments
Director Corporate and Community	30-Jun-2014	100%		2013/2014 budget developed based on Asset Management Policy but reduced due to funding constraints. LTFP to maintain gap = renewal at 2017/18 and renewal gap closing at 2024/25 - from briefing 10 Dec 2013. Draft 2014/2015 Budget has capital renewal expenditure at greater than the Long Term Financial Plan.

### ACTION 3.1.2.07. Seek grant funding opportunities wherever possible

Position(s)	Target Date	% Complete	Status	Comments
Director Sustainable Development	30-Jun-2014	100%		Ongoing.

### ACTION 3.1.2.08. Conduct a cost benefit analysis for the following operations - Shire wide operated swimming pools / Euroa Saleyards / Nagambie Lakes / Regatta Centre / Boating safety (compliance) operations in Nagambie / Shire wide Youth Services / Open Space/Parks Management

Position(s)	Target Date	% Complete	Status	Comments
Director Corporate and Community	30-Jun-2014	20%		Start January 2014. Deferred to take into Service Plans associated with Step Program. CT Management has been engaged to under service plan reviews



IN PROGRESS



NOT STARTED



COMPLETED



UNDER REVIEW



ON GOING

**GOAL 3** To ensure prudent, transparent and strategic financial planning which results in a sound legacy for the future (Financial)

**STRATEGY 3.1.3.** Ensure Council has equitable support financially from both Federal and State Governments

**ACTION 3.1.3.01.** Advocate for Constitutional recognition of Local Government

Position(s)	Target Date	% Complete	Status	Comments
Chief Executive Officer	30-Jun-2014	100%		Due to the Calling of the Federal Election early this did not proceed.

**ACTION 3.1.3.02.** Advocate to both Federal and State Government to ensure that the current funding formulas provide equitable funds to Local Government

Position(s)	Target Date	% Complete	Status	Comments
Chief Executive Officer	30-Jun-2014	50%		Continuing to advocate to various levels of Government and also provide submissions where required regarding funding ratios.

**GOAL 4** A Shire that builds trust and recognises community needs through transparent, accountable and democratic decision making (Governance)

**OBJECTIVE 4.1.** To provide all our stakeholders with consistent and timely decision making

**STRATEGY 4.1.1.** Engage our community in our decision making processes

**ACTION 4.1.1.01.** Develop a program that delivers increased Councillors interaction with the community in their local settings

Position(s)	Target Date	% Complete	Status	Comments
Manager Communications	30-Jun-2014	90%		Social Media Exposure continues, Community Engagement Training in August 2014 and promotion of community involvement in Council meetings.

**ACTION 4.1.1.02.** Introduce an online system for improved community engagement

Position(s)	Target Date	% Complete	Status	Comments
Manager Communications	30-Nov-2013	100%		Facebook and Twitter fully operational.



IN PROGRESS



NOT STARTED



COMPLETED



UNDER REVIEW



ON GOING

#### ACTION 4.1.1.03. Review Council's Communication Strategy

Position(s)	Target Date	% Complete	Status	Comments
Manager Communications	30-Sep-2013	80%		Holistic Strategy under development for Community Relations Team.

#### STRATEGY 4.1.2. Provide a workforce that is accountable and transparent in its operations

##### ACTION 4.1.2.01. Support gender equality in our workforce development

Position(s)	Target Date	% Complete	Status	Comments
Director Sustainable Development	30-Jun-2014	100%		Gender balance greater than industry average. Recruitment policies support gender diversity. Report to be included in new Annual Report format.

##### ACTION 4.1.2.02. Address the actions required from the Internal Auditors reports and report back to Council via the Audit Committee

Position(s)	Target Date	% Complete	Status	Comments
Director Corporate and Community	30-Jun-2014	100%		All internal audit reports are being addressed and reported to the Audit Committee.

##### ACTION 4.1.2.03. Executive Management Team to monitor and review the ongoing performance of all staff operations

Position(s)	Target Date	% Complete	Status	Comments
Chief Executive Officer	30-Jun-2014	80%		A service review program to review all services that the Council provides is being designed to commence in May 2014.

 IN PROGRESS
  NOT STARTED
  COMPLETED
  UNDER REVIEW
  ON GOING

# corporate planning framework

## PERFORMANCE AGAINST THE COUNCIL PLAN TO 30TH JUNE 2014

### GOAL 5 Encourage investment and development into the Shire by having a responsive and proactive business development culture (Industry, Business and Investment)

**OBJECTIVE 5.1.** Pursue opportunities to increase the range of businesses and industries in the Shire to further strengthen our economy

**STRATEGY 5.1.1.** Ensure Council has the ability to provide a single point of contact for its customers

**ACTION 5.1.1.01.** Review the planning approval processes; staffing levels and operations for greater efficiencies

Position(s)	Target Date	% Complete	Status	Comments
Director Sustainable Development	30-Jun-2014	92%		Manager Eco Growth and Team Leader Planning reviewed Director's draft approval process for planning applications April/May. Additionally, Council has signed up to the pilot MAV Step Program for Planning.

**ACTION 5.1.1.02.** Develop online and hard copy methods for self-service enquiry and resolution for planning applications

Position(s)	Target Date	% Complete	Status	Comments
Director Sustainable Development	31-Mar-2014	90%		Website updated for "Development" section. Purchase of new smartforms approved. Due to extend to 31 Dec 2014 to allow new draft process to be adopted (refer item 5.1.1.01).

**ACTION 5.1.1.03.** Investigate a system to broaden Council's current Business Directory on the website to also include individual skill-based details

Position(s)	Target Date	% Complete	Status	Comments
Manager Communications..	30-Jun-2014.	15%.		Having issues with data transfer, should be rectified next week. This needs transferring to Customer Relations Manager.



IN PROGRESS



NOT STARTED



COMPLETED



UNDER REVIEW



ON GOING

**STRATEGY 5.1.2. Support Nagambie traders post bypass**

**ACTION 5.1.2.01. Develop a marketing / events campaign program**

Position(s)	Target Date	% Complete	Status	Comments
Manager Communications	30-Jun-2014	100%		Love Strathbogie Campaign developed and will be ongoing.

**ACTION 5.1.2.02. Establish a working group for strategic planning on branding, marketing and development of High Street retail area**

Position(s)	Target Date	% Complete	Status	Comments
Manager Communications	30-Nov-2013	100%		Internal working group has been established between Communications and Economic Growth to promote the Love Strathbogie brand in all possible locations.

**STRATEGY 5.1.3. Support and enhance a 'Can-Do' culture**

**ACTION 5.1.3.01. Conduct a Grants Forum / Expo on External Grants for all our community**

Position(s)	Target Date	% Complete	Status	Comments
Manager Community Development	30-Jun-2014	100%		Information has been provided to applicants for community grants. The community development officer will provide information sessions across the Shire later in 2014 to follow on from the new round of community grants. Info sessions will be run regularly each year as an ongoing activity. Smarty Grants is now fully implemented and information sessions have been provided to community members, including one on one instruction and support.

**ACTION 5.1.3.02. Investigate the formation of an education alliance group around advocacy, information sharing, strategic partnership and economic development**

Position(s)	Target Date	% Complete	Status	Comments
Manager Community Development	30-Jun-2014	100%		Formation of an early years network has commenced. Council representative on the Board of the Local Learning Education Network. A formal wide-ranging alliance in the Strathbogie Shire has not been formed at this point in time - education is a key issue

 **IN PROGRESS**
 **NOT STARTED**
 **COMPLETED**
 **UNDER REVIEW**
 **ON GOING**

# corporate planning framework

## PERFORMANCE AGAINST THE COUNCIL PLAN TO 30TH JUNE 2014

**GOAL** 5 Encourage investment and development into the Shire by having responsive and proactive business development culture (Industry, Business and Investment).

**ACTION** 5.1.3.03. Develop and implement a change program focusing on a 'Can-Do' culture in business service

Position(s)	Target Date	% Complete	Status	Comments
Manager Economic Growth	30-Jun-2014	70%		In relation to development / business enquiries, there is a 'one stop shop' approach to assist new businesses through the approval processes. - In practice but need to develop procedures around this. In addition we are embarking on creating a handout for new businesses to the area Working with a metropolitan Council in developing a "Priority Paid" application process.

**ACTION** 5.1.3.04. Support development and investment with a commitment to fast efficient services to all customers

Position(s)	Target Date	% Complete	Status	Comments
Manager Communications	30-Jun-2014	50%		Full training program will be provided to Community Relations Department and benchmarks will be set for continuous improvement. Training will also encompass coaching on an ongoing basis. 3/07/2014 - First stage Customer Service Training complete - ongoing coaching will be supplied by Brainpower Training to ensure we improve our practices.

**ACTION** 5.1.3.05. Support actions in Council's Economic Development Master Plan

Position(s)	Target Date	% Complete	Status	Comments
Manager Economic Growth	30-Jun-2014	100%		Actions commenced in Economic Development Master Plan, e.g. implementation of the Municipal Strategic Statement. Advocating for business etc. We have engaged Claire Hahnel to assist in the implementation work. Economic Development Strategy has been uploaded to Cambron and we are about to assign tasks to individuals. This will be ongoing over the next 3/12 years.



IN PROGRESS



NOT STARTED



COMPLETED



UNDER REVIEW



ON GOING

**GOAL 6** Ensure the Shire's infrastructure enhances efficiency for people and freight movement, service delivery and community amenities (Infrastructure)

- OBJECTIVE 6.1.** Provide well maintained, affordable and appropriate infrastructure  
**STRATEGY 6.1.1.** Provide industry standard facilities

**ACTION 6.1.1.01.** Develop a Risk Management Plan for Euroa Saleyards

Position(s)	Target Date	% Complete	Status	Comments
Manager Projects & Works	30-Jun-2014	100%		Planning for the construction of the new roof for sale yard which will alter the risk profile of the facility is underway. The final risk Management Plan will be revised at that time.

**ACTION 6.1.1.02.** Investigate options for the long term sustainability of the Euroa Saleyards including funding models and major Capital Works Programs

Position(s)	Target Date	% Complete	Status	Comments
Director Asset Services	30-Jun-2014	100%		Saleyards roof project funded and construction planned for Sept to Nov 2014.

**ACTION 6.1.1.03.** Investigate management options for the Euroa Saleyards

Position(s)	Target Date	% Complete	Status	Comments
Director Asset Services	30-Jun-2014	100%		Special committee charters adopted and committees established.

**STRATEGY: 6.1.2.** Support history and cultural monuments

**ACTION 6.1.2.01.** Continue to support the RSL Avenue of Honour project in main street of Violet Town

Position(s)	Target Date	% Complete	Status	Comments
Director Asset Services	30-Jun-2014	100%		Tree planting project complete and opened.

-  IN PROGRESS
-  NOT STARTED
-  COMPLETED
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-  ON GOING

# corporate planning framework

## PERFORMANCE AGAINST THE COUNCIL PLAN TO 30TH JUNE 2014

**GOAL** 6 Ensure the Shire's infrastructure enhances efficiency for people and freight movement, service delivery and community amenities (infrastructure)

**ACTION** 6.1.2.02. Continue to support Euroa RSL's VC Winners Bronze Statue Project

Position(s)	Target Date	% Complete	Status	Comments
Director Asset Services	30-Jun-2014	100%		By agreement, the construction project is being managed by Council's project team. Grant application approved. Construction underway.

**ACTION** 6.1.2.03. Investigate the development of a long term master plan for the Euroa RSL and Third Age precinct

Position(s)	Target Date	% Complete	Status	Comments
Director Asset Services	30-Jun-2014	100%		Plans finalised.

**STRATEGY** 6.1.3. Deliver Council's bridge replacement in line with industry best practice

**ACTION** 6.1.3.01. Review the management plan for Kirwan's Bridge including funding opportunities

Position(s)	Target Date	% Complete	Status	Comments
Director Asset Services	30-Jun-2014	100%		Structural assessment complete. Consideration been given to heritage grant application. Heritage Grant Application made.

**ACTION:** 6.1.3.02. Support community initiative in securing funding to link the Apex Walking Track across the Seven Creek near the Rockies

Position(s)	Target Date	% Complete	Status	Comments
Director Sustainable Development	30-Jun-2014	65%		Committee established and working on master plan for Sevens Creek, which includes Apex Walking Track. Additionally, Council Plan updated to include investigation of linkages with all walking track/trail strategies.

 IN PROGRESS
  NOT STARTED
  COMPLETED
  UNDER REVIEW
  ON GOING

**STRATEGY 6.1.4. Provide passive and active recreational facilities and paths / tracks**

**ACTION 6.1.4.01. Investigate the development of a no boating or fishing area at River Street and introduce a no life guard swimming area**

Position(s)	Target Date	% Complete	Status	Comments
Manager Statutory Services	30-Jun-2014	100%		The Council Plan nominated no boating area at River Street is currently set aside in the Waterway Rules as prohibited to vessels as per Schedule 9.1.12(a) and designated by markers accordingly. Whilst Council does not designate swimming areas in the waterway, including the lake, it does set aside no boating areas where passive use of the waterway can be enjoyed.

**ACTION 6.1.4.02. Support the Nagambie Lakes Recreational and Commercial Stakeholders Waterways Committee in implementing the actions in the On-Land and On-Water Strategy**

Position(s)	Target Date	% Complete	Status	Comments
Manager Statutory Services	30-Jun-2014	100%		Steven Hicks, Manager Statutory Services provides ongoing support in action implementation as Council representative on the Nagambie Lakes Recreational and Commercial Stakeholders Waterway Committee and Council representative on the Goulburn-Murray Water On-Land On Water Implementation Working Group.

**ACTION 6.1.4.03. Secure funding to develop options for an additional sport and recreation precinct in Nagambie**

Position(s)	Target Date	% Complete	Status	Comments
Director Sustainable Development	30-Jun-2014	%		Action to be reviewed July 2014 against budget and Eco Dev initiatives.

**ACTION 6.1.4.04. Repair Violet Town tennis club rooms**

Position(s)	Target Date	% Complete	Status	Comments
Manager Projects & Works	30-Jun-2014	100%		This project is completed.

 IN PROGRESS
  NOT STARTED
  COMPLETED
  UNDER REVIEW
  ON GOING

# corporate planning framework

## PERFORMANCE AGAINST THE COUNCIL PLAN TO 30TH JUNE 2014

**GOAL** 6 Ensure the Shire's infrastructure enhances efficiency for people and freight movement, service delivery and community amenities (infrastructure)

**ACTION** 6.1.4.05. Design, develop and apply for funding for a new library in Violet Town

Position(s)	Target Date	% Complete	Status	Comments
Director Asset Services	31-May-2014	100%		Final drawings and costings complete. Living Library Program opened Feb 3, 2014 application lodged.

**ACTION** 6.1.4.06. Continue to support the Euroa Recreational Committee of Management for the redevelopment of Euroa Memorial Oval

Position(s)	Target Date	% Complete	Status	Comments
Chief Executive Officer	31-Jan-2014	100%		Funding approved and announced 10th January 2014, project will commence March 2014.

**ACTION** 6.1.4.07. Work with shire-wide environment groups to develop programs that deliver community benefits

Position(s)	Target Date	% Complete	Status	Comments
Manager Projects & Works	30-Jun-2014	100%		Council had involved the environmental groups in its projects as needed and this is working well. Each project is consulted upon to ensure that environmental outcomes

 IN PROGRESS
  NOT STARTED
  COMPLETED
  UNDER REVIEW
  ON GOING

**STRATEGY 6.1.5. Provide best practice asset management**

**ACTION 6.1.5.01. Advocate for a pedestrian crossing at the railway gates on Birkett Street, Euroa**

Position(s)	Target Date	% Complete	Status	Comments
Director Asset Services	30-Jun-2014	100%		Concept plans complete. Negotiations with VicTrack underway.

**ACTION 6.1.5.02. Upgrade to digital projection for the Euroa Community Cinema**

Position(s)	Target Date	% Complete	Status	Comments
Director Asset Services	30-Jun-2014	100%		Works completed.

**ACTION 6.1.5.03. Investigate potential uses for Wesley Hall**

Position(s)	Target Date	% Complete	Status	Comments
Director Asset Services	30-Jun-2014	100%		Listed for sale in Councils 14/15 program.

**ACTION 6.1.5.04. lean up town entrances in the Shire**

Position(s)	Target Date	% Complete	Status	Comments
Manager Projects & Works	30-Jun-2014	100%		There is an ongoing program of cleaning town entrances within the Shire as required and Council is progressing program. This is done on 'as need' basis.

**ACTION 6.1.5.05. Investigate and communicate with the community the development of pedestrian crossings in Brock Street, Railway Street and Binney Street area.**

Position(s)	Target Date	% Complete	Status	Comments
Director Asset Services	30-Jun-2014	100%		Safety audit completed. Recommendation relating to review of pedestrian crossings accepted by Council Feb 2014.

IN PROGRESS
 NOT STARTED
 COMPLETED
 UNDER REVIEW
 ON GOING

# corporate planning framework

## PERFORMANCE AGAINST THE COUNCIL PLAN TO 30TH JUNE 2014

**GOAL** 6 Ensure the Shire's infrastructure enhances efficiency for people and freight movement, service delivery and community amenities (infrastructure)

**ACTION** 6.1.5.06. Provide RV directional signage to Shannon's Lane car park in Euroa

Position(s)	Target Date	% Complete	Status	Comments
Manager Projects & Works	30-Jun-2014	80%		Planning of the project has started but installation is planned to take place in mid 2014 once details of location is confirmed. Waiting for permission from VicRoads approval prior to installing the signs.

**ACTION** 6.1.5.07. Continue to design and seek funding for town drainage / sewerage schemes

Position(s)	Target Date	% Complete	Status	Comments
Manager Projects & Works	30-Jun-2014	100%		Council continues to seek funds for projects as the opportunities become available to for budgeting. Future works plans are available for funding applications.

**ACTION** 6.1.5.08. Investigate the expansion of additional street lights in the Shire

Position(s)	Target Date	% Complete	Status	Comments
Manager Projects & Works	30-Jun-2014	80%		Investigation of funding for additional streetlights for the Shire is an ongoing process.

**ACTION** 6.1.5.09. Advocate to VicRoads and VicTrack for the creation of a roundabout resulting in a safe intersection at Queen Street / Bank Street / Avenel railway crossing

Position(s)	Target Date	% Complete	Status	Comments
Director Asset Services	30-Jun-2014	100%		Project included in Regional Freight Strategy. Excepted as higher priority for Regional Development Australia funding.

**ACTION** 6.1.5.10. Investigate costs for Plain Road, Nagambie, to be sealed as an alternative truck route away from the town centre

Position(s)	Target Date	% Complete	Status	Comments
Manager Projects & Works	30-Jun-2014	30%		This project is dependent on funding availability for Council to use on the project.

 **IN PROGRESS**
 **NOT STARTED**
 **COMPLETED**
 **UNDER REVIEW**
 **ON GOING**

**ACTION 6.1.5.11. Widen Nagambie-Locksley Road to a uniform width and improve signage 'to Euroa'**

Position(s)	Target Date	% Complete	Status	Comments
Manager Projects & Works	30-Jun-2014	100%		Work for the 2013/14 year is completed.

**ACTION 6.1.5.12. Investigate improved signage and road condition of Mullers Road, Nagambie, in line with Council's Road Management Plan**

Position(s)	Target Date	% Complete	Status	Comments
Director Asset Services	30-Jun-2014	100%		Proposal for sealing of Mullers Road finalised.

**ACTION 6.1.5.13. Seek funding for the Nagambie Main Street Redevelopment Post By-Pass**

Position(s)	Target Date	% Complete	Status	Comments
Director Sustainable Development	30-Jun-2014	100%		Application submitted.

 IN PROGRESS
  NOT STARTED
  COMPLETED
  UNDER REVIEW
  ON GOING

# corporate planning framework

## PERFORMANCE AGAINST THE COUNCIL PLAN TO 30TH JUNE 2014

**GOAL 7** A desirable and safe destination that supports the development of tourism and hospitality enterprises that drive economic growth across our Shire (Tourism and Hospitality)

**OBJECTIVE 7.1.** Ensure a coordinated and effective approach to economic and tourism development is maintained at all times

**STRATEGY 7.1.1.** Ensure there is consistent branding and marketing of the Shire

**ACTION 7.1.1.01.** Advocate to relevant State Government departments for extra tourism funding

Position(s)	Target Date	% Complete	Status	Comments
Director Sustainable Development	30-Jun-2014	100%		GRVT Association have completed on Council's behalf. Ongoing via the association. Manager Economic Growth appointed to Board to ensure ongoing activity.

**ACTION 7.1.1.02.** Provide RV friendly car parking signage

Position(s)	Target Date	% Complete	Status	Comments
Manager Projects & Works	31-May-2014	90%		Planning of locations for the signs are underway along with designs are completed. Installation in progress.

**ACTION 7.1.1.03.** Develop a tourist map of all the horse studs in Strathbogie Shire in partnership with North East Thoroughbreds

Position(s)	Target Date	% Complete	Status	Comments
Manager Economic Growth	30-Apr-2014	25%		Still collecting data for the map. Map can be created for the horse studs from our GIS area however we are awaiting data transfer from ABR and hope this will provide the information required. This item needs further discussion with Councillors. In speaking with Lindsay Park this idea may not be of assistance to our horse owners. This could potentially backfire on Council with complaints from these facilities.



IN PROGRESS



NOT STARTED



COMPLETED



UNDER REVIEW



ON GOING

**ACTION 7.1.1.04. Investigate funding for a marketing company to work with tourism groups across the Shire**

Position(s)	Target Date	% Complete	Status	Comments
Manager Communications	30-Jun-2014	20%		We are progressing and funding sources have been identified.

**ACTION 7.1.1.05. Ensure the successful implementation of the Tourism Strategies in the Economic Development Master Plan**

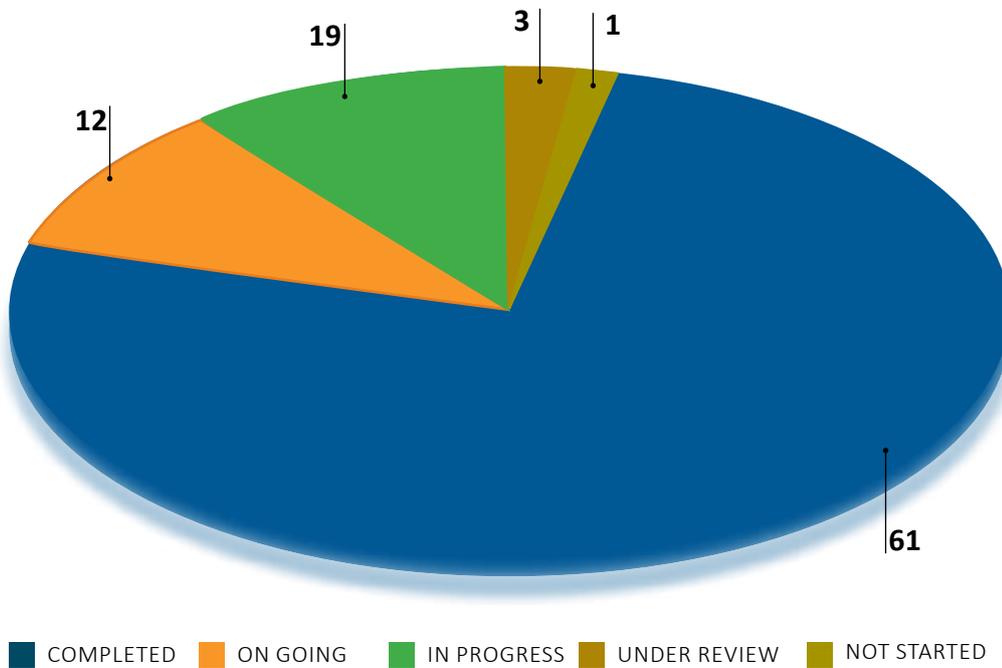
Position(s)	Target Date	% Complete	Status	Comments
Manager Economic Growth	30-Jun-2014	80%		To be commenced January 2014.- Early stages of the Economic Development Strategy implementation work. Now that the Strategy has been uploaded into Cambron, we can assign tasks for completion. This will be ongoing over the next 3 1/2 years.

 IN PROGRESS
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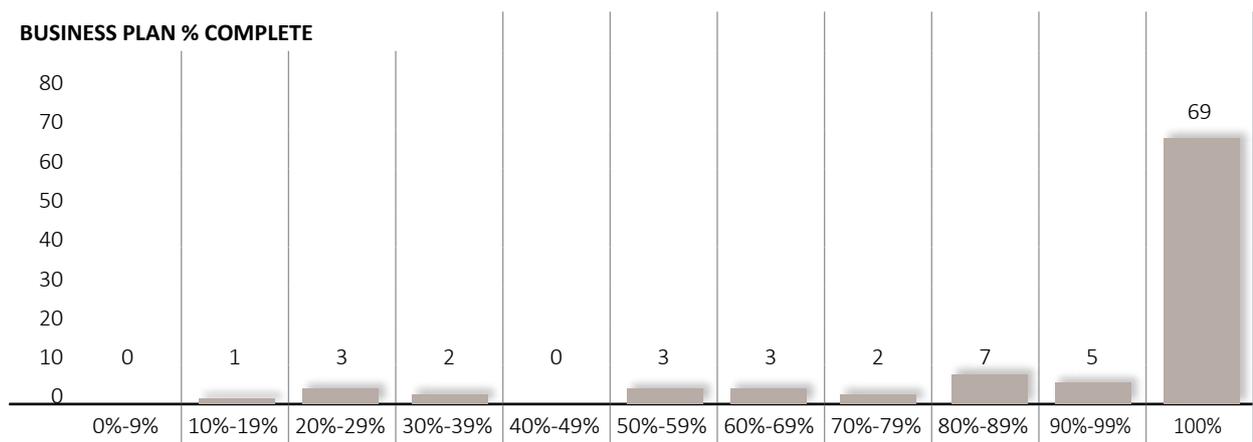
# corporate planning framework

## PERFORMANCE AGAINST THE COUNCIL PLAN TO 30TH JUNE 2014

### ACTION STATUS CHART



### ACTION PERCENTAGE COMPLETE CHART



**COVER PHOTOS:**

FRONT (CLOCKWISE FROM TOP LEFT): BINNEY STREET EUROA © PETER WARD MAC-ACCESS: VIOLET TOWN MARKET:  
FOWLES WINERY: BLACK CAVIAR STATUE, NAGAMBIE.

INSIDE FRONT (CLOCKWISE FROM TOP LEFT): VIOLET TOWN SWIMMING POOL; TAHBILK WINERY; AVENEL BRIDGE; VIOLET  
TOWN RAM SALE DAY; LINDSAY PARK STUD CREIGHTONS CREEK.

BACK: GOORAM FALLS © PETER WARD MAC-ACCESS.

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**REPORT PHOTOS:**

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*A Good News Story*