

HOME AND COMMUNITY CARE

The Access and Support service is funded by the Home and Community Care (HACC) program.

HACC services work with you to stay living at home, active and connected with your community.

CATCHMENT AREA

The Access and Support service is available in the Hume region of Victoria.



FIND OUT MORE

Contact your local Access and Support

Shire of Strathbogie Ph 0439 444 028

Towns and districts including: Arcadia South, Avenel, Bailieston, Boho, Boho South, Creightons Creek, Creek Junction, Euroa, Gooram, Goulburn Weir, Graytown, Kithbrook, Kelvin View, Kirwans Bridge, Locksley, Longwood, Longwood East, Mangalore, Marraweeney, Miepoll, Mitchellstown, Moglonemby, Moormbool West, Nagambie, Pranjip, Riggs Creek, Ruffy, Sheans Creek, Strathbogie, Tamleugh, Tablik, Upotipotpon, Violet Town and all in between.

Access and Support is Confidential, Free and no Referral is required.

Commonwealth Home Support Program is funded by the Australian Government Department of Health. HACC program for younger people is funded by the Victoria Government



Home and Community Care

Access and Support

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WHAT IS ACCESS AND SUPPORT?

The Access and Support service helps people who have diverse needs and who have difficulty finding out about services or getting the services they need.

The Access and Support service provides short term support for frail older people, younger people with a disability, and their carers, who:

- Need help to stay living at home
- Have diverse needs
- Need help to access services.

If you, or someone you are caring for is **Aboriginal, culturally and linguistically diverse or financially disadvantaged, or has dementia, or lives in an isolated or remote area**, and has trouble accessing services, an Access and Support worker may be able to help you.

Support from an Access and Support worker is confidential. No fees are charged for Access and Support.



WE WILL LISTEN TO YOU

The Access and Support worker will talk with you about:

- What is most important to you (your needs and goals)
- What you need help with to stay safe and well at home
- What you want to be able to do or keep doing.

The Access and Support worker can talk with you about the range of support services that are available in your area.

The Access and Support worker will work in partnership with other people who support you such as family members, friends, your community, your doctor and other health professionals.

HOW CAN AN ACCESS AND SUPPORT WORKER HELP YOU?

An Access and Support worker can help you to:

- Find out about and contact support services
- Think about what questions to ask
- Understand how services work
- Understand the steps involved to apply for a service
- Find out if there are any costs involved
- Complete any paperwork or forms
- Choose which services suit your needs and lifestyle
- Think about how you would like the service to be provided
- Think about any instructions you have for the worker
- Get started with using support.

